

# Referral Information

For the Health Consumer Alliance



Use the following table to provide consumers with the contact information of an HCA representative in their county of residence.

## All California Counties:

| County       | Contact Number | Name of Office                             | Physical address                         | Hours of operation   |
|--------------|----------------|--|--|--|
| Alameda      | 1-855-693-7285 | Bay Area Legal Aid: Health Consumer Center | 1735 Telegraph Ave. Oakland CA 94612     | 9:00 am - 5:00 pm Monday through Friday  |
| Alpine       | 1-888-354-4474 | Legal Services of Northern California      | 541 Normal Avenue Chico, CA 95928        | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday  |
| Amador       | 1-888-354-4474 | Legal Services of Northern California      | 190 Reamer Street, Auburn, CA 95603      | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday  |
| Butte        | 1-888-354-4474 | Legal Services of Northern California      | 541 Normal Avenue Chico, CA 95928        | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday  |
| Calaveras    | 1-888-354-4474 | Legal Services of Northern California      | 190 Reamer Street, Auburn, CA 95603      | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday  |
| Colusa       | 1-888-354-4474 | Legal Services of Northern California      | 541 Normal Avenue Chico, CA 95928        | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday  |
| Contra Costa | 1-855-693-7285 | Bay Area Legal Aid: Health Consumer Center | 1025 Macdonald Ave. Richmond CA 94802    | 9:00 am - 5:00 pm Monday through Friday  |
| Del Norte    | 1-888-354-4474 | Legal Services of Northern California      | 421 North Oak Street, Ukiah, CA 95482    | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday  |
| El Dorado    | 1-888-354-4474 | Legal Services of Northern California      | 515 12th St. Sacramento, CA 95814        | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday  |
| Fresno       | 1-800-675-8001 | Central California Legal Services          | 2115 Kern St., Suite 1, Fresno, CA 93721 | 8:30 am - 12:00 pm, 1:00 pm - 4:30 pm Monday through Friday. Every other Friday closed for furlough. |
| Glenn        | 1-888-354-4474 | Legal Services of Northern California      | 541 Normal Avenue Chico, CA 95928        | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday  |

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| <b>Humboldt</b>    | 1-888-354-4474 | Legal Services of Northern California      | 421 North Oak Street, Ukiah, CA 95482              | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday   |
| <b>Imperial</b>    | 1-877-734-3258 | Legal Aid Society of San Diego             | 1764 San Diego Ave. #200, San Diego, CA 92110      | 9:00 am - 5:00 pm Monday through Friday   |
| <b>Inyo</b>        | 1-888-354-4474 | Legal Services of Northern California      | 515 12th St., Sacramento, CA 95814                 | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday   |
| <b>Kern</b>        | 661-321-3982   | Greater Bakersfield Legal Aid              | 615 California Avenue, Bakersfield, CA 93304       | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday   |
| <b>Kings</b>       | 1-800-675-8001 | Central California Legal Services          | 208 W. Main Street, Suite U-1, Visalia, CA 93291   | 8:30 am - 12:00 pm, 1:00 pm - 4:30 pm Monday through Friday. Every other Friday closed for furlough.  |
| <b>Lake</b>        | 1-888-354-4474 | Legal Services of Northern California      | 421 North Oak Street, Ukiah, CA 95482              | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday   |
| <b>Lassen</b>      | 1-888-354-4474 | Legal Services of Northern California      | 1370 West Street, Redding, CA 96001                | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday   |
| <b>Los Angeles</b> | 1-800-896-3202 | Neighborhood Legal Services                | 13327 Van Nuys Blvd., Pacoima, CA 91331            | 9:00 am - 5:00 pm Monday through Friday except closed 1:00 - 3:00 Wednesday                           |
| <b>Madera</b>      | 1-800-675-8001 | Central California Legal Services          | 2115 Kern St., Suite 1, Fresno, CA 93721           | 8:30 am - 12:00 pm, 1:00 pm - 4:30 pm Monday through Friday. Every other Friday closed for furlough.  |
| <b>Marin</b>       | 1-855-693-7285 | Bay Area Legal Aid: Health Consumer Center | 30 N. San Pedro Rd. Suite 170, San Rafael CA 94903 | 9:00 am - 5:00 pm Monday through Friday   |
| <b>Mariposa</b>    | 1-800-675-8001 | Central California Legal Services          | 1640 N Street, Suite 200, Merced, CA               | 8:30 am - 12:00 pm, 1:00 pm - 4:30 pm. Monday through Friday. Every other Friday closed for furlough. |
| <b>Mendocino</b>   | 1-888-354-4474 | Legal Services of Northern California      | 421 North Oak Street, Ukiah, CA 95482              | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday   |
| <b>Merced</b>      | 1-800-675-8001 | Central California Legal Services          | 1640 N Street, Suite 200, Merced, CA               | 8:30 am - 12:00 pm, 1:00 pm - 4:30 pm Monday through Friday. Every other Friday closed for furlough.  |
| <b>Modoc</b>       | 1-888-354-4474 | Legal Services of Northern California      | 1370 West Street, Redding, CA 96001                | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday   |

