



L.A. Care
HEALTH PLAN®

Regional Community Advisory Committee (RCAC) 2

Panorama City Community Resource Center

7868 Van Nuys Blvd.

Panorama City, CA 91402

11:00 AM – 1:30 PM

Monday, January 27, 2025

Goals for Today's Meeting

1. Share L.A. Care Updates.
2. Receive information on the Community Advisory Committee decision-making process and building consensus.
3. Discuss L.A. Care Global and Regional Issues.
4. Close RCAC Chair and Vice-Chair nominations and conduct elections for both positions.

Meeting Agenda

- 11:00am **I. Welcome & Introductions** (15 min.)
- Call to Order
 - Review Group Agreements
 - Review and Approval of Agenda
- 11:15am **II. Meeting Minutes Approval** (5 min.)
- 11:20am **III. L.A. Care Updates** (20 min.)
- RCAC Chairperson Highlights
 - TTECAC & BOG Reports
 - CO&E Department Updates
 - John Baackes, Former CEO of L.A. Care Health Plan
 - Decision Making and Building Consensus
 - 2025 Work Plan Projects

Community Outreach & Engagement Department

Toll free line: 1.888.522.2732

Email: coadvisory@lacare.org



L.A. Care
HEALTH PLAN®

Regional Community Advisory Committee (RCAC) 2

11:40am **IV. Member Experience Feedback & Updates** (35 min.)

- L.A. Care New Global/Regional Issues
 - Discuss how to improve L.A. Care's transportation services with Call the Car.

12:15pm **V. BREAK** (5 min)

12:20pm **VI. Old Business** (40 min.)

- Close RCAC Chair and Vice-Chair Nominations and Conduct Elections for both positions.

1:00 pm **VII. Future Agenda Items** (10 min.)

1:10pm **VIII. Public Comments** (10 min.)

1:20pm **IX. Resource Sharing & Meeting Evaluations** (10 min.)

1:30pm **X. Adjournment**

Next Meeting Date: Monday, March 17, 2025 from 11:00 AM – 1:30 PM at Panorama City Community Resource Center at 7868 Van Nuys Blvd. Panorama City, CA 91402

Community Outreach & Engagement Department

Toll free line: 1.888.522.2732

Email: coadvisory@lacare.org



L.A. Care
HEALTH PLAN®

Regional Community Advisory Committee (RCAC) 2

Community Outreach & Engagement Department Mission:

Empower L.A. Care members to identify issues that impact the community and to improve the delivery of health care services in L.A County through advocacy, education and resources.

A Promise to Our RCAC:

A diverse Regional Community Advisory Committees (RCAC) structure is a testament to the strength and vibrancy of its people. We share community spaces where different voices come together, with unique insights that promote collective problem-solving and innovation. This is particularly helpful in addressing health disparities, as it ensures that the needs of all community members are considered. L.A. Care appreciates our partnership with our members and promises to continue supporting these efforts as a community accountable health plan.

Meeting Materials

The agenda and printed meeting materials are available for inspection before the meeting at the designated Community Resource Center, located in the reception area of the center lobby

Please Note:

Please arrive to the meeting on time!

Members, your absence will be considered unexcused if you do not inform **Tyonna Baker** at **(213) 760-2050** or **Martin Vicente** at **(213) 503-6199** that you will be unable to attend the meeting

Community Outreach & Engagement Department

Toll free line: 1.888.522.2732

Email: coadvisory@lacare.org