



Regional Community Advisory Committee (RCAC) Region 3

Community Resource Center El Monte

3570 Santa Anita Ave, El Monte, CA 91731

Wednesday, March 19, 2025

10:00 a.m. – 12:30 p.m.

Meeting Summary

Member Attendance		Staff/Management Present	
Alicia Mendoza	P	Roberto Santos	P
Gladis Alvarez	P	Ana Rubio	P
Layla Gonzalez	P	Tanya Lopez	P
Linda Resendez	E	Elmano Osorio	P
Lluvia Salazar	P	Jose Lopez	P
Maria Angel Refugio	P	Patricia Espadas	P
Marina Garcia	P	Maria Rodriguez	P
Reyna Hernandez	P		
Sandra Aramburo	P		

(P) Present (E) Excused Absence (U) Unexcused Absence

Public Attendance		Interpreter Attendance
		Izmir Coello Sanz, Spanish Interpreter
		Isaac Ibarlucea, Spanish Interpreter

MEETING SUMMARY, DISCUSSION AND FOLLOW UP

I. Welcome & Introduction	Agenda Lead
<p>A. Call Meeting to Order</p> <ul style="list-style-type: none"> • Gladis Alvarez, RCAC Chair, welcomed everyone to the meeting. Ms. Alvarez then called the meeting to order. • All RCAC members, Interpreters, and staff introduced themselves. <p>B. Group Agreements</p> <ul style="list-style-type: none"> • Gladis Alvarez invited RCAC members who would like to volunteer to read the group meeting agreements to the group. <p>C. Approval of Agenda</p> <ul style="list-style-type: none"> • Gladis Alvarez asked members to review the March 19, 2025, agenda prior to the approval. • The agenda was approved as presented with RCAC member, Sandra Aramburo making the first motion and RCAC member, Ana Rubio seconding it. 	<p><i>Gladis Alvarez, RCAC Chair</i></p> <p><i>Frank Meza, CO&E Field Specialist</i></p>
II. Meeting Minutes Approval	Agenda Lead
<p>A. RCAC Meeting Minutes Approval</p> <ul style="list-style-type: none"> • Gladis Alvarez asked members to take a few minutes to review the January 15, 2025, Meeting Summary prior to the approval. • Gladis Alvarez asked for approval of the January 15, 2025, meeting minutes, with Tanya Lopez making the first motion and Layla Gonzalez seconding it. 	<p><i>Gladis Alvarez, RCAC Chair</i></p> <p><i>Frank Meza, CO&E Field Specialist</i></p>
III. L.A. Care Updates	Agenda Lead

A. RCAC Chairperson Updates

- Gladis Alvarez invited the RCAC members that attended the March 12, 2025, Executive Community Advisory Committee (ECAC) and the March 6, 2025 Board of Governors meeting to share any updates or insights with the committee.
- Ms. Marina Garcia, RCAC member, attended the March 12, 2025, ECAC meeting and she captured three main points to report out:
 - Many participants expressed fear about seeking medical care due to concerns that their information could be shared with immigration authorities. L.A. Care CEO, Marta Santana-Chin, reassured everyone that patient information is confidential and cannot be shared with government agencies—except in cases involving a court order.
 - Several clinics have already received accessible equipment. It was clarified during the discussion that clinics must submit a request to receive the equipment.
 - Concerns were raised about potential treatment disruptions for members with chronic conditions. Leadership is working to ensure continuity of care, especially in situations where accurate patient information is critical.
- Reyna Hernandez, RCAC member, attended the March 6, 2025, Board of Governors meeting and provided the following report:
 - Ms. Hernandez thanked the Board of Governors for addressing current legislation related to medical billing reports. There is concern about how these reports and new regulations may impact community members, especially children.
 - Ms. Hernandez stated that hospital bills are often extremely expensive and hard to pay. She mentioned that during the Board meeting, it was shared that they are exploring solutions to allow those who can pay to do so, while providing alternative options for those who cannot.
- Ms. Gladis Alvarez added additional information regarding the ECAC and Board meetings:
 - A new platform will soon be launched by L.A. Care to improve communication. Medi-Cal authorizations will be processed electronically, which should speed up the process and reduce delays.

