

Board of Governors

Executive Community Advisory Committee

Meeting Minutes – November 11, 2020

1055 W. 7th Street, Los Angeles, CA 90017



L.A. Care
HEALTH PLAN

ECAC Members	RCAC Members/Public	L.A. Care Board of Governors/Senior Staff
<p>Russell Mahler, <i>RCAC 1 Chair</i> *** Estela Lara, <i>RCAC 2 Chair</i> *** Cynthia Contreas-Wood, <i>RCAC 3 Chair, ECAC Vice-Chair</i> *** Silvia Poz, <i>RCAC 4 Chair</i> *** Maria Sanchez, <i>RCAC 5 Chair</i> *** Andria McFerson, <i>RCAC 6 Chair</i> *** Fátima Vázquez, <i>RCAC 7 Chair, ECAC Chair</i> *** Ana Romo, <i>RCAC 8 Chair</i> *** Tonya Byrd, <i>RCAC 9 Chair</i> *** Damares O Hernández de Cordero, <i>RCAC 10 Chair</i> *** Maria Angel Refugio, <i>RCAC 11 Chair</i> *** Lluvia Salazar, <i>At-Large Member</i> *** Deaka McClain, <i>At Large Member</i> ***</p> <p>* <i>Excused Absent</i> ** <i>Absent</i> *** <i>Via teleconference</i></p>	<p>Eduardo Kogan, <i>Interpreter</i> Ruth Nuno, <i>Interpreter</i> Elizabeth Brambila, <i>Interpreter</i> Isaac Ibarlucea, <i>Interpreter</i> Lillian Thompson, <i>Interpreter</i> Stephanie Webb, <i>Interpreter</i></p>	<p>Hilda Pérez, <i>Member, Board of Governors</i> *** Layla Delgado, <i>Advocate, Board of Governors</i> *** John Baackes, <i>Chief Executive Office, L.A. Care</i> *** Richard Seidman, MD, MPH, <i>Chief Medical Officer, L.A. Care</i> *** James Kyle, MD, M.Div., <i>Director of Quality, L.A. Care</i> *** Marina Acosta, <i>Program Director of Health Equity, Health Services</i> Idalia De La Torre, <i>Field Specialist Supervisor, CO&E</i> *** Auleria Eakins, <i>Manager, CO&E</i> *** Joseph Gonzales, <i>Unified Communication Mobility Engineer I, IT Operations & Infrastructure</i>*** Hilda Herrera, <i>Community Outreach Liaison CO&E</i> *** Linda Merkens, <i>Senior Manager, Board Services</i> *** Frank Meza, <i>Community Outreach Field Specialist, CO&E</i> *** Candace Nafissi, <i>Communications and Community Relations Specialist III, Communications Department</i> *** Jose Ricardo Rivas, <i>Community Outreach Field Specialist, CO&E</i>*** Victor Rodriguez, <i>Board Specialist, Board Services</i> *** Farid Seyed, <i>Lead Unified Communication Mobility Engineer, IT Operations & Infrastructure</i> *** Martin Vicente, <i>Community Outreach Field Specialist, CO&E</i>***</p>

California Governor Newsom issued Executive Order No. N-29-20, which among other provisions amends the Ralph M. Brown Act. Members of the public can hear and observe this meeting via teleconference and videoconference, and can share their comments via voicemail, email, or text.