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| <b>Mono</b>          | 1-888-354-4474 | Legal Services of Northern California      | 515 12th St., Sacramento, CA 95814                    | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday  |
| <b>Monterey</b>      | 1-800-675-8001 | Central California Legal Services          | 2115 Kern St., Suite 1, Fresno, CA 93721              | 8:30 am - 12:00 pm, 1:00 pm - 4:30 pm Monday through Friday. Every other Friday closed for furlough. |
| <b>Napa</b>          | 1-855-693-7285 | Bay Area Legal Aid: Health Consumer Center | 30 N. San Pedro Rd. Suite 170, San Rafael CA 94903    | 9:00 am - 5:00 pm Monday through Friday  |
| <b>Nevada</b>        | 1-888-354-4474 | Legal Services of Northern California      | 190 Reamer Street, Auburn, CA 95603                   | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday  |
| <b>Orange</b>        | 714-571-5247   | Legal Aid Society of Orange County         | 2101 N. Tustin. Ave., Santa Ana, CA 92705             | 9:00 am - 6:00 pm Monday through Thursday; 9:00 am - 4:00 pm Friday                                  |
| <b>Placer</b>        | 1-888-354-4474 | Legal Services of Northern California      | 515 12th Street, Sacramento, CA 95814                 | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday  |
| <b>Plumas</b>        | 1-888-354-4474 | Legal Services of Northern California      | 541 Normal Avenue Chico, CA 95928                     | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday  |
| <b>Riverside</b>     | 1-877-734-3258 | Legal Aid Society of San Diego             | 1764 San Diego Ave. #200, San Diego, CA 92110         | 9:00 am - 5:00 pm Monday through Friday  |
| <b>Sacramento</b>    | 1-888-354-4474 | Legal Services of Northern California      | 515 12th St., Sacramento, CA 95814                    | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday  |
| <b>San Benito</b>    | 1-800-675-8001 | Central California Legal Services          | 2115 Kern St., Suite 1, Fresno, CA 93721              | 8:30 am - 12:00 pm, 1:00 pm - 4:30 pm Monday through Friday. Every other Friday closed for furlough. |
| <b>San Bernadino</b> | 1-877-734-3258 | Legal Aid Society of San Diego             | 1764 San Diego Ave. #200, San Diego, CA 92110         | 9:00 am - 5:00 pm Monday through Friday  |
| <b>San Diego</b>     | 1-877-734-3258 | Legal Aid Society of San Diego             | 1764 San Diego Ave. #200, San Diego, CA 92110         | 9:00 am - 5:00 pm Monday through Friday  |
| <b>San Francisco</b> | 1-855-693-7285 | Bay Area Legal Aid: Health Consumer Center | 1035 Market Street, 6 <sup>th</sup> Floor SF CA 94103 | 9:00 am - 5:00 pm Monday through Friday  |
| <b>San Joaquin</b>   | 1-888-354-4474 | Legal Services of Northern California      | 515 12th St., Sacramento, CA 95814                    | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday  |

