## PROVIDER DISPUTE RESOLUTION REQUEST

- Please complete the below form. Fields with an asterisk (*) are required.
- Be specific when completing the DESCRIPTION OF DISPUTE and EXPECTED OUTCOME.
- Provide additional information to support the description of dispute. Do not include a copy of a claim that was previously processed.
- For routine follow-up, please use the Claims Follow-Up Form instead of the Provider Dispute Resolution Form. MAIL THE COMPLETED FORM TO: L.A. Care Claims Department / DSNP Appeals and PDR Unit

$$
\begin{gathered}
\text { P. O. Box 811610, L.A., CA } 90081 \\
\text { Fax \# (213) 438-5057 }
\end{gathered}
$$

| *PROVIDER NAM E: | *PROVIDER TAXID \#/ M edicare ID \#. |
| :--- | :--- |
| PROVIDERADDRESS: |  |

PROVIDER ADDRESS:


| *Patient Name: | Date of Birth |  |
| :--- | :--- | :--- |
| *Health Plan ID Number: | Patient Account Number | Original Claim ID Number: (If <br> multiple claims, use attached spreadsheet) |
| Service "From/To" Date: (*Required for Claim, Billing, <br> and Reimbursement of Overpayment Disputes) | Original Claim Amount Billed: | Original Claim Amount Paid: |
| DISPUTE Type: <br> $\square$ Claim <br> $\square$ Appeal of M edical Necessity/Utilization M anagement <br> $\square$ Request For Determination of Overpayment | $\square$ Seeking Resolution of a Billing Determination <br> $\square$ Contract Rate Dispute <br> $\square$ Other: |  |
| *DESCRIPTION OF DISPUTE |  |  |

## EXPECTED OUTCOM E:



PROVIDER DISPUTE RESOLUTION REQUEST
(For use with multiple "LIKE" claims)
NOTE: SUBMISSION OF THIS FORM CONSTITUTES AGREEMENT NOT TO BILL THE PATIEN

| Number | *Patient Name |  | Date of Birth | *Health Plan ID Number | Original Claim ID Number | Service From/ To Date | Original Claim Amount Billed | OriginalClaimAmount Paid | Expected Outcome |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Last | First |  |  |  |  |  |  |  |
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| 14 |  |  |  |  |  |  |  |  |  |
| 15 |  |  |  |  |  |  |  |  |  |

$\square$ CHECK HERE IF ADDITIONAL INFORM ATION IS ATTACHED
Page $\qquad$ of _--(Please do not staple additional information)