AGENDA ITEM/PRESENTER	MOTIONS / MAJOR DISCUSSIONS	ACTION TAKEN
<p>CALL TO ORDER</p>	<p>Idalia De La Torre, <i>Field Specialist Supervisor, CO&E</i>, read the Zoom Webinar Meeting Tips Sheet that was mailed out to members before the meeting (<i>a copy of the document can be obtained from CO&E</i>).</p> <p><i>(Fatima Vazquez, ECAC Chair, was not able to call the meeting to order due to technical difficulties.)</i></p> <p>Cynthia Contreas-Wood, <i>RCAC 3 Chair</i>, called the meeting to order at 10:06 a.m. She stated that the California Governor issued Executive Order N-25-20 and N-29-20, which among other provisions amend the Ralph M. Brown Act. Accordingly, members of the public should now listen to this meeting via teleconference or videoconference using the information listed on the agenda. Members of the Executive Community Advisory Committee or staff may also participate in this meeting via teleconference. The public is encouraged to submit public comments or comments on Agenda items in writing by email to COEpubliccomments@lacare.org or by sending a text or voicemail to (213) 545-4649.</p> <p>The text, voicemail, or email must indicate if they wish to be identified or remain anonymous, and must also include the name of the item to which the comment relates. If the sender does not indicate an Agenda item for their comment, the comment(s) will be read for up to 3 minutes at item VI Public Comment on the Agenda. Comments received by voicemail, email, or text by 10:00 a.m. on October 14, 2020 will be provided in writing to the members of the Executive Community Advisory Committee at the meeting. Once the meeting has started, emails and texts for public comments should be submitted before the item is called by the meeting Chair. Public comment must be submitted at any time prior to the time the Chair starts consideration of the item. The Chair will ask for public comment and will announce the item. The Chair will announce when public comment period is over for each item. Public Comments will be read for up to 3 minutes at the meeting. All votes in a teleconference meeting shall be conducted by roll call. Individuals with a disability needing reasonable modification or accommodation pursuant to the Americans with Disabilities Act, please contact the Community Outreach & Engagement staff prior to the meeting for assistance by text (213) 545-4649 or by email to COEpubliccomments@lacare.org.</p> <p>She advised that if members have any issues obtaining L.A. Care services they can call member services at 888-839-9909.</p> <p>She announced that it will take time for interpretation in English and Spanish. Committee Members will speak and vote by roll call. Everyone may not be able to speak on every agenda item. Members were asked to submit questions and comments to their Specialist.</p>	

<p>APPROVE MEETING AGENDA</p>	<p><i>(Member Vazquez joined the meeting.)</i> <i>(The meeting recording was paused during this agenda item due to a technical error.)</i></p> <p>The Agenda for today’s meeting was approved.</p>	<p>Approved by roll call. 12 AYES (Byrd, Contreas-Wood, Hernandez de Cordero, McClain, Poz, Refugio, Romo, Sanchez, and Vazquez) 1 Abstention McFerson</p>
STANDING ITEMS		
<p>APPROVE MEETING MINUTES</p>	<p>Andria McFerson, <i>RCAC 6 Chair</i>, stated that she was shut out of the meeting and was not able to hear any questions about the agenda. She asked that time be allotted to review the agenda and the meeting minutes. She requested that staff mail her a paper copy. She stated that people are having problems with their computers and can’t see the information.</p> <p>Ms. Vazquez responded that the committee will take her comments into consideration, and at this time the committee will review and approve the minutes.</p> <p>The October 9, 2020 meeting minutes were approved as submitted.</p>	<p>Approved by roll call. 12 AYES (Byrd, Contreas-Wood, Hernandez de Cordero, McClain, Poz, Refugio, Romo, Sanchez, and Vazquez) 1 Nay McFerson</p>
<p>UPDATE FROM CHIEF MEDICAL OFFICER</p>	<p>Richard Seidman, <i>MD, MPH, Chief Medical Officer</i>, gave a COVID-19 update:</p> <p>He noted that the pandemic is now worse than at any other time this year. He stated that people are better prepared, more aware and knowledgeable about the pandemic. There are a reported 50 million cases and 1.2 million deaths worldwide. In the last week 10% of all cases were reported, adding 3.6 million new cases.</p> <p>The European region has reported more than half of all cases and nearly half of all deaths. He advised this is a reminder of how cautious we need to be. He noted that the U.S. leads France, Italy, and the UK in the number of cases. The U.S. is currently at 10 million reported cases and last week passed 200,000 cases reported in one day. This is 140,000 more cases reported and a 69% increase over the daily number of cases over the last two weeks. There are about 180,000 deaths reported.</p> <p>L.A. County has reported 325,000 total cases, 2,500 of those cases were reported yesterday. Dr. Seidman stated that the county is not at the same level as the peak in the summer, and</p>	

the peak that we will experience this month is expected to be higher than it was in the summer. There are about 7,200 total deaths in the county, with 25 reported yesterday.

He stated that there was an increase in the rate of transmission of the virus. At the moment there is 3% infection rate county-wide. The percentage of people testing positive is going up. Hospitalizations have also increased by 10% over a 3-day average. There are 900 hospitalized patients in the county and more than 60,000 hospitalizations in the US. The summer surge peaked at 2,200 patients daily. He noted that it is not currently that high and hopes the country can get back to that level. There has not yet been a significant increase in deaths in the U.S.

