

Medi-Cal renewals are happening now.

Everyone's renewal date is different. Make sure you keep your Medi-Cal coverage! Medi-Cal covers vital services that help you and your family stay healthy. Using Medi-Cal is not considered a public charge and it does not affect immigration status.





## **Update your contact information**

Important Medi-Cal renewal information is coming. If your contact information has changed, log into your **BenefitsCal.com** account today to update it. That way, your local Medi-Cal office can reach you with important updates. The fastest way to check and update your information is by logging into your online account through **BenefitsCal.com**.



## **Check your mail**

The Los Angeles County Department of Public Social Services (DPSS) will contact you two months before your renewal is due. You will get a letter in the mail that tells you your renewal month and you can check your renewal month in your online **BenefitsCal.com** account. Some people will be renewed automatically. Others will need to provide additional information. If you get a renewal form, you must complete it. If you don't, you will lose your Medi-Cal coverage!



## Create or check your BenefitsCal online account

You can sign up to receive alerts on your case and the quickest way to complete your renewal is online through **BenefitsCal.com**. Create or log into your BenefitsCal account to get these alerts, and submit renewals or requested information.



## **Complete your renewal form (if you get one)**

If you receive a renewal form, complete your renewal by the due date printed on the form. Your Medi-Cal coverage will end if you don't turn in your renewal form or you are missing proof of things like income that the county asked you to send. The easiest way to complete your form is online through **BenefitsCal.com**. If you do not have an account, you can also provide your renewal information by mail, at your local Los Angeles County Department of Public Social Services (DPSS) office, or by calling **1.866.613.3777** (TTY) **1.800.660.4026**.