*Gladis Alvarez, RCAC
Chair*

RCAC Members

*Frank Meza, CO&E Field
Specialist*

- Vaccine hesitancy was discussed, along with concerns about possible Medi-Cal cuts under the new administration.
 - Upcoming Member At-Large nominations were announced for key leadership roles. The positions are currently being held by Lluvia Salazar, who represents Medi-Cal members across Los Angeles County, and Deaka McClain, who represents seniors and individuals with disabilities. These roles are very important in ensuring diverse voices are heard.
 - Lastly, Ms. Alvarez stated L.A. Care is working on a \$10 million disaster relief fund that will be available to support people affected by recent wildfires.
- Frank Meza, Field Specialist provided additional information about what was discussed at the March ECAC and Board of Governors meetings:
 - A recent motion was presented to ECAC to provide funding for clinics in need of accessible equipment. This includes special exam tables for patients with mobility challenges, as well as Hoyer lifts—devices that safely lift individuals who need assistance. The funding is supported by L.A. Care, and a list of the clinics that will be receiving the funding was made available to all RCAC members.
 - Frank stated that L.A. Care, CEO, Marta Santana-Chin shared an important handout with key facts about Medi-Cal:
 - Medi-Cal covers 14.5 million Californians, including 39% of babies and 5 million children.
 - In Los Angeles County alone, it serves 4 million people—41% of the population.
 - It provides coverage for doctor visits, hospital care, prescriptions, mental health and substance use treatment, dental and vision care, long-term care, in-home support, school and community-based health services, transportation, and more.
 - The handout also addresses the potential budget cuts previously mentioned by Gladis and highlights how Medi-Cal contributes to California's economy.
 - The handout is available in both English and Spanish and was included in everyone's folder.

B. RCAC members attending the Board of Governors meeting:

- Marina Garcia volunteered to attend the April 3, 2025, Board of Governors meeting.
- Jose Lopez volunteered to attend the May 1, 2025, Board of Governors meeting.

C. RCAC Members to attending the ECAC meeting:

- Reyna Hernandez volunteered to attend the April 9, 2025, TTECAC meeting.
- Sandra Aramburo volunteered to attend the May 14, 2025, TTECAC meeting.
- Alicia Mendoza and Elmano Osorio volunteered to serve as the alternate if the members assigned are not able to attend ECAC or the Board of Governors meetings.

D. Community Outreach & Engagement Updates

Decision Making and Building Consensus

- Ramon Garcia, Community Outreach Field Specialist, reviewed the two documents with the members: one outlining the traffic light system and the other titled Voting Methods.
- Mr. Garcia reviewed the three voting methods:
 - General Consent – used to approve agendas and meeting minutes.
 - Ballot Voting – Used in the last meeting for chairperson elections.
 - Color Card Voting – a new method introduced; each member had a color card in their folder.
 - Members reviewed the “Traffic Light” document, which explains how the color card voting system works using traffic light symbols.
- Mr. Garcia highlighted the key points:
 - If all votes were green, the action moved forward.
 - If all votes were red, the proposal did not move forward.
 - If votes were mixed, the group held a discussion and voted again.
 - The final decision was based on the majority color in the second vote.
- Members practiced using the color card voting system with a sample scenario.
- Mr. Garcia clarified that the content of the scenario was not important, but the focus of the activity was on learning and applying the voting process.

ECAC Member At-Large Elections

- Frank Meza informed the members that they should have received a letter along with an application packet containing information about the upcoming At-Large elections and the basic qualifications required.
- The current At-Large members are Lluvia Salazar, who represents the Medi-Cal population, and Deaka McClain, a RCAC 8 member who represents individuals with disabilities.

- Lluvia Salazar shared her experience as an At-Large member for several years, noting that while the role can be challenging, it is also incredibly rewarding. She emphasized the importance of serving as a vital link between L.A. Care and its members— helping to advocate for better access to care and bringing a collective voice to the table. Ms. Salazar encouraged members to apply and get involved.
- Members who apply will be invited for an interview during the ECAC meeting scheduled for Wednesday, April 9, 2025. At this meeting, ECAC will elect the new At-Large member representatives. The position is for a two-year term and requires attending all monthly ECAC meetings.
- Completed applications must be received by L.A. Care no later than 3:00 p.m. on Friday, March 28, 2025. Late applications will not be accepted, no exceptions.
- Mr. Meza encouraged members to complete and submit their applications by the end of the meeting or to ensure they are submitted before the deadline.
- Members with questions may contact Frank Meza or Ramon Garcia for assistance.