L.A. Care data shows 40,000 cases in its membership, which is less than 20% of cases in the county. L.A. Care has identified 1,300 member deaths. Statewide, more counties are moving backwards than moving forward. He noted that California is nonetheless in better shape than the rest of the country. He stressed that people continue to be cautious. He reminded the committee members to continue to use masks, socially distance and disinfect surfaces.

He stated that Pfizer is the first vaccine manufacturer to report that its vaccine might be up to 90% effective with no known serious side effects. It is not yet licensed for emergency use and is being sent to the FDA for approval in two weeks. When approved there may be 10-20 million doses available before the end of the calendar year. There will be prioritizations made in the distribution of the vaccine. Health care workers and first responders will be the first to receive the vaccine, followed by other essential workers and others who are at increased risk of infection.

He advised that people should regularly wash the reusable masks. If masks don't cover the nose and mouth they will not be effective. He recommended using cloth masks which can be cleaned and reused. Paper masks can't be washed. Disposable masks that are dirty should be replaced. He advised against placing masks on tables when dining out.

He announced that L.A. Care has launched a new campaign targeting young adults and essential workers. L.A. Care is trying inform them of the risks and advise them that they should be taking precautions during the COVID-19 pandemic.

L.A. Care is monitoring members who had COVID-19 and make sure they are no longer showing symptoms. L.A. Care continues to support members who experience homelessness and are at risk of homelessness, along with participating in food distribution programs. L.A. Care will launch a very active flu campaign this season. He asked that committee members and public to encourage their friends to get a flu shot. He asked everyone to be safe during holiday gatherings. He reminded the committee to continue to social distance, wash hands, and wear masks.

Tonya Byrd, *RCAC 9 Chair*, thanked Dr. Seidman for his report. She asked him if the vaccination will be free to all Americans. Dr. Seidman responded that the vaccine will be free for all L.A. Care members. The US government has pre-purchased several hundred million doses. Pfizer received an order for several hundred million doses. He has heard that it will be free for all Americans, but does not know the facts as of right now. He hopes national policy will make it free for everyone who is willing.

Ms. McFerson thanked Dr. Seidman for his report. She noted that today is Native American Heritage Day and Veterans Day. She hopes everyone has a safe holiday gathering. She asked Dr. Seidman if the statistics he provided were for LA County or the country. She would like to know which people are more likely to be infected. Dr. Seidman responded that there are at least 3.6 million cases worldwide in the past week. In terms of testing, the positivity rate in Los Angeles county is 4.4%. In the California Blueprint for a Healthier Economy, an equity metric was added. The guidelines require that more be invested in research, testing, contact tracing, and quarantining. The state is using the California Healthy Places Index which is an index of metrics that was designed to predict health longevity. One of the strongest drivers of longevity is socio-economic status. The index is provided at a zip code level and is divided into four sections. The lowest quartile identifies those communities in the county with the lowest life expectancy due to socio-economic status. The county is allocating resources to the hardest hit communities to expand capacity for testing. LA County is reaching out to community based organizations with a message about precautionary safety measures.

Hilda Perez, *Member Representative, Board of Governors*, stated that masks, social distancing, and washing hands are very useful tools to prevent infection. She advocated that members do all they can. She noted that there are those who do not agree, but she recommended that people continue to follow the safety guidelines. She stated that once people get the vaccine they may still not be able to go back to normal. She noted that there are households with multiple families, and encouraged dialing 211 to get help obtaining necessary resources. She asked Dr. Seidman if he has any resources members can use to get help in getting through the pandemic. Dr. Seidman responded that 211 is good number to call in case members need help obtaining resources. He will focus his response on isolation and quarantine support. It would be difficult for anyone who is diagnosed or recommended to quarantine or isolate who is living with other people to completely isolate. He will look into organizations that may provide temporary shelter. He recommended that people begin with dialing 211.

Estela Lara, *RCAC 2 Chair*, asked Dr. Seidman if people who are asymptomatic should also get the vaccine. Dr. Seidman responded that the first who will get the vaccine will be health care workers, essential workers, those with high risk, and then those who are not high risk

