



L.A. Care
HEALTH PLAN®

For All of L.A.

ECAC Meeting Presentations

June 11, 2025



**ELEVATING
HEALTHCARE**
IN LOS ANGELES COUNTY
SINCE 1997

Advancing Health Equity:

People Living with Disability: Provider Webinars

Johanna Gonzalez, Health Equity Project Manager II



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Health **Equity**

What We Heard:

- Members asked for more training for providers on how to support people with physical and intellectual disabilities.
- This feedback was shared at Quality Improvement Health Equity Committee and Board of Governors meetings.



Why It Matters:

- Many L.A. Care members live with one or more intellectual, development, and physical disabilities.
- Providers need tools and training to give respectful, informed care.



Why the webinar Series:

- Share how people with disabilities feel during clinic visits
- Give providers helpful tools and resources
- Improve access to care and the member experience
- Meet our goals for diversity, equity, and inclusion / health equity



What We Did:

- The Health Equity Team partnered with Disability Rights California (DRC) and ECAC member Ms. Deaka McClain.
- Together, we created a webinar series:
 - DRC and Culturally Competent Care for People Living with a Disability (launching Fall 2025).



Thank you!

