



DEPARTMENT OF MENTAL HEALTH-EMERGENCY OUTREACH BUREAU PSYCHIATRIC CRISIS SERVICES

ACCESS Center - (800) 854-7771

Services include deployment of crisis evaluation teams, information and referrals, gatekeeping of acute inpatient psychiatric beds, interpreter services and patient transport. This service is open 24/7.

Psychiatric Mobile Response Teams (PMRT) – (800) 854-7771

Psychiatric Mobile Response Teams (PMRT) consist of DMH clinicians designated per Welfare and Institutions Code 5150/ 5585 to perform evaluations for involuntary detention of individuals determined to be at risk of harming themselves or others or who are unable to provide food, clothing, or shelter as a result of a mental disorder.

Law Enforcement Teams (LET) - To make referrals to this programs call 911

This co-response model pairs a DMH clinician with a law enforcement officer. The primary mission is to respond to 911 or patrol officer requests for assistance on calls involving mentally ill, homeless, or high risk individuals. LET and PMRT support one another as resources permit. Current programs:

- Alhambra Police Department Mental Evaluation Team (AMET)
- Santa Monica Police Department Homeless Liaison Program (HLP)
- Burbank Police Department Mental Health Evaluation Team (BMHET)
- Los Angeles County Sheriff's Department Mental Evaluation Team (MET)
- Long Beach Police Department Mental Evaluation Team (Long Beach MET)
- Los Angeles County Metropolitan Transit Authority Crisis Response Unit (CRU)
- Pasadena Police Department Homeless Outreach Psychiatric Evaluations (HOPE)
- Los Angeles Police Department Case Assessment and Management Program (CAMP)
- Los Angeles Police Department Systemwide Mental Assessment Response Team (SMART)

School Threat Assessment Response Team (START) – (213) 739-5565

START provides training and consultation, assessment and intervention, and case management and monitoring to students at risk for targeted school violence. START collaborates with educational institutions, law enforcement agencies, mental health providers, and parents to mitigate or eliminate threats.

Homeless Outreach Mobile Engagement (HOME)- (213) 480-3480

HOME provides countywide field based outreach and engagement services and intensive case management to underserved or disengaged homeless persons who are mentally ill, living in homeless encampments, or frequenting locations where outreach is not readily available or provided in a focused manner.

Homeless Outreach Teams (HOT)- (800) 854-7771

Homeless Outreach Teams (HOT) are comprised of PMRT staff providing outreach and engagement to mentally ill homeless persons. HOT increases the likelihood of effective outcomes for this population in situations when they are at risk of involuntary hospitalization.

Psychiatric Emergency Teams (PET)

Psychiatric Emergency Teams (PET) are mobile teams operated by psychiatric hospitals approved by the Department of Mental Health to provide 5150 and 5585 evaluations. Team members are licensed mental health clinicians. PET operates similar to PMRT and provides additional resources in specific geographical regions. For contact information on PET, call (800) 854-7771.

Suicide Prevention Hotline - (877) 727-4747 or Suicide Prevention Center in Los Angeles (310) 391-1253

Provides a 24-hour suicide prevention crisis line and uses community volunteers in providing hotline service. The hotline counselors can refer the caller to a therapist in the community.