	<p>regardless of symptoms. The vaccine will be recommended for everyone except those who have health conditions that may not allow them to get the vaccine. No research has been done on whether people that have been infected will need to be vaccinated.</p> <p>Ms. Contreas-Wood thanked Dr. Seidman for his report. She noted that celebrations should be done safely and recommended that people hold virtual holiday gatherings. Decreasing exposure decreases infection. She advised the committee members about Operation Room Key for people who are homeless in Los Angeles. She does not know the criteria, but services can be accessed by dialing 211.</p> <p>Dr. Seidman asked staff to forward any questions that he is not able to answer so he can answer them at a later time.</p> <p>Layla Gonzalez, <i>Member Advocate, Board of Governors</i>, thanked Dr. Seidman and L.A. Care for the outreach campaign to young adults. She asked if there is any way that care givers can get a vaccine, because they take care of the most vulnerable. She noted that most care givers are women. She stressed that they also need to be reminded about breast cancer screenings and flu shots. She also noted that members are now able to conduct virtual appointments with their doctors. She also stated that she is really happy about the availability of telehealth at the family resource centers and noted that it is very important to provide this service to the community. Dr. Seidman thanked Ms. Gonzalez for her suggestions. He stated that telehealth is not yet available at all family resource centers, but hopes that this service will be available at all locations in the near future.</p> <p>PUBLIC COMMENT Submitted by Gladys Alvarez, <i>RCAC 11 Vice Chair</i>, on November 11, 2020: <i>Hello my name is Gladys Alvarez, many of the essential workers are undocumented would they have access to the vaccine as well? Also, we are seeing another outbreak of the virus. What measures is the county beginning to take because at least in the area I live in Pomona, there are still meetings and parties with more than 20 people?</i></p>	
<p>BOARD MEMBER REPORT</p>	<p>Ms. Perez presented the Board Member Report (<i>A copy of the report can be obtained from CO&E</i>).</p> <ul style="list-style-type: none"> • She gave their condolences to anyone that has lost a loved one to COVID-19. They also urged everyone, including providers to please wear gloves and masks. • The Board of Governors met on November 5. • John Baackes, CEO, announced the appointment of Acacia Reed as Chief Operating Officer of L.A. Care Health Plan. Ms. Reed has been with L.A. Care for about four years. She served as Deputy Chief Operating Officer and was asked to assume the role of Interim Chief Operating Officer at the beginning of August. 	

- He thanked Supervisor Ridley-Thomas for his support and noted that it was his last Board meeting.
- He stated that L.A. Care is also focused on the impact of COVID-19 on members in ways other than access to health care. L.A. Care has participated in over 24 food pantries either in the community or at the Community Resource Centers in cooperation with agencies that are normally doing food distribution.
- A copy of motions approved by the Board can be obtained from CO&E staff.
- Dr. Seidman presented the CMO report that will be shared with the committee after this report.
- Cherie Compartore, *Senior Director, Government Affairs*, reported that California, Maine, Maryland, and Minnesota filed another lawsuit regarding Deferred Action for Childhood Arrivals (DACA), stating that the federal administration is ignoring the law and Supreme Court ruling by curtailing eligibility for the DACA program. Earlier this year the court that President Trump acted illegally in 2017 by repealing the DACA program, because there was no stated rational basis and no consideration on the impact it would have on the 700,000 immigrants nationwide who relied on the program. Government Affairs will continue to report on progress of the lawsuit.

Ms. Perez thanked L.A. Care for listening to member's concerns. They understand that L.A. Care is a health plan and is doing more than it needs to during a pandemic. Communities were hungry, uninformed, and needed resources. L.A. Care's efforts have helped address these issues in the communities. She noted that RCAC members have been working to spread these resources throughout the community. She thanked the North Star Alliance for all their help with logistics during events held by L.A. Care.

Ana Romo, *RCAC 8 Chair*, thanked the interpreters who attend these events. It is very important for communication. She noted that many participants are Latino and they are able to get the help they need with the interpreters. Without them Spanish speaking members would not be able to participate in these meetings.

Ms. McFerson demonstrated the proper way to use a mask or facial covering. She asked that members file a motion asking L.A. Care to give out more information in regard to masks and sanitary products that can help members stay safe during the pandemic. Ms. Vazquez responded that the Chairs must first get feedback in regards to the motion from their RCAC members and it also must be placed on the agenda. She noted that all members would have to be in agreement to vote on a motion. Ms. McFerson called point of order and asked if anyone on the committee would like to second her motion. Ms. Vazquez responded that she must follow proper protocol when submitting a motion. Ms. McFerson stated that it does apply right now, because the RCACs are not meeting. She asked that there be a roll call vote.