2025 Work Plan Project

- Mr. Meza informed the RCAC that as part of the 2025 Work Plan, the Community Outreach and Engagement (CO&E) team is supporting Community-Based Organizations (CBOs) across all RCAC regions of Los Angeles County.
- The topics of focus for this year are:
 - **Increase and expand mental health access** to low-income residents and vulnerable populations.
 - **Raise awareness** of community services and resources focused on expanding the overall access to healthcare, housing, and other ancillary services.
 - **Engage multiple sectors** (healthcare, economic, faith-based, etc.) to strengthen community collaboration efforts related to health equity and social justice.
- Frank Meza provided additional information regarding the Community Partnerships application process for community-based organizations (CBOs), including important details about eligibility, funding distribution, and reporting back about the outcomes of the project.

Eligibility Criteria

- The organization must be a not-for-profit entity.
- A complete and signed application must be submitted by April 4, 2025. If applying in collaboration with other organizations, the lead organization is responsible for submitting the application on behalf of the group.

Funding Amount

- Organizations can request up to \$5,000 in funding to support the goals of the partnership. If multiple organizations apply, the funding may be divided between them.

Award Recipient Requirements

If awarded funds, the organization must agree to the following:

- Attend the RCAC meeting in your service area and provide a presentation on the organization and partnership activity.
- Actively participate with the Community Outreach & Engagement (CO&E) Community Partner Collaborative.
- Create and post a media announcement of funding on its website and/or social media platforms.
- Offer L.A. Care RCAC members an opportunity to attend the proposed partnership activities *(if applicable)*
- Market partnership activity materials and signage with the L.A. Care logo.
- Complete partnership activity by **August 31, 2025**.

Reporting

- Upon conclusion of the project, the funded organization will submit a Project Summary by **September 15, 2025**, detailing the specific outcomes of the partnership activity.
- Mr. Meza stated that the goal is to identify organizations that can provide education, resources, or expand current services related to the key topics of focus.
- He asked members to refer any community-based organizations (CBOs) they have worked with or know of to Frank Meza or Ramon Garcia, so they can reach out and invite them to an upcoming presentation session at the El Monte Community Resource Center.
- The purpose of the session is to host multiple CBOs who will present their proposals to the members. The session is scheduled for Wednesday, May 7, 2025, from 10:30 a.m. to 11:30 a.m. at the El Monte CRC. Multiple organizations may be awarded based on the strength of their proposals.
- Member participation is highly encouraged. Volunteers are welcome to attend, provide input, and offer feedback on the proposals presented. Members were asked to inform staff if they plan to attend.
- Members were informed that stipends will not be provided; however, transportation, interpretation services, and a light continental breakfast will be available during the session.

The following Members volunteered to attend the Community Partnership presentation:

- List of members interested in attending the CBO presentations:

- Maria Angel Refugio
 - Layla Gonzalez
 - Ana Rubio
 - Tanya Lopez
 - Gladis Alvarez
 - Maria Rodriguez
 - Elmano Osorio
 - Jose Lopez
 - Sandra Aramburo
 - Patricia Espadas
 - Alicia Mendoza
 - Marina Garcia
- Mr. Meza shared that following the CBO presentations, CO&E will select those whose proposals are
 - comprehensive and well-developed, with a strong focus on the identified topics.
 - Once the selection process is complete, we will share an update with members on which organizations have been awarded.
 - Member stated they will refer an organization to apply and share the organizations information with Frank Meza
 - and Ramon Garcia.

IV. L.A. Care Board of Governors Elections

Agenda Lead

- [Illegible text]

