



Director, Privacy

## **AGENDA**

# Compliance & Quality (C&Q) Committee Meeting Board of Governors

Thursday, May 15, 2025, 2:00 PM 1055 West 7<sup>th</sup> Street, Conference Room 100, 1<sup>st</sup> Floor Los Angeles, CA 90017

Members of the Committee, staff and the public can attend the meeting in person at the address listed above. Public comment can be made in person at the meeting. A form will be available at the meeting to submit public comment.

To listen to the meeting via videoconference please register by using the link below: <a href="https://lacare.webex.com/weblink/register/r99813f9100a7c242e7a041c0ead7bf11">https://lacare.webex.com/weblink/register/r99813f9100a7c242e7a041c0ead7bf11</a>

To listen to the meeting via teleconference please dial: +1-213-306-3065 Meeting Number: 248 825 59605 Password: lacare

The purpose of public comment is an opportunity for members of the public to inform the governing body about their views. The Committee appreciates hearing the input as it considers the business on the agenda.

The process for public comment is evolving and may change at future meetings. All votes in a teleconferenced meeting shall be conducted by roll call.

If you are an individual with a disability and need a reasonable modification or accommodation pursuant to the Americans with Disabilities Act (ADA) please contact L.A. Care Board Services staff prior to the meeting for assistance by calling 213-428-5500 or by email to <a href="mailto:BoardServices@lacare.org">BoardServices@lacare.org</a>.

WELCOME		Stephanie Booth, MD, Chair
1.	Approve The Meeting Agenda	Chair
2.	Public Comment (please see instructions above)	Chair
3.	Approve April 17, 2025, Meeting Minutes	Chair
4.	Chairperson's Report  • Education Topics	Chair
5.	Chief Compliance Officer Report	Todd Gower Chief Compliance Officer
6.	Provider Training and Internal Compliance Training Program Updates	Theresa Moore Director, Enterprise Compliance
7.	Policy Management	Theresa Moore
8.	Special Investigations Unit Update	Michael Devine Director, Special Investigations Unit
9.	Privacy SPOC Update	Serge Herrera

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10. Internal Audit (IA) Update

Maggie Marchese Senior Director, Internal Audit Services

11. Regulatory Operations

Miguel Varela, Senior Director II, Regulatory Operations

12. Issues Management Update and MAP Update

Dominic Simonton Director, Enterprise Risk Management

13. Payment Integrity Report

Erik Chase Senior Director, Claims Integrity

14. Chief Medical Officer Report

Sameer Amin, MD

Chief Medical Officer

15. Chief Health Equity Officer Report

- Quality Improvement and Health Equity Committee (QIHEC) Update
- Health Equity Dashboard and Next Steps

Alex Li, MD Chief Health Equity Officer Melina Mata Clinical Data Analyst III Health Equity

16. Public Comment on Closed Session Items

### ADJOURN TO CLOSED SESSION (Est. time 30 minutes)

17. PEER REVIEW

Welfare & Institutions Code Section 14087.38(o)

- 18. CONFERENCE WITH LEGAL COUNSEL—ANTICIPATED LITIGATION Significant exposure to litigation pursuant to Section 54956.9(d)(2) of Ralph M. Brown Act: Three potential cases
- 19. THREAT TO PUBLIC SERVICES OR FACILITIES

CA Government Code Section 54957

Consultation with: Todd Gower, Chief Compliance Officer, Michael Sobetzko, Senior Director, Risk Management, Dominic Simonton, Director, Enterprise Risk Management, and Serge Herrera, Director, Privacy

20. CONFERENCE WITH LEGAL COUNSEL—EXISTING LITIGATION

Gov. Code § 54956.9(d)(1)

L.A. Care Health Plan's Notice of Contract Dispute under Contract No. 04-36069 Department of Health Care Services (Case No. Unavailable)

#### RECONVENE IN OPEN SESSION

## **ADJOURNMENT**

The next Compliance & Quality Committee meeting is scheduled on Monday, June 16, 2025, at 2:00 PM and may be conducted as a teleconference meeting.

The order of items appearing on the agenda may change during the meeting.

ACTION MAY NOT BE TAKEN ON ANY MATTER RAISED DURING THE PUBLIC COMMENT PERIODS UNTIL THE MATTER IS SPECIFICALLY LISTED ON A FUTURE AGENDA, according to California Govt Code Section 54954.2 (a)(3) and Section 54954.3.

## Board of Governors Compliance & Quality Committee Meeting Agenda May 15, 2025

NOTE: THE COMPLIANCE & QUALITY COMMITTEE CURRENTLY MEETS ON THE THIRD THURSDAY OF MOST MONTHS AT 2:00 P.M. AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION AT <a href="http://www.lacare.org/about-us/public-meetings/board-meetings">http://www.lacare.org/about-us/public-meetings/board-meetings</a> and by email request to BoardServices@lacare.org

Any documents distributed to a majority of the Board Members regarding any agenda item for an open session after the agenda has been posted will be available for public inspection at 1055 W. 7th Street, Los Angeles, CA, in the reception area in the main lobby or at <a href="http://www.lacare.org/about-us/public-meetings/board-meetings">http://www.lacare.org/about-us/public-meetings/board-meetings</a> and can be requested by email to <a href="mailto:BoardServices@lacare.org">BoardServices@lacare.org</a>.

An audio recording of the meeting is made to assist in writing the minutes and is retained for 30 days.

Meetings are accessible to people with disabilities. Individuals who may require any accommodations (alternative formats – i.e., large print, audio, translation of meeting materials, interpretation, etc.) to participate in this meeting and wish to request an alternative format for the agenda, meeting notice, and meeting packet may contact L.A. Care's Board Services Department at (213) 628 6420. Notification at least one week before the meeting will enable us to make reasonable arrangements to ensure accessibility to the meetings and to the related materials.