	<p>Auleria Eakins, <i>Manager, CO&E</i>, asked Ms. McFerson to clarify her request. Ms. McFerson asked that members and the public be given more information about where they can obtain resources such as masks, anti-bacterial creams, and hand sanitizers. She would like this information to be given out in the form of a recording or phone call. Ms. Eakins responded that she is not certain that that is something that L.A. Care can take on; it may be out of its business realm. Ms. McFerson stated that it is a particular motion and it adheres to the Chair and the Chairs that represent the community. Ms. Vazquez thanked Ms. McFerson for her comments. Ms. McFerson responded that she made a motion not a comment.</p> <p>Ms. Eakins stated that someone can second the motion if they wish.</p> <p>Lluvia Salazar, <i>At-Large Member</i>, stated that she has been asking Francisco Oaxaca, <i>Chief Communications and Community Relations</i>, for these resources. She noted that there are other organizations that are providing these resources and she believes L.A. Care can also do this.</p> <p>Deaka McClain, <i>At-Large member</i>, asked “When will the motion reach the Board?” Ms. McFerson responded they will receive the motion in January 2021.</p> <p>Ms. Vazquez stated that it is important that ECAC members know what they are voting for. She would like the motion to first be placed on the agenda so that the public is aware that a motion will be voted on.</p> <p>Ms. McFerson would like people who are at risk to know where they can obtain masks and anti-bacterial cream.</p> <p>Ms. Eakins stated that these topics are placed on the agenda before they are voted on so that the public is aware. Ms. De La Torre clarified that the Chair recommended that the motion be placed on the agenda for the following month and then can be taken to the full Board in January.</p> <p>Ms. McFerson noted that this is an emergency and people are dying. She noted that her area is impacted by COVID-19.</p>	
<p>L.A. CARE’S EQUITY COUNCIL STEERING COMMITTEE UPDATE</p> <p>James Kyle, <i>MD, M.Div.</i></p>	<p>James Kyle, <i>MD, M.Div., Medical Director, Quality, Quality Improvement</i>, gave an update about L.A. Care’s Equity Council Steering Committee.</p> <p>The committee has been authoring statements that they felt the organization should take a stand on in the public sector. One issue is that the Postal Service was being undermined by the federal administration. (<i>Dr. Kyle temporarily experienced technical difficulties with communication.</i>)</p> <p>L.A. Care has also created an Alliance with the L.A. County Commission of Human Relations and is partnering on L.A. Against Hate week, which will be held November 30</p>	

	<p>through December 6. More information can be found on L.A. Care’s website. L.A. Care believes it should take a stand against hate and hate crimes. The Consumer Equity Council now has 10 members and will have an inaugural meeting after Thanksgiving. He looks forward to the meeting, which will focus on being more respectful of other cultures.</p> <p>Ms. McFerson thanked Dr. Kyle for his report. She asked if staff can be trained to be more empathic toward people of other demographics. Dr. Kyle responded that its purpose is to bring more awareness to everyone in the community. L.A. Against Hate will focus on hate crimes. The program is still in the early stages. He noted that Los Angeles County Commission of Human Relations is leading the way. He advised the committee that he does not know who is on the Consumer Equity Committee, and he looks forward to working with them. He referred Ms. McFerson to staff for more information on the participants.</p> <p>Ms. Perez thanked Dr. Kyle for taking the time to speak to members. She noted that members are very dependent on the information that is provided by Senior L.A. Care Staff. She stressed the importance of L.A. Care listening to members during the pandemic. She thanked L.A. Care for taking member concerns into consideration. She appreciates all RCAC members and ECAC members who are helping address disparities. She thanked L.A. Care helping members during a time of need.</p> <p>Dr. Kyle stated that the Equity Steering Committee will be monitoring the vaccine distribution very closely. <i>(Dr. Kyle lost connection to the meeting.)</i></p>	
<p>UPDATE FROM APPEALS & GRIVANCES DEPARTMENT</p>	<p>Due to LisaMarie Golden, <i>Director, Customer Solution Center Appeals and Grievances, CSC Appeals & Grievance</i>, experienced technical difficulties and was not able to present this agenda item, which will be discussed at a future ECAC meeting.</p>	
<p>COMMUNICATION AND COMMUNITY RELATIONS DEPARTMENT</p> <p>Auleria Eakins, EdD</p>	<p>Ms. Eakins provided Communications and Community Relations updates <i>(a copy of the written report can be obtained from CO&E):</i></p> <p>Request for Food Pantry distribution events to be accessible via walk-up</p> <p>L.A. Care does not currently have the capacity to safely host both walk up and drive up events, as both options require a lot of manpower. L.A. Care understands the concern about offering a walk-up option for the food pantry events. The CRC management team has to make difficult decisions to keep our members and community safe during the COVID-19 pandemic, and must consider traffic management. Whenever operationally possible, L.A. Care will implement a walk-up option for those that cannot be served by the drive through. L.A. Care offers information about resources available for walk-up options. It is challenging to present both options at the same event, and she emphasized that the</p>	

management team considers the logistics and safety concerns in planning the events and determines the safest way to implement the programs.

