



**L.A. Care**  
HEALTH PLAN®

**For All of L.A.**

October 12, 2018

Dear Participating Hospital,

During the latest Private Hospital Directed Payment (PHDP) Information Exchange meeting on October 5, 2018, L.A. Care Health Plan (L.A. Care) received several comments about the need to provide additional clarity regarding the California Department of Health Care Services (DHCS) data we distributed as of September 19, 2018. You may recall we sent out two files:

1. Approved – Encounter data that L.A. Care has accepted, but has not submitted to DHCS due to additional back-end edits.
2. Rejected – Encounter data that was submitted to, but rejected by, DHCS.

To help you in your analysis / remediation efforts, we have included additional data elements that we hope will address the following concerns:

<b>Issue</b>	<b>Resolution</b>
Cannot match up the encounter to the submitters claim number/system.	We have added a “Claim number” field in <b>Column I</b> to help you attempt to match up the encounter with the claim in your system.
Cannot determine the type of claim.	We have added a value for the type of service (All data in the file is 837I-Institutional).  <b>In Column L:</b> M =Institutional Outpatient H = Inpatient L = Long Term Care
Need an indicator for patient days / outpatient (OP) days.	We have added an indicator to help reconcile length of stay (LOS) issues.  <b>In Column L:</b> M = Institutional Outpatient  <b>In Column T:</b> Service days will be listed.
Need clarification regarding the PPG code.	We have added the PPG Code ( <b>Column Q</b> ) and PPG name ( <b>Column R</b> ) in addition to the billing provider’s information.
Need reasons why the encounter was rejected by DHCS.	We have provided reject reason ( <b>Column V</b> ) and description ( <b>Column I</b> ).

**We will distribute a new set of data files with these additional data elements beginning Monday, October 15, 2018 via secure e-mail.**

Additionally, we are working on finalizing a third file which consists of claims data that contained errors which prevented the encounter from being submitted for L.A. Care's internal edits. For those of you who identified a discrepancy between the volume chart data and the data files we sent you, this third file may help to account for the difference. We will provide more detail about this third file at our next Information Exchange meeting (late October – date is still TBD).

Should you have any questions, please email: [PNMProjects@lacare.org](mailto:PNMProjects@lacare.org).

Thank you,



Edward Calles  
Senior Director, Network Development  
Provider Network Management