



<<Insert Date of Distribution>>

RE: Skilled Nursing Facility (SNF) Services Agreement Amendment

Dear SNF Partner:

Thank you to those SNFs who have signed the Services Agreement Amendment sent to you in April for an Effective Date of 05/01/24. We are pleased to report that more than 100 signed amendments have been received to date! Please know we are currently working to get these new rates configured in our systems to capture the appropriate rate changes for claims submitted as of the Effective Date of your amendment.

Our internal teams have worked collaboratively to ensure a smooth transition; however, we will appreciate your patience with any claims or authorization issues that may arise during this network-wide transition.

Our Health Services team is making the necessary updates to any authorizations impacted by the Service Agreement Amendments, and we are providing training to our Extended Delegates about the new tiers and how to authorize services on a go-forward basis.

For SNFs who have yet to sign the amendment, we will be implementing an effective cutoff date on the 15th day of each month in order to reduce the volume of retroactive claims. In other words, for amendments with a 05/01/24 Effective Date received by L.A. Care by 05/15/24, your effective date will not change. For amendments received after 05/15/24, a new Amendment will be sent to you with a 06/01/24 Effective Date—which will be the case for signed amendments received each month thereafter.

Of course, please contact your assigned account manager if you have any questions.

Thank you in advance for your continued partnership.

Edward Calles, Senior Director  
Provider Network Management  
L.A. Care Health Plan

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