Board of Governors, Member Representatives

Oswaldo Lopez
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative

L.A. Care HEALTH PLAN

Regional Community Advisory Committee (RCAC) - Region 4

Hope Street Family Center
1600 South Hope Street, Room 305
Los Angeles, CA 90015
Tuesday, November 15, 2016
9:00 a.m. – 11:30 a.m.

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Connect with Health Navigators to address individual member issues
3. Talk about community issues affecting members in the region
4. Discuss 2017 RCAC Community Work Plan Project

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
9:00 a.m. - 9:15 a.m.	**I. Welcome & Introductions** (15 min.) **A.** Review of Agenda	Michael Shelton, *Chair* Kristina Chung, *Field Specialist*	Get to know each other and review the goals for the meeting and agenda items
9:15 a.m. – 10:00 a.m.	**II. Business** (45 min.) **A.** Approval of Agenda & Summary **B.** ECAC Report **C.** CO&E Report **D.** Attendance Policy	Michael Shelton Kristina Chung, *Field Specialist* Group	Receive updates from the ECAC meeting and from the CO&E Department
10:00 a.m. - 10:20 a.m.	**III. Regional Issues** (20 min.) **A.** Community Member Issues	Group	Talk about community issues affecting members in the region
10:20 a.m. - 10:30 a.m.	**IV. Get Up & Move** (10 min.)	Group	Stretch and break
10:30 a.m. - 10:35 a.m.	**V. Community Affairs** (5 min.) **A.** Health Topic – Diabetes	Group	Learn about a health topic
10:35 a.m. - 11:05 a.m.	**VI. RCAC 2017 Community Work Plan Project** (30 min.)	Group	Discuss the 2017 RCAC Community Work Plan Project

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11:05 a.m. - 11:15 a.m.	**VII. Future Agenda Items** (10 min.)	Group	Decide agenda items that may be added to a future meeting
11:15 a.m. - 11:20 a.m.	**VIII. Meeting Evaluations** (5 min.)	Group	RCAC members will take 5 minutes to complete meeting evaluations
11:20 a.m. - 11:30 a.m.	**IX. Public Comments** (10 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
11:30 a.m.	**X. Adjournment** (5 min.) **A. Next Meeting Date:** January 10, 2017	Michael Shelton, *Chair*	Learn when the next RCAC meeting will take place

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******* PLEASE BE ON TIME *******

Note: Members, your absence will be <u>considered unexcused</u> if you do not call Victor Rodriguez at (213) 694-1250, Ext. 5214 to inform him that you will not be attending the meeting.

Community Outreach & Engagement
Toll Free Line 1-888-522-2732