Response for additional Advertising for L.A. Care sponsored Events

Each month ECAC members are notified about L.A. Care events in the following ways:

- Flyers for any upcoming events are included in your monthly ECAC packet
- Events are shared through the Community Relations and Communications monthly update
- Events are listed on the L.A. Care website
- Depending on where the event is located, staff is working alongside local elected officials and other community based organizations to share the events.

Update on the CRCs

Pictures of Flu shot clinic at Pomona

If members or the public would like to see photos from the flu shot events L.A. Care has held, please click on the link included on the agenda:

<https://lacare.photoshelter.com/galleries/C0000RTmnqIQsfKE/G0000BHv0oI9AJHQ/100920-Flu-Clinic-Pomona>

Past Flu Shot Clinics

To date, L.A. Care has held seven successful drive-thru flu shot clinics where over 2,000 members of the community have received a flu vaccine. The turnout for each clinic has far exceeded levels of participation in prior years.

Upcoming Flu Shot Clinics

There are two upcoming flu shot clinics occurring at Inglewood and Lynwood. Flyers have been shared with all ECAC members and have been included in this month’s and last month’s agenda packets.

FRC Inglewood	November 17	10:00 a.m.- 2:00 p.m.	Weingart YMCA Wellness & Aquatic Center - 9900 S Vermont Ave, Los Angeles, CA 90044
CRC Lynwood	November 14	10:00 a.m.- 2:00 p.m.	Community Resource Center, Lynwood - 3200 E Imperial Hwy, Lynwood, CA 90262

Communications Update

As a part of our commitment to keep you informed of issues that are important to L.A. Care, we have mailed three recent CEO statements:

- L.A. Care Awards \$1 Million to Organizations Serving Marginalized Communities during COVID-19 Pandemic
- The New Equity and Resilience Initiative will address systemic racism
- CEO Statement on the Executive Order on combating race and sex stereotyping
- CEO Statement on Trump Administration Executive Order on American First Health Care Plan

L.A. Care’s First Facebook Live Update

On September 11 at 10 a.m., L.A. Care hosted its first Facebook Live featuring actor and singer, Juan Pablo Di Pace. Juan Pablo interviewed Dr. Flores Uribe from Los Angeles County Department of Health Services (DHS). The topic of the interview was COVID 19 testing in Los Angeles County. The first 30 minutes of the interview was conducted in English, followed by a 30-minute interview in Spanish. In the comment section of the Facebook Live, DHS representatives answered questions live from the public in both English and Spanish. Juan Pablo was honored as a Healthcare Hero by Supervisor Hilda Solis on October 14, and received a Los Angeles County scroll for his collaboration with L.A. Care and the DHS. Posts about the Facebook Live event were the most popular organic (non-paid) posts for the third quarter, according to L.A. Care social media analytics.

The next Facebook Live is being planned with DHS regarding the importance of getting a flu vaccination. The COVID-19 pandemic has permanently impacted the way healthcare organizations disseminate pertinent health information and policies to the public for reasons that include safety and efficiency.

L.A. Care over the past seven months has increased its digital footprint by hosting numerous live interviews and digital social media engagements for members and stakeholders. Digital engagement will be more prevalent for healthcare organizations as we precariously enter the post-pandemic era. L.A. Care is looking forward to conducting more Facebook Live interviews in the future.

Analytics for the September 11 Facebook Live:

- 10,313 People Reached
- 3,900 views
- 80 comments
- 12 shares

Ms. Eakins acknowledged Ms. Tanya Byrd, Ms. Deaka McClain and Ms. Andria McFerson for advocating the importance of utilizing consumer members voice in understanding the health equity from the lens of members. Ms. Eakins provided members with follow-up

