

Mission Statement

L.A. Care's mission is to provide access to quality health care for Los Angeles County's vulnerable and low-income communities and residents and to support the safety net required to achieve that purpose.

Overview

Committed to the promotion of accessible, affordable and high quality health care, L.A. Care Health Plan (Local Initiative Health Authority of Los Angeles County) is an independent local public agency created by the State of California to provide health coverage to low-income Los Angeles County residents. Serving more than 2.1 million members in four product lines, L.A. Care is the nation's largest publicly-operated health plan.

L.A. Care Health Plan is governed by 13 board members representing specific stakeholder groups, including consumer members, physicians, federally qualified health centers, children's health care providers, local hospitals and the Los Angeles County Department of Health Services. The mission-driven health plan has a robust system of consumer advisory groups, and prioritizes health care quality, access and inclusion –elevating health care for all of L.A.

L.A. Care advances individual and community health through a variety of targeted activities including a Community Health Investment Fund and sponsorships program that have awarded more than \$180 million throughout the years to support the health care safety net and expand health coverage.

Product Lines

- **Medi-Cal** – L.A. Care offers a direct Medi-Cal line of business, and subcontracts with Anthem Blue Cross, Blue Shield of California Promise Health Plan and Kaiser Permanente to provide Medi-Cal coverage to other members.
- **L.A. Care Covered™** – As a state selected Qualified Health Plan, L.A. Care offers coverage under the Covered California state exchange.
- **L.A. Care Cal MediConnect Plan** – L.A. Care Cal MediConnect Plan provides coordinated care for Los Angeles County seniors and people with disabilities who are eligible for Medicare and Medi-Cal.
- **PASC-SEIU Homecare Workers Health Care Plan** – L.A. Care provides health coverage to Los Angeles County's In-Home Supportive Services (IHSS) workers, who serve our most vulnerable members.

Initiatives

L.A. Care has launched a number of initiatives and programs aimed at meeting the needs of our members. Among them:

- **Elevating the Safety Net** – Elevating the Safety Net launched in 2018 as a \$31 million long-term initiative to address the growing physician shortage. It launched three programs – a *Provider Recruitment Program*, a *Physician Loan Repayment Program*, and a medical school *Scholarship Program*. It expanded to include a *Residency Support Program* in 2019.
- **IHSS+ Provider Training Program** – L.A. Care has made a multi-year commitment to fund a training program for In-Home Supportive Services caregivers. The California Long-Term Care Education Center (CLTCEC) conducts 10-week courses that prepare caregivers to become a recognized representative of the member’s care team. Thanks to L.A. Care funding, CLTCEC has trained nearly 1,900 caregivers and counting.
- **Social Determinants of Health** – L.A. Care is committed to addressing the social factors that impact the health of our members, such as housing, food security, income security, transportation and early childhood education. The health plan has provided grant funding to programs that address these factors, including:
 - A \$20 million commitment over five years to Brilliant Corners, an agency that supports the L.A. County Housing for Health program. The funding is helping to house 300 people, most of whom are L.A. Care members.
 - A grant to help Project Angel Food launch a Food is Medicine pilot in L.A. County. The pilot provides medically-tailored meals to people with chronic illnesses to demonstrate how proper nutrition will reduce the number of hospital readmissions.
- **Resource Centers** – In 2019, L.A. Care embarked on a unique partnership with Blue Shield of California Promise Health Plan to jointly operate 14 Community Resource Centers, the first of which opened in November of 2019. Seven Community Resource Centers will open and the L.A. Care’s six Family Resource Centers will be rebranded, as will a Blue Shield Promise Informational Resource Center. The centers are fun and engaging spaces to improve the health and wellness of our members and others in each community. The centers offer a variety of health and exercise classes tailored to meet the needs of each community. They also help connect people to much-needed social services. Each will serve as a one-stop community destination that ultimately will keep visitors active, healthy and informed.

