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***Board of Governors, Member Representatives***

***Layla Gonzalez-Delgado***

***L.A. Care, Member Advocate***

***Hilda Perez***

***L.A. Care, Member Representative***

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**Regional Community Advisory Committee - Region 10**

**NEW MEETING PLACE!**

**THE WELLNESS CENTER**

# **1200 N. State Street Marengo Street (Room 1036)**

# **Los Angeles, CA 90033**

# **Thursday, June 15, 2017**

**1:00pm - 3:30pm**

**Goals for Today’s Meeting**

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issue
4. Members will have an opportunity to know the sponsorship awardee
5. Members will review the Revisions to the Operating Rules
6. Members will have an opportunity to evaluate culture and linguistic services

**Meeting Agenda**

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| **Time** | **Agenda Item** | **Agenda Lead** | **Goal/Result** |
| 1:00 p.m.-1:05 p.m. | **I. Welcome & Introductions** (5 min)  **A.** Review of Agenda | Elsa Gervacio, *vice chair*  Leticia Navarro, *Chair* | **G**et to know each other and review the goals for the meeting and agenda items, familiarize with L.A. Care’s Mission and RCAC and CO&E three pillars |
| 1:05 p.m.-1:50 p.m. | **II. Business** (45 min)   1. Approval of Agenda & Summary 2. ECAC Report (Chair)    * ECAC/BOG report (RCAC members) 3. CO&E Report 4. Review Revisions to the Operating Rules 5. Transportation Policy | Elsa Gervacio  Leticia Navarro  The following members will report:  Fresia Paz, May BOG  Janner Gavidia May ECAC  Engracia Lopez, June BOG  Damares Cordero, June ECAC  Martin Vicente, *Field Specialist* | **R**eceived updates for the ECAC meeting and from CO&E.  **R**CAC members who attended ECAC/BOG will have an opportunity to report on their experience at the ECAC/BOG meeting for May and June.  **R**evisions to the Consumer Advisory Committee Member Operating Rules. This document was mailed for members to review |
| 1:50 p.m.-2:00 p.m. | **IV. Get Up & Move** (10 min) | Group/Victor Rodriguez | **A**n opportunity to stretch and move |
| 2:00 p.m.-2:15 p.m. | **III. Regional Issues** (15 min)   1. Global Member Issues | Group | **A**n opportunity to identify issues affecting L.A. Care Members about pharmacies, appointments, referrals and general experiences when getting health care services. |
| 2:15 p.m.-2:20 p.m. | **V. Community Affairs** (5 min)   1. Health Topic “Physical Activity” | Victor Rodriguez | **A**n opportunity to learn about a specific health topic |
| 2:20 p.m.-3:10 p.m. | **VI. RCAC Community Work-Plan**  (50 min)   1. Work plan - “Increasing Access to Dental Health” Update (20 min.) 2. C&L Annual Evaluation for FY 2015-2016 and GNA Results Presentation (30 min) | Telma Menendez, *Wellness Coordinator Team Lead*  L.A. Care’s Culture and Linguistic Staff | **A**n introduction to the awardee The Wellness Center and its work plan event and resources.  **A**Nopportunity for RCAC members to evaluate interpretation and translation services. |
| 3:10 p.m.-3:15 p.m. | **VII. Future Agenda Items** (5 min) | Group | **D**ecide agenda items that may be added to a future meeting |
| 3:15 p.m.  3:20 p.m. | **VIII. Meeting Evaluation** (5 min) | Martin Vicente | **T**ime to review meeting evaluation/Clarification Completion |
| 3:20 p.m.-3:30 p.m. | **IX. Public Comments** (10 min) | Group | **E**ach public member is given 2 minutes to share a comment with the RCAC |
| 3:30 p.m. | **X. Adjournment**   1. **Next Meeting Date:**   August 18, 2017  1:00 p.m. to 3:30 p.m. | Chair | **L**earn when the next RCAC meeting will take place |

**\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\***

**Note: Members, your absence will be considered unexcused if you do not call**

**Felicia Gray at (213) 694-1250, Ext. 4163 to inform him that you will not be attending the meeting**

**Community Outreach & Engagement Toll Free Line 1-(888) 522-2732**