



L.A. Care  
HEALTH PLAN®

For All of L.A.

# ECAC Meeting Presentations

March 10, 2021



**ELEVATING  
HEALTHCARE**  
IN LOS ANGELES COUNTY  
SINCE 1997

## List of Motions approved at March 4, 2021 Board of Governors Meeting

### Motion BOG 100.0321

To approve the payment of the following compensation amounts and the extension of the employment agreement for Chief Executive Officer, John Baackes, as follows:

1. Extend the base term of Mr. Baackes' employment agreement for two years thru March 22, 2024, and increase the voluntary separation payment by approximately 25% to comply with IRS requirements;
2. Increase base salary increase by 9% for a total base salary of approximately \$704,458.00;
3. Provide a performance based incentive for the performance period of March 23, 2020 through March 22, 2021 of 50% of base salary; and
4. Modify retirement benefits to:
  - a) approve the amendment of the L.A. Care Health Plan Qualified Supplemental Defined Contribution Plan and the L.A. Care Health Plan Nonqualified Supplemental Defined Contribution Plan to continue the current annual allocations for the Chief Executive Officer as provided for under the extension of agreement discussed above (approximately for the period from March 23, 2022 to March 22, 2024), and
  - b) authorize and direct the Chair of the Board to execute appropriate amendments to those Plans and the employment agreement.

Member Impact: N/A

### Motion FIN 100.0321\*

To authorize staff to amend a contract currently \$6,836,000.00 by an amount of \$1,200,000 not to exceed \$8,036,000 with TransUnion to provide encounter processing services for the period of June 1, 2021 to May 31, 2022.

Member Impact: Positively impacts all L.A. Care members by the collection of clinical information which in turn is used to drive analysis and programs to address members' needs.

### Motion FIN 101.0321

To accept the Financial Report as submitted for January 2021.

Member Impact: N/A

### Motion FIN 102.0321

To delegate authority to the Chief Executive Officer or his delegate to amend the Digital Exchange Participation Agreement (DEPA) with Los Angeles Network for Enhanced Services (LANES) to provide health information exchange services for L.A. Care members (excluding Plan Partner membership) at a cost not to exceed \$4.5 million for a total not to exceed \$8.5 million through March 31, 2024.

Member Impact: LANES positively impacts L.A. Care members by supporting the real time exchange of clinical information to improve care coordination, reduce hospital admissions/readmissions and support population health management.

**EXECUTIVE COMMUNITY ADVISORY COMMITTEE (ECAC) - GOVERNMENT AFFAIRS UPDATE**  
**Wednesday, March 10, 2021**

**STATE BUDGET UPDATE**

Last month, Governor Gavin Newsom signed a \$7.6 billion package of economic "Early Budget" action bills that includes \$600 one-time grant payments to people on SSI/SSP (Supplemental Security Income/State Supplemental Payment program), CalWORKS, and the Cash Assistance Program for Immigrants (CAPI).

According to the Governor's office, the package of bills will provide \$600 in one-time payments and grants to a total of 5.7 million eligible low-income Californians. The \$600 payments and grants to Californians would be in addition to whatever payments may be coming from the Biden federal COVID-19 Relief bill that is pending in the US Congress and is in addition to the \$600 payments in the previous federal COVID-19 relief bill passed by Congress and signed into law in December.

Grant payments for CalWORKS households are expected by mid-April; timing for the delivery of SSI/SSP and CAPI grants is currently under discussion with federal officials.

**2021 LEGISLATIVE BILLS**

Below are a few bills that could have a direct or indirect impact on L.A. Care members. L.A. Care's Government Affairs team is monitoring these and other bills during the legislative session. However, since this is the first of a two-year session, if the bill does not pass this year it is still alive for next year.

**AB 4 and SB 56 – Medi-Cal Eligibility**

Both of these bills aim to expand Medi-Cal to cover those who are income-eligible but currently excluded due to their immigration status. This is the latest step for the #Health4All campaign of health and immigrant rights advocates that have in recent years successfully covered children and young adults up to age 26.

