



Regional Community Advisory Committee (RCAC) 7

Norwalk Community Resource Center

11721 Rosecrans Ave. Norwalk, CA 90650

10:00 a.m. – 12:30 p.m.

March 21, 2025

Goals for Today's Meeting

1. Share L.A. Care Updates.
2. Share information about the 2025 Application for Election as a candidate for L.A. Care Board of Governors.
3. Discuss L.A. Care Global and Regional Issues and develop recommendations to present to ECAC, L.A. Care Internal Departments, and Leadership.
4. Receive a presentation from the Helpline Youth Counseling organization.

Meeting Agenda

10:00 a.m. I. Welcome & Introductions (10 mins)

- Call to Order
- Review Group Agreements
- Review and Approval of Agenda

10:10 a.m. II. Meeting Minutes Approval (5 mins)

10:15 a.m. III. L.A. Care Updates (40 mins)

- RCAC Chairperson Highlights
 - ECAC & BOG Reports
- CO&E Department Updates
 - Decision Making and Building Consensus
 - ECAC Member At-Large Elections
 - 2025 Work Plan Projects
- **Community Partners Presentation on Tuesday, April 29, 2025**

Community Outreach & Engagement Department

Toll free line: 1.888.522.2732

Email: coadvisory@lacare.org



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- 10:55 a.m. **IV.** L.A. Care Board of Governors Elections (15 mins)
- Review the Board of Governors (BOG) Elections for Consumer and Advocate Application
 - Candidates for BOG Consumer and Advocate Seat
- 11:10 a.m. **V.** Member Experience Feedback & Updates (20 mins)
- Michael Eugene Davis – Member Navigator
 - L.A. Care New Global/Regional Issues
- 11:30 a.m. **VI.** BREAK (5 mins)
- 11:35 a.m. **VII.** New Business (30 mins)
- Helpline Youth Counseling presentation – Alice Noriega Torres
- 12:05 p.m. **VIII.** Future Agenda Items (10 mins)
- 12:15 p.m. **IX.** Public Comments (10 mins)
- 12:25 p.m. **X.** Resource Sharing & Meeting Evaluations (5 mins)
- 12:30 p.m. **XI.** Adjournment

Next Meeting Date: Friday, May 16, 2025, from 10:00 a.m. – 12:30 p.m. at the East L.A. Community Resource Center at 4801 Whittier Blvd. East Los Angeles, CA 90022

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L.A. Care
HEALTH PLAN®

Regional Community Advisory Committee (RCAC) 7

Community Outreach & Engagement Department Mission:

Empower L.A. Care members to identify issues that impact the community and to improve the delivery of health care services in L.A County through advocacy, education and resources.

A Promise to Our RCAC:

A diverse Regional Community Advisory Committees (RCAC) structure is a testament to the strength and vibrancy of its people. We share community spaces where different voices come together, with unique insights that promote collective problem-solving and innovation. This is particularly helpful in addressing health disparities, as it ensures that the needs of all community members are considered. L.A. Care appreciates our partnership with our members and promises to continue supporting these efforts as a community accountable health plan.

Meeting Materials

The agenda and printed meeting materials are available for inspection before the meeting at the designated Community Resource Center, located in the reception area of the center lobby

Please Note:

Please arrive to the meeting on time!

Members, your absence will be considered unexcused if you do not inform Hilda Herrera, Field Specialist at (213) 605-4197 or Kristina Chung, Field Specialist at (213) 663-0992 that you will be unable to attend the meeting

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