



L.A. Care
HEALTH PLAN®

For All of L.A.

September 5, 2018

Dear Participating Hospital,

L.A. Care Health Plan (L.A. Care) will host our first Private Hospital Directed Payment (PHDP) information exchange forum on Wednesday, September 12, 2018 at 9:00 A.M. The purpose of this meeting is to provide hospitals detailed information about the types of errors that have been identified by L.A. Care's encounter experts and what the hospitals need to do to correct them. The subject matter experts have specifically chosen to discuss the errors with the highest incidence of occurrence; if remediated, these corrections should address the bulk of the problems requiring attention.

[Please click here to register to attend the meeting.](#)

Since many hospitals have already initiated their encounter analysis and remediation efforts, we ask that hospitals send us specific PHDP related questions which pertain to the issues you've experienced thus far. Please submit your PHDP related questions to: PNMProjects@lacare.org prior to the meeting. Be sure to include detailed information about the problems you're experiencing, along with any screenshots or examples that may be helpful. Questions will be accepted until Tuesday, September 11, 2018.

If there are common responses by the hospital network, L.A. Care will incorporate these issues in our meeting agenda. Should your question only be applicable to your organization, an Account Manager will triage the question and follow-up with you after the meeting to resolve your issue.

Should you have any questions not addressed in the PHDP Program toolkit, please contact: PNMProjects@lacare.org.

We appreciate your time and endeavor to support you throughout the process by ensuring you have all the information needed to comply with the request.

Thank you,

Edward Calles
Senior Director, Network Development
Provider Network Management



**ELEVATING
HEALTHCARE**
IN LOS ANGELES COUNTY
SINCE 1997