AB 4 would remove the exclusion altogether and SB 56 prioritizes an expansion to seniors, 65 and over, who are most at risk in the current COVID-19 crisis.

Since 2013, the #Health4All coalition, comprised of immigrant rights activists, health care advocates, and community members from across California, has advocated for expansion of health care to all Californians, regardless of immigration status. In 2016 California expanded full-scope Medi-Cal to all low-income children, regardless of their immigration status. In 2019, Governor Gavin Newsom signed a state budget plan that funded a further expansion of Medi -

Cal to include income-eligible undocumented young adults ages 19-25, which started in January 2020.

**AB 470 - Medi-Cal Eligibility.**

This bill aims to fix the Medi-Cal assets test by eliminating the consideration of assets for the purpose of determining Medi-Cal eligibility. The Medi-Cal assets rule limits the amount of assets an individual can have to \$2,000, or \$3,000 for a couple. While it does have exceptions (a home and one car), it still limits how much Californians can save to take care of themselves if they need help from Medi-Cal. Most Medi-Cal recipients don't know about the exceptions, and don't have access to financial advice to help save as allowed by the rule.

**SB 107 - CalFresh.**

This bill aims to simplify the CalFresh application. When the COVID-19 crisis hit and need surged, CalFresh applications skyrocketed. In response, the federal government authorized a waiver that allowed the state to simplify the application process. This helped connect more than 500,000 additional households with vital nutrition assistance in just a few months. But the waiver is set to expire this year. This bill aims to allow CalFresh participants to complete forms that require a signature by phone. This improvement will make it easier for people to get, and stay connected to, vital food assistance.

# **Communications & Community Relations Update March 2021**

**Auleria Eakins, Manager, Community Outreach and Education,  
Community Outreach and Engagement**

- **Black History Month Efforts**
- **FRC/CRC Update**
- **CRC Vaccine Efforts**
- **Food Pantry schedule (Next page)**
- **Upcoming Presentations to ECAC**

# Food Pantry Schedule

CRC	Date	Time	Location
Palmdale	March 12	8:00-11:00AM	44226 10 <sup>th</sup> W. Street Lancaster, CA
Palmdale	March 13	9:30AM-10:30AM	45006 N. 30 <sup>th</sup> East Lancaster, CA
Pacoima	March 20	9:00AM-11:00AM	MEND Poverty 10641 N. San Fernando Rd. Pacoima
Pomona	March 20	10:00AM-1:00PM	LA Care CRC 696 Holt Avenue Pomona, CA
Inglewood	March 25	11:00AM-12:00PM	3820 Santa Rosalia Dr., Los Angeles

Smile, your  
Medi-Cal  
benefits include  
dental coverage!

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## What is *Smile, California?*



A campaign designed to help Medi-Cal members, like you, make the most of their dental benefit.



As a Medi-Cal member, your benefits and your child's benefits include dental coverage!



Medi-Cal provides free or low-cost dental services to help keep you and your smile healthy.



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# Services for Your Smile





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## Services for Your Smile

Medi-Cal Dental provides free or low-cost check-ups every six months for members under the age of 21 and once every 12 months for members 21 and older.



**2x**  
PER YEAR

Under the age of 21



**1x**  
PER YEAR

Over the age of 21





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# Services for Your Smile

Other services covered by Medi-Cal Dental may include:

- Exams and x-rays
- Cleanings
- Fluoride treatments
- Emergency services
- Tooth removal
- Fillings and crowns
- Root canal treatments
- Scaling and root planing
- Periodontal maintenance
- Complete and partial dentures
- Denture relines
- Orthodontics (braces) for children who qualify



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# Babies



Baby teeth are critical to your child's health and development. They help him or her chew, speak and smile, so it is important to keep them healthy.

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# Babies



Your child's first dental visit should take place after their first tooth appears, but no later than their first birthday.

