



L.A. Care
HEALTH PLAN®

Regional Community Advisory Committee (RCAC) 4

Metro L.A. Community Resource Center

**1233 S. Western Ave.
Los Angeles CA, 90006
10:00 A.M. – 12:30 P.M.
Tuesday, May 20, 2025**

Goals for Today's Meeting

1. Receive L.A. Care Updates.
2. Discuss L.A. Care Global and Regional Issues.
3. Receive information from the Product Sales department.
4. Allow Board of Governors (BOG) candidates to campaign for the Member Advocates and Member Representatives positions

Meeting Agenda

10:00 a.m. I. Welcome & Introductions (10 mins)

- Call to Order
- Review Group Agreements
- Review and Approval of Agenda

10:10 a.m. II. Meeting Summary Approval (5 mins)

- Approval of the Meeting Summary from March 18, 2025.

10:15 a.m. III. L.A. Care Updates (25 mins)

- RCAC Chairperson Highlights
 - ECAC (Executive Community Advisory Committee) & BOG (Board of Governors) Report
 - Review of ECAC/BOG assignments for June and July.

Community Outreach & Engagement Department

Toll free line: 1.888.522.2732

Email: coeadvisory@lacare.org



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- CO&E Department Updates
 - 2025 Workplan Projects
 - DME (Durable Medical Equipment) Presentation update
 - Completion of updated Member Applications.

10:40 a.m. IV. Member Experience Feedback & Updates (25 mins)

- L.A. Care New Global/Regional Issues

11:05 a.m. V. BREAK (5 mins)

11:10 a.m. VI. New Business (60 mins)

- Presentation – Overview of L.A. Care lines of Business & Member Benefits – Presented by Joy Ellington
- Presentation – LASSO Initiative: Listening Session Prep – Presented by John Anthony Madrigal
- L.A. Care Board of Governors Member Advocate (3) and Member Representative (5) Campaign Update:
 - Virtual Campaigning – Wednesday, June 4, 2025, 10:00 am-12:00 pm
 - Election Day (St Anne's)– Tuesday, June 17, 2025, 8:30 am-2:30 pm

12:10 p.m. VII. Future Agenda Items (5 mins)

12:15 p.m. VIII. Public Comments (10 mins)

12:25 p.m. IX. Resource Sharing & Meeting Evaluations (5 mins)

12:30 p.m. X. Adjournment

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Next Meeting Date: Tuesday, July 15, 2025, from 10:00 A.M. – 12:30 P.M. at Metro L.A. Community Resource Center at 1233 S. Western Ave. Los Angeles, C.A. 90006

Community Outreach & Engagement Department Mission:

Empower L.A. Care members to identify issues that impact the community and improve health care service delivery in L.A. County through advocacy, education, and resources.

A Promise to Our RCAC:

A diverse Regional Community Advisory Committee (RCAC) structure is a testament to the strength and vibrancy of its people. We share community spaces where different voices come together, with unique insights that promote collective problem-solving and innovation. This is particularly helpful in addressing health disparities, as it ensures that the needs of all community members are considered. L.A. Care appreciates our partnership with our members and promises to continue supporting these efforts as a community accountable health plan.

Meeting Materials

The agenda and printed meeting materials are available for inspection before the meeting at the designated Community Resource Center, located in the reception area of the center lobby

Please Note:

Please arrive at the meeting on time!

Members, your absence will be considered unexcused if you do not inform Christopher Maghar, Field Specialist at (213) 549-2146, or Cindy Pozos, Field Specialist at (213) 545-4649, that you will be unable to attend the meeting.

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