



**L.A. Care**  
HEALTH PLAN®

## Regional Community Advisory Committee (RCAC) 5

### West L.A. Community Resource Center

11173 W. Pico Blvd.

Los Angeles CA, 90064

2:00 P.M. – 4:30 P.M.

Thursday, April 17, 2025

### Goals for Today's Meeting

1. Share L.A. Care Updates.
2. Discuss L.A. Care Global and Regional Issues and develop recommendations to present to ECAC, L.A. Care Internal Departments, and Leadership.
3. Receive information from the Housing and Safety Net Initiatives Department.
4. Allow Board of Governors (BOG) candidates to campaign for the June 2025 BOG elections.

### Meeting Agenda

- 2:00 pm I. **Welcome & Introductions (10 min.)**
- Call to Order
  - Review Group Agreements
  - Review and Approval of Agenda
- 2:10 pm II. **Meeting Minutes Approval (5 min.)**
- Approval of the Meeting Minutes from February 20, 2025
- 2:15 pm III. **L.A. Care Updates (40 min.)**
- Martha Santana Chin, *Chief Executive Officer, L.A. Care Health Plan*
  - RCAC Chairperson Highlights

Community Outreach & Engagement Department

Toll free line: 1.888.522.2732

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- Board of Governors (BOG) and Executive Community Advisory Committee (ECAC) Report.
- CO&E Department Updates
  - RCAC 5 Meeting Site
  - 2025 Work Plan Partnership
    - Community Partnership Presentation - update

**2:55 pm IV. Member Experience Feedback & Updates (20 min.)**

- L.A. Care New Global/Regional Issues

**3:15 pm V. BREAK (5 min.)**

**3:20 pm VI. New Business (25 min.)**

- L.A Care Housing and Safety Net Initiatives Program Presentation -  
Karl Calhoun, *Director, Housing Initiatives*  
Caroline Chung, *Manager Housing CS*

**3:45 pm VII. Old Business (20 min.)**

- Board of Governors Election
  - BOG Application Deadline
  - Candidates

**4:05 pm VIII. Future Agenda Items (10 min.)**

**4:15 pm IX. Public Comments (10 min.)**

**4:25 pm X. Resource Sharing & Meeting Evaluations (5 min.)**

**4:30 pm XI. Adjournment**

**Next Meeting Date: Thursday, June 26, 2025, 2:00 pm - 4:30 pm at West L.A Community Resource Center at 11173 W. Pico Blvd. Los Angeles, CA 90064**

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### Community Outreach & Engagement Department Mission:

Empower L.A. Care members to identify issues that impact the community and to improve the delivery of health care services in L.A. County through advocacy, education and resources.

### A Promise to Our RCAC:

A diverse Regional Community Advisory Committees (RCAC) structure is a testament to the strength and vibrancy of its people. We share community spaces where different voices come together, with unique insights that promote collective problem-solving and innovation. This is particularly helpful in addressing health disparities, as it ensures that the needs of all community members are considered. L.A. Care appreciates our partnership with our members and promises to continue supporting these efforts as a community accountable health plan.

### Meeting Materials

The agenda and printed meeting materials are available for inspection before the meeting at the designated Community Resource Center, located in the reception area of the center lobby

### Please Note:

**Please arrive to the meeting on time!**

Members, your absence will be considered unexcused if you do not inform **Cindy Pozos** at **(213) 545-4649** or **Martin Vicente** at **(213) 503-6199** that you will be unable to attend the meeting

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