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# Kids

Keeping baby teeth healthy is an important step in caring for your child's permanent teeth because baby teeth hold space for permanent teeth growing under your child's gums.



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# Kids

Children start to lose their baby teeth as early as five years old. This is when their permanent teeth begin to grow in. Ask the dentist about sealants to help protect your child's back teeth from cavities.

Sealants are clear, protective coatings that are quick and painless.

Sealants are covered in your child's Medi-Cal Dental plan.



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# Teens



Eating sugary foods and drinks puts teens at a higher risk for gum disease and tooth decay. Encourage your teen to eat a balanced diet, limiting sweets and sodas.

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# Teens



Your teen should continue to see the dentist two times per year for a check-up and cleaning. Teenagers who get regular dental check-ups maintain good oral health well into adulthood.

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# Pregnancy

Keeping your teeth and gums healthy is one of the most important things you can do during your pregnancy. It is also an important part of keeping your baby healthy.



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# Pregnancy

Regular brushing and flossing, eating a balanced diet and visiting your dentist regularly will help reduce dental problems that often accompany pregnancy, like gingivitis.



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# Pregnancy

Dental visits during pregnancy are safe and recommended. It is safe to see the dentist at any time during your pregnancy.

As a Medi-Cal member, you are covered during pregnancy and 60 days past the birth of your baby.



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# Adults and Seniors



As we age, changes in our body increase our risk for developing dental conditions like cavities and gum disease. Practicing good oral hygiene can help prevent these conditions. It can help maintain your overall health.

# SmileCalifornia.org

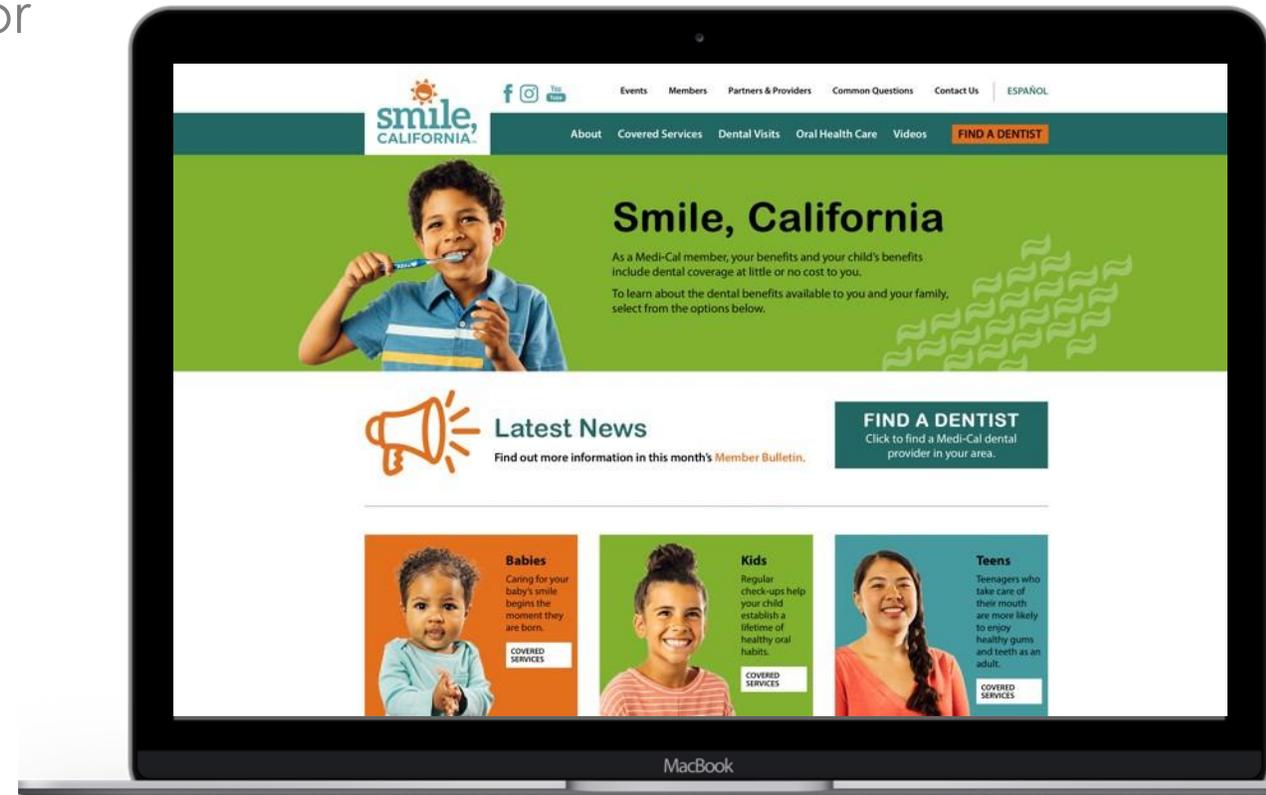
**SmileCalifornia.org** is the best source for helpful information about the Medi-Cal Dental Program, your covered services and good oral health habits.

