



**AGENDA**  
**BOARD OF GOVERNORS MEETING**  
**L.A. Care Health Plan**  
**Thursday, April 4, 2024, 1:00 P.M.**  
 L.A. Care Health Plan, 1055 W. 7<sup>th</sup> Street, Conference Room 100, 1<sup>st</sup> Floor  
 Los Angeles, CA 90017

**DRAFT**

Members of the Board of Governors, staff and the public can attend the meeting in person at the address listed above. Public comment can be made live and in person at the meeting. A form will be available at the meeting to submit public comment.

To listen to the meeting via videoconference please register by using the link below:  
<https://lacare.webex.com/lacare/j.php?MTID=m4382deca7ca3f5b113d5adaf77309cf4>

To listen to the meeting via teleconference please dial: +1-213-306-3065  
 English Meeting Access Number: 2491 427 6851 Password: lacare  
 Spanish Meeting Access Number: 2488 294 9125 Password: lacare

Supervisor Hilda L. Solis  
 500 West Temple Street, Room 856  
 Los Angeles, CA 90012

For those not attending the meeting in person, public comments on Agenda items can be submitted in writing by e-mail to BoardServices@lacare.org, or by sending a text or voicemail to (213) 628-6420.

If we receive your comments by 1:00 P.M. on April 4, 2024, it will be provided to the members of the Board in writing at the beginning of the meeting. The chat message, text, voicemail, or email must indicate if you wish to be identified or remain anonymous, and must include the name of the item to which your comment relates.

If your public comment is not related to any of the agenda item topics, it will be read in the general public comment agenda item.

The purpose of public comment is an opportunity for members of the public to inform the governing body about their views. The Board of Governors appreciates hearing the input as it considers the business on the Agenda. All public comments submitted will be read for up to 3 minutes during the meeting. The process for public comment is evolving and may change at future meetings. We thank you for your patience.

All votes in a teleconferenced meeting shall be conducted by roll call.

If you are an individual with a disability and need a reasonable modification or accommodation pursuant to the Americans with Disabilities Act (ADA) please contact L.A. Care Board Services staff prior to the meeting for assistance by text to 213 628-6420 or by email to [BoardServices@lacare.org](mailto:BoardServices@lacare.org).

**Welcome**

Alvaro Ballesteros, MBA, *Chair*

- 1. Approve today's agenda *Chair*
- 2. Public Comment *(Please read instructions above.)* *Chair*

**ADJOURN TO CLOSED SESSION (Estimated time: 60 minutes)**

*Chair*

- 3. REPORT INVOLVING TRADE SECRET  
 Pursuant to Welfare and Institutions Code Section 14087.38(n)  
 Discussion Concerning new Service, Program, Marketing Strategy, Business Plan or Technology  
 Estimated date of public disclosure: *April 2026*

4. **CONTRACT RATES**  
Pursuant to Welfare and Institutions Code Section 14087.38(m)
  - Plan Partner Rates
  - Provider Rates
  - DHCS Rates
5. **THREAT TO PUBLIC SERVICES OR FACILITIES**  
Government Code Section 54957  
Consultation with: Tom MacDougall, *Chief Information & Technology Officer*
6. **CONFERENCE WITH LEGAL COUNSEL—ANTICIPATED LITIGATION**  
Significant exposure to litigation pursuant to Section 54956.9(d)(2) of Ralph M. Brown Act:  
Four Potential Cases
7. **CONFERENCE WITH LEGAL COUNSEL—EXISTING LITIGATION**  
Pursuant to Section 54956.9(d)(1) of the Ralph M. Brown Act  
L.A. Care Health Plan’s Notice of Contract Dispute under Contract No. 04-36069  
Department of Health Care Services (Case No. Unavailable)
8. **CONFERENCE WITH LEGAL COUNSEL—EXISTING LITIGATION**  
Pursuant to Section 54956.9(d)(1) of the Ralph M. Brown Act
  - Department of Managed Health Care Enforcement Matter Numbers: 18-799, 20-063, 21-428, 21-509, 21-680
  - Department of Health Care Services, Office of Administrative Hearings and Appeals, In the matter of: L.A. Care Health Care Plan Appeal No. MCP22-0322-559-MF
9. **PUBLIC EMPLOYEE PERFORMANCE EVALUATION, PUBLIC EMPLOYMENT and CONFERENCE WITH LABOR NEGOTIATOR**  
Sections 54957 and 54957.6 of the Ralph M. Brown Act  
Title: CEO  
Agency Designated Representative: Alvaro Ballesteros, MBA  
Unrepresented Employee: John Baackes

