

# Private Hospital Directed Payment (PHDP) Check-In Call



L.A. Care  
HEALTH PLAN®

For All of L.A.

Thursday, July 11<sup>th</sup>, 2019

All participants are **muted** upon entry...  
Please communicate via the **CHAT** feature

A screenshot of a meeting control bar. A red arrow points to the 'Chat' button, which is highlighted. The bar contains buttons for 'Participants', 'Chat', 'Recorder', and 'Notes'. Below the bar is a text input field with a 'Send' button.

Participants Chat Recorder Notes

Please type your question/comment here and click "Send".

Send

# Agenda

## 1. Introduction & Meeting Purpose

*James Alvarez, Program Manager, Enterprise Quality Management*

## 2. Plan Partner Meeting

*James Alvarez, Program Manager, Enterprise Quality Management*

## 3. SurveyMonkey

*James Alvarez, Program Manager, Enterprise Quality Management*

## 4. Encounter Remediation

*James Alvarez, Program Manager, Enterprise Quality Management*

## 5. Contract Flagging Schedule Updates

*James Alvarez, Program Manager, Enterprise Quality Management*

## 6. General Updates and Reminders

*James Alvarez, Program Manager, Enterprise Quality Management*

## 7. Questions & Answers (Q&A)