You can also find a Medi-Cal Dental provider near you using the Find a Dentist tool.

The website is available in English and Spanish.

**English:** [SmileCalifornia.org](https://SmileCalifornia.org)

**Spanish:** [SonrieCalfiornia.org](https://SonrieCalfiornia.org)



# SmileCalifornia.org

## About

Provides an overview of Medi-Cal Dental



## Covered Services

Learn about your Medi-Cal Dental covered services by age group



## Visiting the Dentist

Helps you get ready for your Medi-Cal Dental appointment



## Videos

Short informative Medi-Cal Dental videos



## Care for Your Smile

Tips to help you take care of your gums and teeth



## Find A Dentist

Tool to help you find a Medi-Cal Dental provider near you



## Members

Resources for Medi-Cal member about benefits and the importance of routine dental check-ups

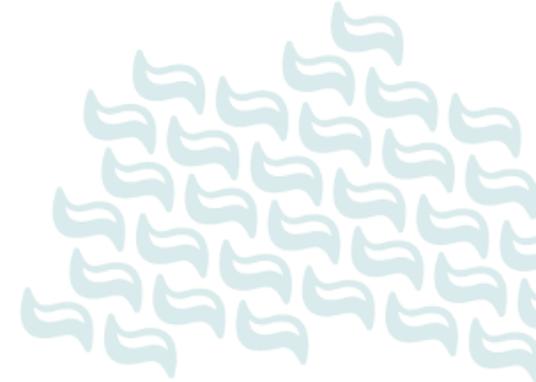
# Member Resources

The member's page was designed to help you find oral health resources and to provide more information about your Medi-Cal dental benefits. On this page, you can find family friendly videos, activities and informational resources for different age groups. You can also see a schedule of public events the *Smile, California* outreach team will be attending.



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# Commonly Asked Questions



## How do I find a dentist that accepts Medi-Cal?

*Smile, California* can help you find a dental home near you in four easy steps.

You can also find a Medi-Cal dentist by calling the Telephone Service Center **1-800-322-6384**.

1. Visit **SmileCalifornia.org**.
2. Click on the **Find A Dentist** button.
3. Click on the **Provider Search Directory** and pick the option that best fits your needs.
4. Enter your **zip code** and you're on your way to finding a dentist near your area.

