

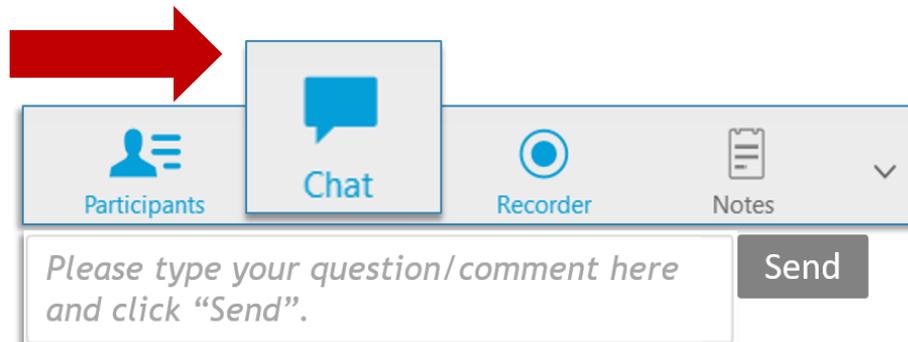
# Private Hospital Directed Payment (PHDP) Phase II – Check-In Call



For All of L.A.

Thursday, April 4<sup>th</sup>, 2019

All participants are **muted** upon entry...  
Please communicate via the **CHAT** feature



# Agenda

## 1. Introduction & Meeting Purpose

*James Alvarez, Program Manager, Enterprise Quality Management*

- a. Plan Partners – Contact Information

## 2. Contract Services Flagging

*James Alvarez, Program Manager, Enterprise Quality Management*

- a. Contract Services Flagging Recap
- b. Phase II Encounter File Remediation
- c. Future File Distribution

## 3. Encounter Remediation

*Greg White, Director, Healthcare Analytics*

- a. Top Errors:
  - 1. L.A. Care Health Plan
  - 2. DHCS
  - 3. Claims System Extraction

## 4. Questions & Answers (Q&A)