<p>A. L.A. Care Board of Governors Elections</p> <ul style="list-style-type: none"> • Frank Meza informed the members that all RCAC members should have received the application materials for the upcoming L.A. Care Board of Governors elections by mail. • Mr. Meza clarified that a copy of the application was also included in each member's meeting packet. He encouraged any members interested in applying for the <i>Consumer Representative Seat</i> or the <i>Consumer Advocate Representative Seat</i> on the Board to complete and submit the application to L.A. Care Health Plan. The application includes sections for the applicant's background, experience, and qualifications for the position. • He explained that all candidates, both consumers and consumer advocates, must be nominated by a current L.A. Care member. However, individuals who are <i>enrolled members of L.A. Care</i> and are seeking the consumer seat may self-nominate. • For the Consumer Advocate Representative Seat, applicants must submit, along with their application, a letter of recommendation from a community-based organization that serves communities aligned with L.A. Care's mission. • All applicants will undergo an eligibility verification process, including background checks through the Office of Inspector General (OIG) and the General Services Administration (GSA). • Candidates will have the opportunity to speak at RCAC meetings. Each candidate will be invited to one meeting of every RCAC (or a designated special election meeting) to briefly present their background, qualifications, and reasons for seeking the position. • Interested members must also complete a Candidate Statement as part of their application packet. • The Board of Governors Election is scheduled for June 17, 2025, at St. Anne's Conference and Event Center. • All RCAC Member are invited to participate in the elections. <p><u>Questions from Members</u></p> <ul style="list-style-type: none"> • Member asked what would happen if no winner were selected after the elections. <i>Frank responded that if a winner for either position is not determined on the day of the election, a new election will need to be scheduled for a later date.</i> • There were no additional questions; however, Frank Meza encouraged members to contact him or Ramon Garcia if they had any further questions. 	<p><i>Frank Meza, CO&E Field Specialist</i></p>
<p>V. Member Experience Feedback & Updates</p>	<p>Agenda Lead</p>

A. Customer Solutions Center, Member Navigator

- Ricardo Rivas, Customer Solution Center, Member Navigator stated that his role is to provide direct, in-person assistance to members.
- Mr. Rivas mentioned that the Community Resource Center not only offers classes, events, and community activities, it also provides personalized support to the community. His team helps members understand how L.A. Care could support them with their healthcare services.
- Mr. Rivas mentioned that many members prefer face-to-face assistance rather than calling by phone. He outlined several examples of the support they provide:
 - Requesting a new member ID card
 - Updating an address or selecting a new doctor
 - Assistance with referrals, requests, or follow-ups
 - Help with durable medical equipment, such as a wheelchair
 - Scheduling interpretation services for appointments
 - Making payments using the L.A. Care member card
 - Learning about other L.A. Care departments and available resources
- Mr. Rivas emphasized that what began as a simple request, like printing a card or changing a provider, could often uncover more complex needs. In those situations, his role became even more critical, as he specialized in helping members navigate sensitive or multi-step issues. The goal was to resolve such cases within 48 to 72 hours, whenever possible.
- Mr. Rivas stated that regardless of how big or small a member's concern is, his job is to support members and ensure they are connected to the appropriate resources and services.

Questions & Comments

- Member asked if the Member Navigator can assist members who come from Pomona. *Mr. Rivas stated yes, they help all L.A. Care Members, regardless of where they reside, or they can visit a Community Resource Center closer to their home.*
- Member asked if they could contact the Member Navigator by phone or in person for assistance. *Mr. Rivas stated it's important to first contact the Member Services line if it's a simple request, but if your case is more complex, you should contact the Community Resource Center to schedule an appointment with the Member Navigator.*
- A member stated that in the past, there was more communication with the Member Navigators, they would also attend ECAC meetings on a regular basis. However, she noted that many things have changed. She mentioned

Frank Meza, CO&E Field Specialist

<p>having experienced an issue in the past where it was unclear how to contact a Member Navigator when assistance was needed. She emphasized that there needs to be a better way to communicate and make these resources accessible to all members, especially in urgent situations.</p> <ul style="list-style-type: none"> • Mr. Rivas stated that he is at the El Monte CRC from Monday to Friday, and if members require assistance with a complex case, they can visit the center to see him for additional support. <p>B. Member Experience Feedback & Updates</p> <ul style="list-style-type: none"> • Frank Meza invited members to share any issues they have experienced related to their primary care doctor, specialist, pharmacy, or L.A. Care. • RCAC Members did not have anything to report. • Frank Meza reminded members to contact Member Services, Member Navigators or Frank Meza and Ramon Garcia for assistance. 	
<p>VI. Break</p>	<p>Agenda Lead</p>
<ul style="list-style-type: none"> • Members took a five-minute break. 	
<p>VII. Old Business</p>	<p>Agenda Lead</p>
<p>A. East Valley Clinic</p> <ul style="list-style-type: none"> • The following concerns have been raised by members regarding East Valley Clinic, including its Pomona, Covina, and West Covina locations: <ul style="list-style-type: none"> ○ Members are experiencing long wait times to receive an appointment. ○ It appears some of the difficulties with getting an appointment is due to a lack of physicians. ○ Members claim they are experiencing long wait times at their appointments for lab work. ○ There is a lack of care from staff at these clinics. Physicians and care team do not take the necessary time and rush members through their appointments. ○ Staff members are rude to consumer members. 	<p>Gladis Alvarez, RCAC Chair</p>