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| <b>San Luis Obispo</b> | 1-800-675-8001 | Central California Legal Services          | 2115 Kern St., Suite 1, Fresno, CA 93721                 | 8:30 am - 12:00 pm, 1:00 pm - 4:30 pm. Monday through Friday. Every other Friday closed for furlough. |
| <b>San Mateo</b>       | 1-800-381-8898 | Legal Aid Society of San Mateo County      | 330 Twin Dolphin Drive, Ste. 123, Redwood City, CA 94065 | 9:00 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday.  |
| <b>Santa Barbara</b>   | 1-888-354-4474 | Legal Services of Northern California      | 515 12th St., Sacramento, CA 95814                       | 9:00 am – 12:00 pm, 1:00 pm – 5:00 pm Monday through Friday   |
| <b>Santa Clara</b>     | 1-855-693-7285 | Bay Area Legal Aid: Health Consumer Center | 2 W. Santa Clara St., 8th Floor, San Jose CA 95113       | 9:00 am - 5:00 pm Monday through Friday   |
| <b>Santa Cruz</b>      | 1-888-354-4474 | Legal Services of Northern California      | 515 12th St., Sacramento, CA 95814                       | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday   |
| <b>Shasta</b>          | 1-888-354-4474 | Legal Services of Northern California      | 1370 West Street, Redding, CA 96001                      | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday   |
| <b>Sierra</b>          | 1-888-354-4474 | Legal Services of Northern California      | 190 Reamer Street, Auburn, CA 95603                      | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday   |
| <b>Siskiyou</b>        | 1-888-354-4474 | Legal Services of Northern California      | 1370 West Street, Redding, CA 96001                      | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday   |
| <b>Solano</b>          | 1-888-354-4474 | Legal Services of Northern California      | 421 North Oak Street, Ukiah, CA 95482                    | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday   |
| <b>Sonoma</b>          | 1-855-693-7285 | Bay Area Legal Aid: Health Consumer Center | 1025 Macdonald Ave. Richmond CA 94802                    | 9:00 am - 5:00 pm Monday through Friday   |
| <b>Stanislaus</b>      | 1-800-675-8001 | Central California Legal Services          | 2115 Kern St., Suite 1, Fresno, CA 93721                 | 8:30 am - 12:00 pm, 1:00 pm - 4:30 pm Monday through Friday. Every other Friday closed for furlough.  |
| <b>Sutter</b>          | 1-888-354-4474 | Legal Services of Northern California      | 1370 West Street, Redding, CA 96001                      | 9:00 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday.  |
| <b>Tehama</b>          | 1-888-354-4474 | Legal Services of Northern California      | 541 Normal Avenue Chico, CA 95928                        | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday   |
| <b>Trinity</b>         | 1-888-354-4474 | Legal Services of Northern California      | 1370 West Street, Redding, CA 96001                      | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday   |

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| <b>Tulare</b>   | 1-800-675-8001 | Central California Legal Services     | 208 W. Main Street, Suite U-1, Visalia, CA 93291 | 8:30 am - 12:00 pm, 1:00 pm - 4:30 pm Monday through Friday. Every other Friday closed for furlough. |
| <b>Tuolumne</b> | 1-800-675-8001 | Central California Legal Services     | 1640 N Street, Suite 200, Merced, CA             | 8:30 am - 12:00 pm, 1:00 pm - 4:30 pm Monday through Friday. Every other Friday closed for furlough. |
| <b>Ventura</b>  | 1-888-354-4474 | Legal Services of Northern California | 1370 West Street, Redding, CA 96001              | 9:00 am - 12:00 pm, 1:00 pm - 5:00 pm Monday, Wed, Fri.; 1:00 - 5:00 pm Tue & Thurs:                 |
| <b>Yolo</b>     | 1-888-354-4474 | Legal Services of Northern California | 1370 West Street, Redding, CA 96001              | 8:30 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday  |
| <b>Yuba</b>     | 1-888-354-4474 | Legal Services of Northern California | 1370 West Street, Redding, CA 96001              | 9:00 am - 12:00 pm, 1:00 pm - 5:00 pm Monday through Friday.   |

