Board of Governors, Member Representatives

Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative

L.A. Care HEALTH PLAN

Regional Community Advisory Committee (RCAC) - Region 5

Veterans Memorial Building
4117 Overland Avenue, Garden Room
Culver City, CA 90230
Monday, April 16, 2018
2:00 PM – 4:30 PM

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Receive a training on Heart Health and a list of resources available to the community

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
2:00 p.m. - 2:10 p.m.	**I. Welcome & Introductions** (10 min.) **A.** Review of Agenda	Maria Sanchez, *Chairperson* Idalia De La Torre, *Field Specialist Supervisor*	Get to know each other and review the goals for the meeting and agenda items
2:10 p.m. - 3:00 p.m.	**II. Business** (50 min.) **A.** Approval of Agenda & Summary (5 min) **B.** ECAC Report (10 min) • March 2018 Report • April 2018 Report **C.** Board of Governors (BOG) Report (5 min) • April 2018 Report	Maria Sanchez, *Chairperson* Martha Rodriguez, *RCAC 5 member* Pascuala Rosales, *RCAC 5 member* Maria de Jesus Leos, *RCAC 5 member*	Approve today's meeting agenda and February 2018 meeting minutes Receive updates from the ECAC and Board of Governors meetings

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	D. CO&E Report (30 min) • 2018 Chair/Vice-Chair Nominations/Elections • CAC Transportation Guidelines • L.A. Care Transportation Benefit	Idalia De La Torre, *Field Specialist Supervisor*	Receive an update from the CO&E Department
3:00 p.m. - 3:10 p.m.	**III. Regional Issues** (10 min.) **A.** Community Member Issues	Idalia De La Torre, *Field Specialist* Supervisor	An opportunity to identify community issues affecting members in the region
3:10 p.m. – 3:15 p.m.	**IV. Get Up & Move/Break** (5 min.)	Group	An opportunity to stretch and move
3:15 p.m. - 4:15 p.m.	**V. RCAC Community Work Projects** (60 min.) **A.** Community Partnership **B.** Health Education Training • Heart Health 101 **C.** Community Outreach Events	Idalia De La Torre, *Field Specialist Supervisor* Hilda Herrera, *Liaison* Group	Discuss the 2018 RCAC Community Work Projects that include the Community Partnership, health topic training and community outreach events.
4:15 p.m. - 4:20 p.m.	**VI. Future Agenda Items** (5 min.)	Group	Decide agenda items that may be added to a future meeting
4:20 p.m. – 4:25 p.m.	**VII. Meeting Evaluations** (5 min.)	Group	Complete meeting evaluation forms
4:25 p.m. - 4:30 p.m.	**VIII. Public Comments** (5 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
4:30 p.m.	**IX. Adjournment** **A. Next Meeting Date:** Monday, June 18, 2018	Maria Sanchez, *Chairperson*	Learn when the next RCAC meeting will take place

******* PLEASE BE ON TIME *******

NOTE: Members, your absence will be considered unexcused if you do not call Hilda Herrera at (213) 694-1250, Ext. 4402 to inform him that you will not be attending the meeting.

Community Outreach & Engagement
Toll Free Line 1-888-522-2732

L.A. Care Member Services Department
Toll Free Line 1-888-839-9909

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