



**L.A. Care**  
HEALTH PLAN®

**Regional Community Advisory Committee (RCAC) 3**  
**El Monte Community Resource Center**  
**3570 Santa Anita Ave.**  
**El Monte, CA 91732**  
**10:00 AM – 12:30 PM**  
**November 20, 2024**

### **Goals for Today's Meeting:**

1. Share L.A. Care Updates.
2. Discuss L.A. Care Global and Regional Issues and develop recommendations to present to ECAC, L.A. Care Internal Departments and Leadership.
3. Receive information on the RCAC Chair and Vice Chair Nominations.

### **Meeting Agenda**

- 10:00am Welcome & Introductions
- Call to Order
  - Review and Approval of Agenda
  - Review Group Agreements
- 10:15am Meeting Minutes Approval
- 10:20am L.A. Care Updates
- RCAC Chairperson Highlights
  - CO&E Department Update
  - L.A. Care Board of Governors Update
- 10:40am Member Experience Feedback & Updates
- L.A. Care New Global/Regional Issues
- 11:15am BREAK
- 11:20am New Business
- RCAC Chair and Vice-Chair Information and Nominations
- 12:00 pm Future Agenda Items



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## Meeting Agenda Continued

12:10pm Public Comments

12:20pm Resource Sharing & Meeting Evaluations

12:30pm Adjournment

**Next Meeting Date:** Wednesday, January 15, 2025 from 10:00 AM – 12:30 PM at Pomona Community Resource Center at 696 W. Holt Ave., Pomona, CA 91768

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### **Community Outreach & Engagement Department Mission:**

Empower L.A. Care members to identify issues that impact the community and to improve the delivery of health care services in L.A County through advocacy, education and resources.

### **A Promise to Our RCAC:**

A diverse Regional Community Advisory Committees (RCAC) structure is a testament to the strength and vibrancy of its people. We share community spaces where different voices come together, with unique insights that promote collective problem-solving and innovation. This is particularly helpful in addressing health disparities, as it ensures that the needs of all community members are considered. L.A. Care appreciates our partnership with our members and promises to continue supporting these efforts as a community accountable health plan.

### **Meeting Materials**

The agenda and printed meeting materials are available for inspection before the meeting at the designated Community Resource Center, located in the reception area of the center lobby

#### **Please Note:**

Please arrive to the meeting on time!

Members, your absence will be considered unexcused if you do not inform **Frank Meza at (323) 541-7900** or **Ramon Garcia at (213) 359-0086** that you will be unable to attend the meeting

### **Community Outreach & Engagement Department**

**Toll free line: 1-888-522-2732**

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