

Private Hospital Directed Payment (PHDP) Check-In Call



L.A. Care
HEALTH PLAN®

For All of L.A.

Thursday, June 27th, 2019

All participants are **muted** upon entry...
Please communicate via the **CHAT** feature

A screenshot of a meeting control bar. It features four main buttons: 'Participants' (with a person icon), 'Chat' (with a speech bubble icon), 'Recorder' (with a microphone icon), and 'Notes' (with a document icon and a dropdown arrow). A large red arrow points from the left towards the 'Chat' button. Below the buttons is a text input field containing the instruction: 'Please type your question/comment here and click "Send".' To the right of the input field is a 'Send' button.

Participants Chat Recorder Notes

Please type your question/comment here and click "Send".

Send

Agenda

1. Introduction & Meeting Purpose

James Alvarez, Program Manager, Enterprise Quality Management

1. Year One Recap

James Alvarez, Program Manager, Enterprise Quality Management

2. Process Improvement

James Alvarez, Program Manager, Enterprise Quality Management

3. sFTP Process

James Alvarez, Program Manager, Enterprise Quality Management

4. Phase 2 Contract Service Flagging

James Alvarez, Program Manager, Enterprise Quality Management

5. Questions & Answers (Q&A)

