Layla Gonzalez L.A. Care Health Plan, Member Advocate

Fatima Vazquez L.A. Care Health Plan, Member Representative



Board of Governors Temporary Transitional Executive Community Advisory Committee (TTECAC)

L.A. Care Health Plan 1055 West 7th Street Conference Room 100 Los Angeles, CA 90017 March 13, 2024 10:00 a.m. – 1:00 p.m.

Members of the Temporary Transitional Executive Community Advisory Committee, L.A. Care staff, and the public can attend the meeting in-person at the address listed above. Public comment can be made live and in-person at the meeting. A form will be available to submit public comments.

Accordingly, members of the public should join this meeting via teleconference as follows: https://us06web.zoom.us/j/82628914456

Teleconference Call –In information/Site

Call-in number: 1-415-655-0002 Participants Access Code: 2492 069 0481 (English) Call-in number: 1-415-655-0002 Participants Access Code: 2497 816 3798 (Spanish)

For those not attending the meeting in person, public comments on Agenda items can be submitted in writing by email to COEpubliccomments@lacare.org or by calling the CO&E toll- free line at 1-888-522-2732 and leaving a voicemail.

Attendees who log on to lacare.zoom using the URL above will be able to use "chat" during the meeting for public comments. You must be logged into Zoom to use the "chat" feature. The log in information is at the top of the meeting Agenda. This is a new function during the meeting so public comments can be made live and direct.

- 1. The "chat" will be available during the public comment periods before each item.
- 2. To use the "chat" during public comment periods, look at the bottom of your screen for the icon that has the word, "chat" on it.
- 3. Click on the chat icon. It will open a window.
- 4. Select "Everyone" in the to: window.
- 5. Type your public comment in the box.
- 6. When you hit the enter key, your message is sent and everyone can see it.
- 7. The chat message, text, voicemail, or email must indicate if you wish to be identified or remain anonymous, and must also include the name of the item to which your comment relates.
- 8. L.A. Care staff will read the chat messages for up to three minutes during public comment so people who are on the phone can hear the comment.

Your comments can also be sent by voicemail or email. If we receive your comments by 10:00 a.m. on March 14, 2024, it will be provided to the members of the Temporary Transitional Executive Community Advisory Committee at the beginning of the meeting. The chat message, voicemail, or email must indicate if you wish to be identified or remain anonymous, and must also include the name of the item to which your comment relates.

Once the meeting has started, public comments should be submitted prior to the time the Chair announces public comments for each agenda item and staff will read those public comments for up to three (3) minutes. Chat messages submitted during the public comment period for each agenda item will be read for up to three (3) minutes. If your public comment agenda is not related to any of the agenda item topics, your public comment will be read for up to three (3) minutes at item VIII Public Comments on the agenda.

Please note that there may be a delay in the digital transmittal of emails and voicemails. The Chair will announce when the public comment period is over for each item. If your public comments are not received on time for the specific agenda item you want to address, your public comments will be read at the public comment section of the agenda.

The purpose of public comment is that it is an opportunity for members of the public to inform the governing body about their views. The Temporary Transitional Executive Community Advisory Committee appreciates hearing the input as it considers the business on the Agenda.

These are extraordinary circumstances, and the process for public comment is evolving and may change at future meetings. We thank you for your patience.

All votes in a teleconferenced meeting shall be conducted by roll call.

If you are an individual with a disability and need a reasonable modification or accommodation pursuant to the Americans with Disabilities Act please contact the Community Outreach & Engagement staff prior to the meeting for assistance by calling our toll-free line at **1-888-522-2732** or by email to COEpubliccomments@lacare.org.

SB 1100 was signed by Governor in August 2022, and added a short section to the Brown Act as Govt. Code Section **54957.95** to supplement language already part of the Brown Act:

- (a) In addition to authority exercised pursuant to Sections 54954.3 and 54957.9, the presiding member of the legislative body conducting a meeting may remove an individual for disrupting the meeting.
- (b) As used in this section, "disrupting" means engaging in behavior during a meeting of a legislative body that actually disrupts, disturbs, impedes, or renders infeasible the orderly conduct of the meeting and includes, but is not limited to, both of the following:
 - (1) A failure to comply with reasonable and lawful regulations adopted by a legislative body pursuant to Section 54954.3 or 54957.9 or any other law.
- (2) Engaging in behavior that includes use of force or true threats of force. (54954.3 contains provisions related to public comment time restrictions, and 54957.9 allows the presider to clear the room if the meeting can't continue.)

AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION BEFORE THE MEETING AT L.A. Care's Offices at 1055 W. 7th Street, Los Angeles, CA 90017 through the Reception Area in the Building Lobby.

Goals for Today's Meeting

- 1. Receive an update from L.A. Care's Chief Executive Officer.
- 2. Receive an update on LA. Care's Equity Council Steering Committee.
- 3. Receive information on the Community Health Investment Fund for Accessible Equipment for 2023-2024.
- 4. Receive information on the CG-CAHPS Member Survey.

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
10:00 a.m.	I. Call to Order (10 minutes)	Ana Rodriguez,	Call meeting to order.
		TTECAC Chair	
10:10 a.m	II. Approve Agenda for March 13,	Ana Rodriguez,	Approve today's meeting
10:15 a.m.	2024 (5 minutes)	TTECAC Chair	agenda.
10:15 a.m	III. Approve the meeting minutes for	Ana Rodriguez,	Approve the meeting minutes
10:25 a.m.	January 22, 2024 Special Meeting and	TTECAC Chair	for the January 22, 2024 Special
	February 14, 2024 (10 minutes)		Meeting and the February 14, 2024 meeting.
10:25 a.m	IV. Standing Items (75 minutes)		
11:40 a.m.	A Hadete from Chief Free autice	Company Amin AAD	Danii a ay wadata fuaya aya
	A. Update from Chief Executive Officer	Sameer Amin, MD, Chief Medical	Receive an update from our Chief Medical Officer on behalf
	(10:25 a.m. to 10:50 a.m.)	Officer	of L.A. Care's Chief Executive
		/ - 33,	Officer.
	B. L.A. Care Equity Council Steering	Alex Li, MD, <i>Chief</i>	Receive an update on LA. Care's
	Committee Update	Health Equity	Equity Council Steering
	(10:50 a.m. to 11:10 a.m.)	Officer	Committee.
	C. Board Members Report	Board Members	Receive an update on items
	(11:10 a.m. to 11:25 a.m.)	Fatima Vazquez,	discussed by the Board of
		Member	Governors.
		Representative, Board of	
		Governors,	
		Layla Gonzalez,	
		Member	
		Advocate,	
		Board of	
		Governors	

11:40 a.m. – 11:50 a.m.	 D. Member Issues (11:25 a.m. to 11:40 a.m.) SPD Member issues V. Break (10 minutes) 	Committee	Discuss Member Issues. Take a 10-minute break.
11:50 a.m. – 12:40 p.m.	VI. New Business (50 minutes) A. Community Health Investment Fund – Accessible Equipment Fund 2023-2024 (11:50 a.m. to 12:10 p.m.)	Shavonda Webber- Christmas, Director, Community Benefits Department	Receive information on the Community Health Investment Fund for Accessible Equipment for 2023-2024.
	B. CG-CAHPS Member Survey (12:10 p.m. to 12:40 p.m.)	Henock Salomon, Senior Manager, Incentives, Population Health	Receive information on the CG-CAHPS Member Survey.
12:40 p.m 12:50 p.m.	VII. Future Agenda Item Ideas (10 minutes)	Group	Gather ideas for future topics.
12:50 p.m 1:00 p.m.	VIII. Public Comments (10 minutes)		Each public member given up to 3 minutes to share a comment with TTECAC.
1:00 p.m.	IX. Adjournment A. Next Meeting Date: • Wednesday, April 10, 2024	Ana Rodriguez, TTECAC Chair	

***** PLEASE BE ON TIME *****

Note: Members, your absence will be <u>considered unexcused</u> if you do not call Cindy Pozos at (213) 545-4649 prior to 10:00 a.m. the day of the meeting to inform her that you will not be attending.

Community Outreach & Engagement Toll-Free Line 1-888-522-2732