#

***Board of Governors, Member Representatives***

***Layla Delgado***

***L.A. Care, Member Advocate***

***Hilda Perez***

***L.A. Care, Member Representative***

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#  **Coordinated Care Initiative (CCI)**

# **Consumer Advisory Council Area 4 (Long Beach)**

**Mark Twain Branch Library**

# **1401 E. Anaheim Street**

# **Long Beach, CA 90813**

# **Tuesday, August 22, 2017**

**1:00 p.m. - 3:30 p.m.**

**Goals for Today’s Meeting**

1. Learn about past L.A. Care business from the Executive Community Advisory Committee (ECAC)
2. Learn about what is happening at L.A. Care
3. Receive update about the Community Partnership Work Project
4. Provide an opportunity to identify global issues affecting members in the region
5. An opportunity to learn about the Managed Long-Term Services and Supports
6. Connect with a Member Navigator to address individual member issues

**Meeting Agenda**

**DRAFT**

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| **Time** | **Agenda Item** | **Agenda Lead** | **Goal/Result** |
| 1:00pm-1:05pm | **I. Welcome & Introductions** (5 min)  | Deaka McClain*Vice Chairperson* | Get to know each other and review the meeting goals |
| 1:05pm-1:35pm | **II. Business** (30 min)1. Approval of Agenda & Summary
2. ECAC Report
* Update of the Redlined Operating Rules
* BOG/ECAC Meeting Sign-Up
1. L.A. Care Updates
* Services at the Palmdale FRC
* National Health Center Week Video
 | Deaka McClainSusan Ma*CCI Field Specialist*Susan Ma | Approve agenda and summaryReceive updates and complete action items from the ECAC meeting Receive updates from L.A. Care |
| 1:35pm-1:50pm | **III. CCI Council Community Partnership Work Project Updates**(15 min) | Susan Ma | Provide an update about the upcoming Community Partnership Work Project at Wilmington Community Clinic  |
| 1:50pm-2:20pm | **IV. Regional Issues** (30 min)1. Introduce the Member Navigator Team
2. Global Member Issues
 | Janette Ortega*Supervisor, Member Relations Navigator,* *L.A. Care*Vanessa Bernal*CSC Member Navigator, L.A. Care* | An opportunity to get to know the Member Navigator Team Identify healthcare access issues affecting members in the region |
| 2:20pm-2:30pm | **V. Get Up & Move** (10 min) | Group | An opportunity to stretch and move before continuing with the meeting |
| 2:30pm- 3:10pm | **VI. Health Navigation Series** (40 min)Managed Long Term Services and Supports (MLTSS) Overview- Part 1 | Pearl Santos*MLTSS Education Specialist,* L.A. Care  | An opportunity to learn about Managed Long-Term Services and Supports |
| 3:10pm-3:15pm | **VII. Community Affairs**  (5 min)1. Ultraviolet (UV) Safety
 | Nancy Molina*CCI Council Liaison* | Members will understand the importance of protecting themselves from ultraviolet exposure |
| 3:15pm-3:20pm | **VIII. CCI Council Member Announcements** (5 min) | Group | Members will have the opportunity to share community updates |
| 3:20pm-3:25pm | **IX. Meeting Evaluations** (5 min) | Group | Members will have the opportunity to complete their meeting evaluation forms |
| 3:25pm-3:30pm | **X. Public Comments** (5 min) | Group | Each member of the public is given 2 minutes to share a comment with the CCI Council |
| 3:30pm | **XI. Adjournment** 1. **Next Meeting Date:**
* Tuesday, October 24, 2017
 | Deaka McClain | Learn when and where the next CCI Council meeting will take place |

**\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\***

**Note: Members, your absence will be considered unexcused if you do not call**

**Nancy Molina at (213) 694-1250, Ext. 5247 to inform her that you will not be attending the meeting**