

Regional Community Advisory Committee (RCAC) Region 4

**Community Resource Center**

1233 S. Western Ave.

Los Angeles, CA 90006

10:00 a.m.– 12:30 p.m.

**Tuesday, November 19, 2024**



### **Goals for Today's Meeting:**

1. Share L.A. Care Updates.
2. Discuss L.A. Care Global and Regional Issues and develop recommendations to present to ECAC, L.A. Care Internal Departments, and Leadership.
3. Learn about L.A. Care's Mental Health Outreach Plan and provide feedback.
4. Receive information on the RCAC Chair and Vice Chair Nominations.

### **Meeting Agenda**

10:00 am **I. Welcome & Introductions**

- Call to Order
- Review and Approval of Agenda
- Review Group Agreement

10:15 am **II. Meeting Minutes Approval**

10:20 am **III. L.A. Care Updates**

- RCAC Chairperson Highlights
- CO&E Department Updates

10:40 am **IV. Member Experience Feedback & Updates**

- L.A. Care New Global/Regional Issues

11:15 am **V. BREAK**

11:20 am **VI. New Business**

- Mental Health Outreach Plan – Member Feedback
- RCAC Chair and Vice-Chair Information and Nominations



## Meeting Agenda Continued

12:00 pm **VII.** Future Agenda Items

12:10 pm **VIII.** Public Comments

12:20 pm **IX.** Resource Sharing & Meeting Evaluations

12:30 pm **X.** Adjournment

**Next Meeting Date:** Tuesday, January 21, 2024,  
10:00 am – 12:30 pm



### **Community Outreach & Engagement Department Mission:**

Empower L.A. Care members to identify issues that impact the community and to improve the delivery of health care services in L.A County through advocacy, education, and resources.

### **A Promise to Our RCAC:**

A diverse Regional Community Advisory Committee (RCAC) structure is a testament to the strength and vibrancy of its people. We share community spaces where different voices come together with unique insights that promote collective problem-solving and innovation. This is particularly helpful in addressing health disparities, as it ensures that the needs of all community members are considered. L.A. Care appreciates our partnership with our members and promises to continue supporting these efforts as a community-accountable health plan.

### **Meeting Materials**

The agenda and printed meeting materials are available for inspection before the meeting at the designated Community Resource Center, located in the reception area of the center lobby

### **Please Note:**

Please arrive at the meeting on time!

Members, your absence will be considered unexcused if you do not inform **Christopher Maghar, Field Specialist** at **(213) 549-2146** or **Cindy Pozos, Field Specialist** at **(213) 545-4649** that you will be unable to attend the meeting.

### **Community Outreach & Engagement Department**

**Toll-Free line: 1-888-522-2732**

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