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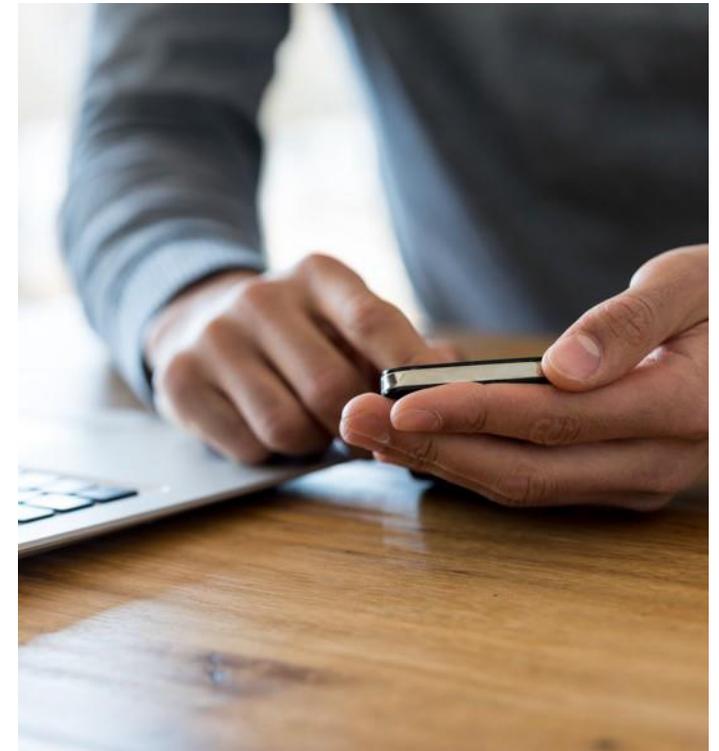
# Commonly Asked Questions



**What do I do if I don't have a way to get to the appointment?**

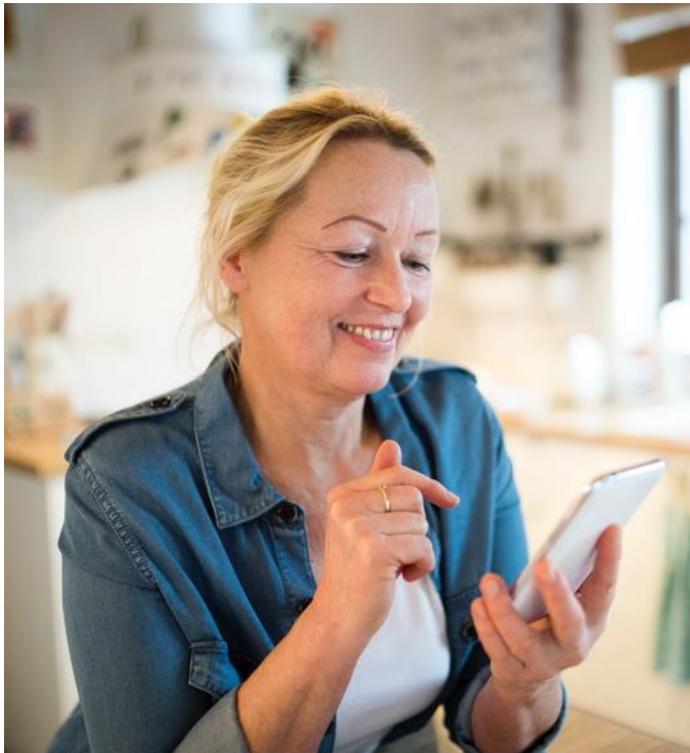
Medi-Cal provides non-medical and non-emergency transportation services to eligible members.

For transportation assistance, call the Telephone Service Center phone line at **1-800-322-6384**.



