

# Private Hospital Directed Payment (PHDP) Check-In Call



L.A. Care  
HEALTH PLAN®

For All of L.A.

Thursday, September 05<sup>th</sup>, 2019

All participants are **muted** upon entry...  
Please communicate via the **CHAT** feature

A screenshot of a meeting control bar. It features four main buttons: 'Participants' (with a person icon), 'Chat' (with a speech bubble icon), 'Recorder' (with a microphone icon), and 'Notes' (with a document icon). A red arrow points from the left towards the 'Chat' button. Below the buttons is a text input field with the placeholder text 'Please type your question/comment here and click "Send".' and a 'Send' button to its right.

Participants Chat Recorder Notes

Please type your question/comment here and click "Send".

Send

# Agenda

## 1. Introduction & Meeting Purpose

*James Alvarez, Program Manager, Enterprise Quality Management*

## 2. PHDP Program Updates

*James Alvarez, Program Manager, Enterprise Quality Management*

## 3. Encounter Remediation Timeline

*Greg White, Director, Healthcare Analytics*

## 4. PHDP Claim and Encounter Correction

*Greg White, Director, Healthcare Analytics*

## 5. Contract Services Flagging

*Christopher Legaspi, Oversight and Monitoring Business Analyst III, Provider Network Management*

## 6. Plan Partner Contact Information

*James Alvarez, Program Manager, Enterprise Quality Management*

## 7. Questions & Answers (Q&A)