<p>A. Health Equity 2025 – Elsa Greno, Health Equity Field Specialist</p> <ul style="list-style-type: none"> When calling clinics to schedule an appointment, members state they are waiting over 40 minutes to speak to someone. Some claim that there are instances where they must pay to access faster appointments dates for their medical visits. Maria Angel Refugio made a motion, seconded by Layla Gonzalez, to elevate the issues presented by members to ECAC and the Board of Governors. The motion was approved and will be presented to ECAC at their April 9, 2025, meeting. The motion calls for an investigation into the quality of services at East Valley Clinic, including the Pomona, Covina, and West Covina locations, with a focus on the lack of adequate customer service from physicians and care staff. Frank Meza and Ramon Garcia will draft the motion and review it with RCAC Chair Gladis Alvarez and Vice Chair Elmano Osorio. 	
<p>VIII. New Business</p>	<p>Agenda Lead</p>
<p>A. Health Equity 2025 – Elsa Greno, Health Equity Field Specialist</p> <ul style="list-style-type: none"> Gladis Alvarez welcomed and introduced Elsa Greno, Health Equity Field Specialist to present to the group on Navigating the L.A. Care Social Needs Member, Reference Sheet and Website. Ms. Greno introduced the Social Needs Member Reference Sheet as a resource designed to help members locate essential community services that address social needs. Ms. Greno provided an overview of the associated website and how it supports easier access to local, low-cost, or free services. <p>Demonstration of Key Website Functions</p> <ul style="list-style-type: none"> Ms. Greno guided members through the process of using their smartphones to scan a QR code that links directly to the L.A. Care Health Equity webpage. Once on the website, Ms. Greno demonstrated several navigation features, including: <ul style="list-style-type: none"> How to locate and use the menu button (hamburger icon) on mobile devices to access the main site options. How to click the globe icon to change the website language for greater accessibility. 	<p>Gladis Alvarez, RCAC Chair</p> <p>Frank Meza, CO&E Field Specialist</p> <p>RCAC Members</p>

- How to browse through categorized resources by clicking on labeled folders.
- How to enter a ZIP code to filter services by location and view nearby resources.

Structure of the Social Needs Member Reference Sheet

- The reference sheet is designed to help members quickly locate support services and is divided into five key categories:
 - **General Resources** – Basic support services that cover a broad range of needs.
 - **Food Assistance** – Programs that provide access to meals, food banks, and nutrition support.
 - **Transportation Services** – Resources for transportation assistance, including rides to medical appointments.
 - **Housing Resources** – Support for individuals experiencing housing insecurity or homelessness.
 - **Maternal Health Services** – Services tailored for pregnant individuals and new parents, including prenatal and postnatal care.

Development and Maintenance of the Resource

- Ms. Greno noted that the Health Equity Department has been actively working on the development and curation of the Social Needs Member Reference Sheet for the past six months.
- The department plans to review and update the resource annually, with the next update scheduled for July 2025 to ensure accuracy and relevance.

Cost and Eligibility of Services

- All services listed in the resource are available to members at low or no cost.
- Some services may require individuals to meet income eligibility requirements, depending on the program or provider.

Encouraging Community Engagement

- Members were encouraged to support outreach and engagement efforts by:
 - **Sharing** the QR code and information with family, friends, and community members who may benefit from the resources.
 - **Taking a magnet** from the Community Resource Center (CRC), which includes the Community Link QR code for quick access.
 - **Providing feedback** to help improve the Community Link website and ensure it remains user-friendly and helpful to all members.

Data on Member Use and Identified Needs

- Ms. Greno shared recent usage data from the Community Link platform, highlighting the top three categories searched by members:
 - Housing Insecurity – 490 searches
 - Food Insecurity – 446 searches
 - Financial Insecurity – 205 searches
- These insights will help guide future updates to the resource and inform ongoing efforts to address the most pressing needs among L.A. Care members.

