



L.A. Care
HEALTH PLAN®

Regional Community Advisory Committee (RCAC) 3

Pomona Community Resource Center

696 W Holt Ave.

Pomona, CA 91731

10:00 a.m. – 12:30 p.m.

Wednesday, May 21, 2025

Goals for Today's Meeting

1. Receive L.A. Care Updates.
2. Discuss L.A. Care Global and Regional Issues.
3. Provide update on East Valley Clinic.
4. Allow Board of Governors (BOG) candidates to actively campaign for the Member Advocate and Member Representative positions.

Meeting Agenda

10:00 a.m. I. Welcome & Introductions (10 mins)

- Call to Order
- Review Group Agreements
- Review and approval of the May 21, 2025, agenda

10:10 a.m. II. Meeting Minutes Approval (5 mins)

- March 19, 2025, meeting minutes

10:25a.m. III. L.A. Care Updates (35 mins)

- RCAC Chairperson Highlights
 - ECAC Meeting Report
 - Board of Governors Meeting Report
 - Meeting assignments for June and July

Community Outreach & Engagement Department

Toll free line: 1.888.522.2732

Email: coeadvisory@lacare.org



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- CO&E Department Update
 - 2025 Workplan Projects
 - Community Partners Presentation held on Tuesday, May 6, 2025 – Update on selected CBOs
 - Update and complete Member applications

10:50 a.m. IV. Member Experience Feedback & Updates (20 mins)

- L.A. Care New Global/Regional Issues

11:10 a.m. V. BREAK (10 mins)

11:20 a.m. VI. Old Business (10 mins)

- Update on East Valley Clinic

11:30 p.m. VII. New Business (40 mins)

- Presentation - LASSO Initiative: Listening Session Prep - Presented by John Anthony Madrigal, *Health Services Operations Program Manager*
- Board of Governors (BOG) candidates to actively campaign for the Member Advocate and Member Representative positions.

Update:

- **Election Day (St. Anne's Conference & Events Center)**
Tuesday, June 17, 2025, from 8:30a.m. to 2:30p.m.

12:10 p.m. VIII. Future Agenda Items (5 mins)

12:15 p.m. IX. Public Comments (10 mins)

12:25 p.m. X. Resource Sharing & Meeting Evaluations (5 mins)

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12:30 p.m. XI. Adjournment

Next Meeting Date: Wednesday, July 16, 2025, from 10:00 a.m. – 12:30 p.m. at the El Monte Community Resource Center at 3570 Santa Anita Ave, El Monte, CA 91731

Community Outreach & Engagement Department Mission:

Empower L.A. Care members to identify issues that impact the community and to improve the delivery of health care services in L.A County through advocacy, education and resources.

A Promise to Our RCAC:

A diverse Regional Community Advisory Committees (RCAC) structure is a testament to the strength and vibrancy of its people. We share community spaces where different voices come together, with unique insights that promote collective problem-solving and innovation. This is particularly helpful in addressing health disparities, as it ensures that the needs of all community members are considered. L.A. Care appreciates our partnership with our members and promises to continue supporting these efforts as a community accountable health plan.

Meeting Materials

The agenda and printed meeting materials are available for inspection before the meeting at the designated Community Resource Center, located in the reception area of the center lobby

Please Note:

Please arrive to the meeting on time!

Members, your absence will be considered unexcused if you do not inform Frank Meza, Field Specialist at (323) 541-7900 or Ramon Garcia, Field Specialist at (213) 359-0086 that you will be unable to attend the meeting.

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