



L.A. Care
HEALTH PLAN®

Regional Community Advisory Committee (RCAC) 1

Palmdale Community Resource Center

2072 E Palmdale Blvd

Palmdale CA, 93550

11:00 A.M. – 1:30 P.M.

Friday, June 20, 2025

Goals for Today's Meeting

1. Share L.A. Care Updates.
2. Discuss L.A. Care Global and Regional Issues and develop recommendations to present to ECAC, L.A. Care Internal Departments, and Leadership.
3. Receive information on the LASSO Initiative.

Meeting Agenda

11:00 a.m. I. Welcome & Introductions (10 mins)

- Call to Order
- Review Group Agreements
- Review and Approval of Agenda

11:10 a.m. II. Meeting Minutes Approval (5 mins)

11:15 a.m. III. L.A. Care Updates (35 mins)

- Dr. Ilan Shapiro, *Board of Governors Chairperson*
- RCAC Chairperson Highlights
 - ECAC & BOG Reports
 - Review BOG/ECAC assignments for July and August
- CO&E Updates
 - 2025 Work Plan Partnership

Community Outreach & Engagement Department

Toll free line: 1.888.522.2732

Email: coeadvisory@lacare.org



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- Community Partnership selection for 2025 Partnership

11:50 a.m. IV. Member Experience Feedback & Updates (40 mins)

- L.A. Care New Global/Regional Issues
- Antelope Valley Hospital

12:30 p.m. V. BREAK (5 mins)

12:35 p.m. VII. New Business (25 mins)

- Presentation – LASSO Initiative: Listening Session Prep – Presented by John Anthony Madrigal, *Health Services Operations Program Manager*

1:00 p.m. VIII. Future Agenda Items (10 mins)

1:10 p.m. XI. Public Comments (10 mins)

1:20 p.m. X. Resource Sharing & Meeting Evaluations (10 mins)

1:30 p.m. XI. Adjournment

Next Meeting Date: Friday, August 15, 2025, from 11:00 a.m. – 1:30 p.m. at Palmdale Community Resource Center at 2072 E Palmdale Blvd, Palmdale, CA 93550

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Community Outreach & Engagement Department Mission:

Empower L.A. Care members to identify issues that impact the community and to improve the delivery of health care services in L.A County through advocacy, education and resources.

A Promise to Our RCAC:

A diverse Regional Community Advisory Committees (RCAC) structure is a testament to the strength and vibrancy of its people. We share community spaces where different voices come together, with unique insights that promote collective problem-solving and innovation. This is particularly helpful in addressing health disparities, as it ensures that the needs of all community members are considered. L.A. Care appreciates our partnership with our members and promises to continue supporting these efforts as a community accountable health plan.

Meeting Materials

The agenda and printed meeting materials are available for inspection before the meeting at the designated Community Resource Center, located in the reception area of the center lobby.

Please Note:

Please arrive to the meeting on time!

Members, your absence will be considered unexcused if you do not inform Ramon Garcia, Field Specialist at (213) 359-0086 or Frank Meza, Field Specialist at (323) 541-7900 that you will be unable to attend the meeting.

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