**RECONVENE IN OPEN SESSION**

10. Public Comment (*Please read instructions above.*) *Chair*
11. Consideration of Chief Executive Officer’s Compensation and Employment Agreement *Chair*
12. Approve Consent Agenda Items *Chair*  
*(A consent agenda is a way the Board of Governors can approve many motions at the same time to improve efficiency at the meeting. Most motions on a consent agenda have already been discussed at a previous Board Committee meeting. According to the Brown Act [California Government Code Section 54954.3(a)], the agenda need not provide an opportunity for public comment on any item that has already been considered by a committee. Sometimes routine motions are placed on the consent agenda by staff, and those have motion numbers that start with “BOG”.)*
  - March 7, 2024 meeting minutes
  - Contract with Microsoft (via SHI International) to provide product support services for Information Technology staff supporting critical virtual production infrastructure **(FIN 100)**
  - Faneuil, Inc. Contract Extension and Funding for Customer Service Center **(FIN 101)**
13. Chairperson’s Report *Chair*

14. Chief Executive Officer Report
- Monthly Grants & Sponsorship Reports
  - Government Affairs Update

John Baackes  
*Chief Executive Officer*

Cherie Compartore  
*Senior Director, Government Affairs*

15. Chief Medical Officer Report

Sameer Amin, MD  
*Chief Medical Officer*

### Public Advisory Committee Reports

16. Executive Community Advisory Committee

Fatima Vazquez / Layla Gonzalez  
*Consumer member and Advocate member*

17. Children's Health Consultant Advisory Committee

Tara Ficek, MPH  
*Committee Chair*

### Board Committee Reports

18. Executive Committee

*Chair*

- Catalina Island Health Grant to support safety net access to health care for L.A. Care members living on Catalina Island **(EXE 100)**

John Baackes

19. Finance & Budget Committee

Stephanie Booth, MD  
*Committee Chair*

#### Chief Financial Officer Report

- Financial Report – January 2024 **(FIN 102)**
- FY 2023-24 4+8 Forecast
- Monthly Investment Transactions Reports – January 2024

Afzal Shah  
*Chief Financial Officer*  
Jeffrey Ingram  
*Deputy Chief Financial Officer*

20. Compliance & Quality Committee

Stephanie Booth, MD  
*Committee Chair*

21. Provider Relations Advisory Committee

John Raffoul  
*Committee Member*

***ADJOURN TO CLOSED SESSION (if needed)***

*Chair*

***RECONVENE IN OPEN SESSION***

*Chair*

**Adjournment**

*Chair*

The next meeting is scheduled on May 2, 2024 at 1 PM, it may be conducted as a teleconference meeting.  
The order of items appearing on the agenda may change during the meeting.

THE PUBLIC MAY SUBMIT COMMENTS TO THE BOARD OF GOVERNORS BEFORE DISCUSSION OF EACH ITEM LISTED ON THE AGENDA BY SUBMITTING THE COMMENT IN WRITING BY TEXT MESSAGE TO 213 628 6420, OR IN WRITING BY EMAIL TO [BoardServices@lacare.org](mailto:BoardServices@lacare.org). Please follow additional instructions on the first page of this Agenda.

ACTION MAY NOT BE TAKEN ON ANY MATTER RAISED DURING THE PUBLIC COMMENT PERIODS UNTIL THE MATTER IS SPECIFICALLY LISTED ON A FUTURE AGENDA, according to California Govt Code Section 54954.2 (a)(3) and Section 54954.3. AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION 72 HOURS BEFORE THE MEETING:

1. At L.A. CARE'S Website: <http://www.lacare.org/about-us/public-meetings/board-meetings>
2. L.A. Care's Offices at 1055 W. 7<sup>th</sup> Street, Los Angeles, CA 90017 through the Reception Area in the Building Lobby, or
3. by email request to [BoardServices@lacare.org](mailto:BoardServices@lacare.org)

Any documents distributed to a majority of the Board Members regarding any agenda item for an open session after the agenda and meeting materials have been posted will be available for public inspection by email request to [BoardServices@lacare.org](mailto:BoardServices@lacare.org)

*An audio recording of the meeting is made to assist in writing the minutes and is retained for 30 days.*

Meetings are accessible to people with disabilities. Individuals who may require any accommodations (alternative formats - i.e., large print, audio, translation of meeting materials, interpretation, etc.) to participate in this meeting and wish to request an alternative format for the agenda, meeting

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notice, and meeting packet may contact L.A. Care's Board Services Department at (213) 628 6420. Notification at least one week before the meeting will enable us to make reasonable arrangements to ensure accessibility to the meetings and to the related materials.