

Private Hospital Directed Payment (PHDP) Check-In Call



L.A. Care
HEALTH PLAN®

For All of L.A.

Thursday, August 08th, 2019

All participants are **muted** upon entry...
Please communicate via the **CHAT** feature

A screenshot of a meeting control bar. It features four main buttons: 'Participants' (with a person icon), 'Chat' (with a speech bubble icon), 'Recorder' (with a microphone icon), and 'Notes' (with a document icon and a dropdown arrow). A red arrow points from the left towards the 'Chat' button. Below the buttons is a text input field containing the instruction: 'Please type your question/comment here and click "Send".' To the right of the input field is a 'Send' button.

Participants Chat Recorder Notes

Please type your question/comment here and click "Send".

Send

Agenda

1. Introduction & Meeting Purpose

James Alvarez, Program Manager, Enterprise Quality Management

2. Plan Partner Meeting

James Alvarez, Program Manager, Enterprise Quality Management

3. Edifecs Implementation Update

Greg White, Director, Healthcare Analytics

4. Encounter Submission for 01/01/2018 to 06/30/2018

Greg White, Director, Healthcare Analytics

5. Encounter Submission Timeline for the 07/01/2018 – 12/31/2018 Service Period

James Alvarez, Program Manager, Enterprise Quality Management

6. Contract Flagging Schedule for Final Submission

Christopher Legaspi, Oversight and Monitoring Business Analyst III, Provider Network Management

7. General Updates and Reminders

James Alvarez, Program Manager, Enterprise Quality Management

8. Questions & Answers (Q&A)

Plan Partner Meeting

James Alvarez, Program Manager, Enterprise Quality Management



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Plan Partner Meeting

- L.A. Care Health Plan (L.A. Care) will be hosting an on-site meeting for both Hospitals and Plan Partners on Thursday, August 22, 2019 from 1:30 P.M. to 3:30 P.M. at the L.A. Care Headquarters.
- The purpose of the meeting is to discuss key issues related to Encounter submission and Contract Flagging that have been experienced in our first year of the PHDP Program.
- The invitation for the meeting was emailed out yesterday, Wednesday, August 07, 2019.
 - Due to space limitations, we ask that Hospitals send a designated representative (speaker) on behalf of your organization.
 - All RSVPs for the designated representative are due by, Thursday, August 15, 2019 to ProviderCommunications@lacare.org.
 - An email with logistics for the meeting will be emailed out shortly thereafter.
 - All other staff will be able to participate via WebEx.

Edifecs Implementation Updates

Greg White, Director, Healthcare Analytics



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Edifecs Implementation Update

- L.A Care's new encounter processing tool has been implemented and initial submissions to the Department of Health Care Services (DHCS) are being tested.
- Backlog of encounter submissions from June 1, 2019 to date should be caught up by end of September 2019.
- If you submit through a Plan Partner (i.e. Promise, Anthem, etc.) submissions will be reliant on their ability to submit to the new system and consume responses.

Encounter Submissions for 01/01/2018 to 06/30/2018

Greg White, Director, Healthcare Analytics



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Encounter Submissions for 01/01/2018 to 06/30/2018

- A bug was identified that affected the processing of some encounter data.
- Claims with more than 50 lines were held in a suspended status and did not get a “Rejected” status so they were not included in the “Rejection Data Files” we distributed to you. We are continuing to investigate this and any other issues.
- For the issue of the claims with > 50 lines, there is nothing that needs to be done from the provider’s end. These will be re-extracted and sent back through the process as the bug has been addressed.
- The new Edifecs tool should minimize these types of issues by performing the edits on the front end; therefore, files with errors will be returned to the submitting party.

Encounter Submission Timeline for 07/01/2018 to 12/31/2018 Service Period

James Alvarez, Program Manager, Enterprise Quality Management



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Encounter Submission Timeline for 07/01/2018 to 12/31/2018 Service Period

Activities	Start Date	End Date
L.A. Care to distribute Encounter Rejection Files to Hospitals	08/13/2019	08/15/2019
L.A. Care to distribute Encounter Rejection Files to Plan Partners		08/16/2019
Deadline to Request Assistance from L.A. Care on Rejected Claims Data		10/23/2019
Deadline to Submit FFS Claims to L.A. Care (<i>where L.A. Care is the payer</i>)		10/30/2019
DHCS Deadline to Receive Encounter Data		12/31/2019

*Please note, the above mentioned dates are subject to change.

Contract Flagging Schedule for Final Submission

*Christopher Legaspi, Oversight and Monitoring Business Analyst III,
Provider Network Management*



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Contract Flagging Schedule for Final Submission

- The First Pass was submitted to DHCS on, Wednesday, July 31, 2019.
- L.A. Care and Plan Partners will continue to work with hospitals on contracting status discrepancies.
 - There are a few hospitals that did not have access to their file. Work should continue to review contract flagging for accuracy in preparation for the Final Pass in September.
- L.A. Care will provide a timeline for processing the Final Pass file at the Thursday, August 22, 2019 meeting.

General Updates and Reminders

James Alvarez, Program Manager, Enterprise Quality Management



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General Updates and Reminders

- Email ProviderCommunications@lacare.org with your designated representative for the August 22nd In-Person meeting by, Thursday, August 15, 2019.
- We cannot transfer any files to you if you have not setup the SFTP with L.A. Care. (Secured e-mail is no longer an option.)
- Please direct all PHDP-related inquiries to the designated inbox: PNMProjects@lacare.org.

Questions and Answers (Q&A)



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As a reminder, please send any PHDP-related inquiries to PNMProjects@lacare.org

**THANK
YOU!**