	<p>information on the selection process of Health Equity Council members. Ms. Eakins stated that using the definition, a sample of members fitting into the diversity categories were chosen. Another factor for the selection was that the consumer member could not currently hold a leadership position within L.A. Care advisory committees and be willing to share feedback on health access, equity and programs related to diverse populations.</p> <p>Ms. McClain thanked Ms. Eakins for the acknowledgement. She stated that it was a team effort between her, Ms. Byrd, and Ms. McFerson. Ms. McClain reminded the committee about Ms. McFerson’s suggestion to do something for Black history month. She noted that it is months away and they have enough time to do something to commemorate Black History. Ms. Eakins thanked Ms. McClain for her commitment and noted it is something that they can work on.</p> <p>Ms. McFerson asked if flyers were distributed to only RCAC members or were they also given to the public. Ms. Eakins responded that the Marketing department has an approach to disseminating information throughout LA County. She advised Ms. McFerson that her concerns in regards to the Consumer Equity Council are being looked into.</p> <p>Ms. Perez displayed flyers about vaccine events that L.A. Care is sponsoring. She thanked Ms. Eakins for her response in regards to member participation on the Equity Steering Committee. She said it is important that member voices are heard.</p>	
<p>UPDATE FROM CHIEF EXECUTIVE OFFICER</p>	<p>John Baackes, <i>Chief Executive Officer</i>, gave the following updates:</p> <p>He stated that L.A. Care will be reporting a financial loss for the fiscal year that ended on September 30 of around \$75 million.</p> <p>He also anticipates the effects of the recession will continue, and L.A. Care adopted a budget for the new fiscal year that shows a \$170 million loss, although staff will try to do better than that. He wants ECAC members to know that L.A. Care will continue to operate as a health plan and meet all obligations, as it has financial reserves that were built up over the years. The pandemic and recession are severely affecting L.A. Care’s financial performance, and it will continue to serve the members.</p> <p>COVID 19 cases peaked through July. People of color and low income individuals are among those most vulnerable to infection. These people are L.A. Care’s membership: about 44 percent are Latino and are getting infected and dying at 3.5 times the normal rate. African Americans are at risk more than two times the overall rate of infection. The rate of hospitalization for COVID-19 patients who are a person of color is higher than the overall hospitalization rate. These factors contributed to the financial loss. California’s state revenue is lower, and a retroactive reduction to funding and benefits was included in the state budget. The rate reduction amounts to 1.5% of all revenue for Medi-Cal from July</p>	

2019 to December 2020. Those two major factors led L.A. Care to a financial loss for the 2019-20 fiscal year.

The Medi-Cal rates for calendar year 2021 have not been released. L.A. Care will do everything possible to provide members with the best services possible. The reserves that were built up during the good years will help ensure that services are not diminished. The goal is to get L.A. Care to a positive bottom line for the fiscal year budget beginning in October 2021, almost a year away. L.A. Care is trimming administrative costs, and preserving a steady reimbursement rate for providers is the number one objective.

He noted that it looks like Mr. Biden is the President-elect. Based on this, there may be more favorable federal policies in funding social and health care services. This will be helpful to L.A. Care.

The Trump administration was attempting to lower or limit funding for food stamps and other social services. L.A. Care is hoping for a Democrat-led Senate so that a new stimulus bill is passed. As of right now there is no cut in benefits by the federal government.
(Technical difficulties were experienced for the meeting recording.)

The Republican Attorneys General from 18 states sued the federal government about the constitutionality of the Affordable Care Act due to congress removing the tax penalty on the individual mandate. The federal administration withdrew from the lawsuit when California's attorney general joined against the lawsuit with a coalition of 18 other states' Attorneys General. The case is called California vs. Texas. Based on questions and comments, it appears as if the Supreme Court may consider just the individual mandate as constitutional or not and leave the rest of the ACA in place. If the Democrats take the Senate they could impose the mandate at a minimum level, and the case would go away.

The annual process for re-determination of eligibility for Medi-Cal has been extended until January 24, 2021, due to the public health emergency. L.A. Care thinks that it will be extended again due to the recent increase in COVID 19 cases. Information will be sent to members if this happens. Eligibility for some beneficiaries will be automatically re-determined and some members will have to fill out paperwork. L.A. Care will do everything it can to support and assist members.

Russell Mahler, *RCAC 1 Chair*, asked if vaccines will be mandatory. Mr. Baackes responded that he has not heard that the COVID 19 vaccine will be mandatory. He stated that members will not have to pay for the vaccine no matter where the member gets the vaccine. The first people to get it will be frontline workers and first responders.