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# Commonly Asked Questions

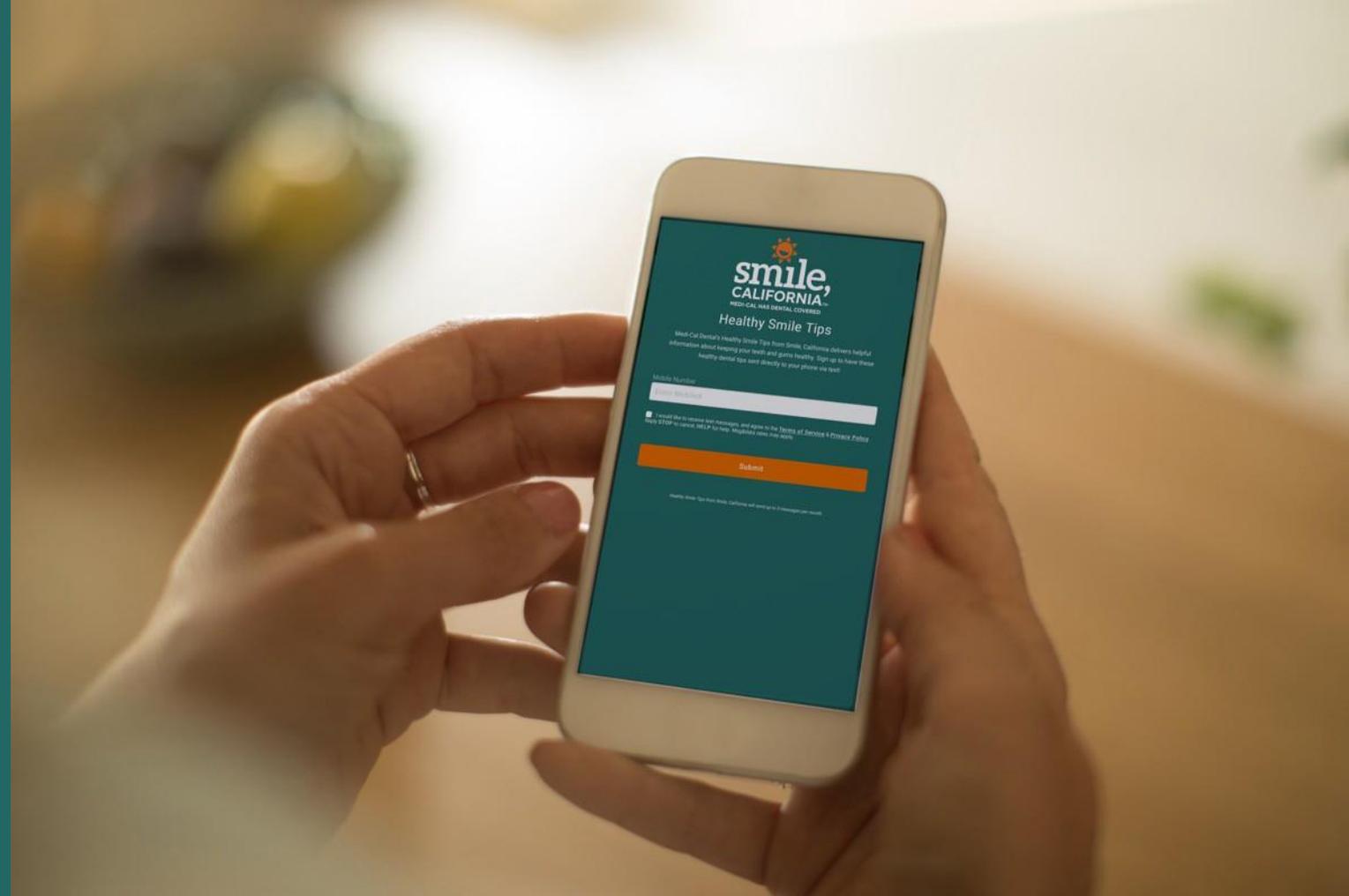


## What happens if I miss an appointment?

It is important to show up to your dentist appointments. If you know you will not be able to make it, call at least 24 hours in advance to cancel and reschedule. If for some reason you are unable to call 24 hours in advance to cancel, be sure you call as soon as possible.

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Sign up to receive  
dental tips from  
*Smile, California.*



Text **SMILECA** to **31996** to receive healthy dental tips from *Smile, California!* Subscribers will receive 2-3 text messages each month and can opt-out at any time.



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For more information  
on your Medi-Cal dental  
benefits, visit:  
**SmileCalifornia.org.**

**Smile on!**