Questions and Comments


- *RCAC Member asked if the Community Link resource is only available to L.A. Care members, or is it open to any person who needs the resource? Ms. Greno stated its open to any person, but you would need to access the L.A. Care website to utilize the Community Link. Ms. Greno also stated that all Medi-Cal plans offer similar programs and resources, but there are some differences. For example, the meal delivery program may vary slightly depending on the plan, and L.A. Care might offer it one way, while other plans might do it differently. If someone doesn't have L.A. Care or doesn't want that service, they can contact their own plan to ask what options are available. In general, all plans have resources, although the details may differ.*
- *Member asked if she has the phone number for transportation services because the number is not on the L.A. Care I.D. card. She noticed the number is sometimes on the back of the card. Ms. Greno stated the phone number is not listed but the Member Services phone is listed, and members can contact them to request transportation services.*
- *Member asked if all plan partners under L.A. Care provide transportation services. Ms. Greno stated L.A. Care provides transportation services to its members for medical appointments, pharmacy visits, and to RCAC meetings.*
- *Idalia De La Torre stated most plans have their own transportation services and she recommended the member call her health plan to confirm what they provide.*

IX. Future Agenda Items

Agenda Lead

<ul style="list-style-type: none"> • RCAC Members provided the following future agenda items for future RCAC meetings. <ul style="list-style-type: none"> • Invite a speaker to provide information to members about dental benefits available through Medi-Cal. • Provide health education materials focused on dental and oral care. • Frank Meza and Ramon Garcia will follow up to identify potential presenters for the recommended topics. 	<p><i>Frank Meza, CO&E Field Specialist</i></p> <p><i>RCAC Members</i></p>
<p>X. Public Comments</p>	<p>Agenda Lead</p>
<p>A. Public member will speak for up to 2 minutes.</p> <ul style="list-style-type: none"> • Gladis Alvarez welcomed the public to share question or comments. • RCAC Member shared that she has tried to use the feminine hygiene product dispenser at the center multiple times, but it was jammed or broken. She also mentioned experiencing similar issues at other Community Resource Centers, where the dispensers were often jammed. She suggested that regular maintenance and inspections be done often to ensure they remain functional and accessible for all visitors. • Frank Meza informed the member that he will communicate this issue with the CRC Senior Managers. 	
<p>XI. Resource Sharing and Meeting Evaluations</p>	<p>Agenda Lead</p>
<p>A. RCAC member shared a resource focusing on immigrations rights titled "Know Your Rights," in collaboration with the Los Angeles County Office of Immigrant Affairs.</p> <ul style="list-style-type: none"> ○ The event is scheduled for March 11, 2025, at 7:30pm at St John Baptist Church at 3883 Baldwin Park Blvd., Baldwin Park, CA 91706 ○ The event will provide important information about immigrant rights, legal protections, and available community resources. It is intended to help individuals better understand their rights and how to access support, regardless of immigration status. ○ RCAC Member shared that undocumented immigrants are afraid to go to large cities like Los Angeles to renew their passports or get IDs due to fear of immigration enforcement and checkpoints. They are asking for safer, community-based options and better access to information, as the lack of identification is seriously affecting their lives. ○ RCAC Member Lluvia Salazar is volunteering with the LA VITA Program in Cal State L.A. this year, which offers free tax preparation services to the community every Saturday from 9 a.m. to 1 p.m. at the Cal State L.A. 	<p><i>Gladis Alvarez, RCAC Chair</i></p> <p><i>RCAC Members</i></p>

<p>campus and several other locations in Los Angeles and Pasadena. No appointment is needed, and they assist with all types of tax filings, including W-2s and independent contractors. Everything is completely free, and she will be there to help if members need support.</p> <ul style="list-style-type: none"> ○ Layla Gonzalez shared a resource and distributed flyers for the annual Information Fair, also known as the Open House, taking place on Monday, April 21, from 9:00 a.m. to 3:00 p.m. at the California Endowment Center in downtown L.A., located at 1000 Alameda St., Los Angeles, CA 90012. ○ The event is free and will feature representatives from social service agencies, DPSS, and IHSS, who will be available to answer questions. Limited food will also be provided. <p>B. Gladis Alvarez reminded all RCAC members to complete their meeting evaluations.</p>	
<p>XII. Adjournment</p>	<p>Agenda Lead</p>
<ul style="list-style-type: none"> ● The meeting adjourned at 12:30pm. ● Next Meeting Date: Wednesday, May 21, 2025, from 10:00 a.m. to 12:30 p.m. at the Pomona Community Resource Center at 696 W Holt Ave, Pomona, CA 91768. 	<p><i>Gladis Alvarez, RCAC Chair</i></p>

<p>Respectfully Submitted by:</p>	<p>Approved by: </p>
<p>Frank Meza, Community Outreach Field Specialist</p>	<p>Gladis Alvarez, RCAC 3 Chair</p>