Ms. McFerson asked Ms. Vazquez what is the role of staff in the meeting and asked Mr. Baackes to remind staff that they can't intervene during the meeting. Ms. Vazquez

	<p>responded that she is working in collaboration with CO&E to run the meeting efficiently. She stated that the proper protocol is to finish all the items on the agenda.</p>	
FUTURE AGENDA ITEMS		
	<p>Ms. McFerson said she would like to file a motion so that she is able to select who is on the Consumer Equity Task Force. She would also like to have a parliamentarian present so they can explain to her what rights she has at public meetings.</p> <p>Ms. Romo would like an update in regards to the Health Promoters program.</p> <p>Ms. Salazar would like to add the motion suggested by Ms. McFerson. She said it is an emergency and this is badly needed. She has suffered a personal loss from COVID-19 and this is very important. She stressed the need for these resources.</p>	
PUBLIC COMMENT		
PUBLIC COMMENT	<p>Submitted by Gladys Alvarez, RCAC 11 Vice Chair, on November 11, 2020 <i>(This comment was read earlier on page 6 and again at this item at the meeting.):</i> <i>Hello my name is Gladys Alvarez, many of the essential workers are undocumented would they have access to the vaccine as well?</i></p> <p><i>Also, we are seeing another outbreak of the virus. What measures is the county beginning to take because at least in the area I live in Pomona, there are still meetings and parties with more than 20 people?</i></p> <p>Submitted by Carolyn Navarro on November 8, 2020 at 8:34 a.m.: <i>Public comment for advisory committee meeting 11-11-2020 OR 11-19-2020 compliance meeting LA Care posted grievance emails I wrote to them and Department of Managed Care, everything I said is true but I did not request /or authorize these grievance emails be posted publicly in LA Cares Board packet referencing the 9-3-2020 "regular" meeting, these emails contain sensitive and HIPAA protected subject matter related to my child's exploited "healthcare", only emails obviously sent to board services or their text number have my consent to be posted publically and you have violated my privacy posting anything else, I also note and saved copies showing my email wording was altered with "I" repeatedly, this 11-11-2020 meeting is not listed online , if I have the wrong date please put my comment aligned with the correct date or read them at the 11-19-2020 compliance meeting, read them at both!</i></p> <p>Submitted by Carolyn Navarro on November 8, 2020 at 1:00 p.m.: <i>Public comment for 11-11 and 11-19 committee meeting, why was my emailed grievances posted in the minute of LA Care 9-3 meeting with "I" replacing "LA</i></p>	

	<p><i>Care” in the transcript of my email that I didn’t consent to have posted publicly? What business do you have changing what I wrote!?</i></p> <p>Submitted by Carolyn Navarro on November 9, 2020 at 3:09 a.m. <i>Public comment for 11-11 and 11-19, to anyone else following these meetings, their reading out comments for us is unnecessary and I have proof (saved copies) my words have been changed and edited, please demand the public be able to comment live by phone or zoom, they are using the pandemic as an avenue to read our comments in advance and control them when we have the right to make comments they have no prior knowledge of!</i></p> <p>Submitted by Rachael Rose Luckey, RCAC 4 Vice Chair, on November 11, 2020: <i>The determination by the Chair to postpone Ms. McFerson's motion was out of order per Robert's Rules. To be in order, there would have had to be a motion to postpone with a second, discussion and then a vote. That did not happen. The Chair is outside of her authority to postpone any vote on a duly moved and seconded motion.</i> <i>In the absence of a motion to postpone, Ms. McFerson's motion is technically still on the floor and MUST be properly addressed by the Chair before adjourning otherwise she is in violation of Robert's Rules.</i> <i>I suggest the Chair bone up on her Robert's Rules before convening any future meetings because, and with all due respect, she is clearly, is deficient.</i></p> <p>Ms. McFerson has spoken to people in her community and they would like to know why people of color are being affected more during the pandemic.</p> <p>Ms. Byrd asked the committee if they can have a moment of silence for Ms. Salazar’s family’s loss.</p> <p><i>(The committee held a moment of silence for people who have lost a friend or loved one during the pandemic.)</i></p>	
ADJOURNMENT	The meeting was adjourned at 1:04 p.m.	

RESPECTFULLY SUBMITTED BY:

Victor Rodriguez, *Board Specialist II, Board Services*
Malou Balones, *Board Specialist III, Board Services*
Linda Merkens, *Senior Manager, Board Services*

APPROVED BY

Fatima Vasquez (due to public health orders the document will be signed when it is possible)
Fatima Vasquez, *ECAC Chair*

Date 12/9/2020