

Private Hospital Directed Payment (PHDP) Phase II – Check-In Call



For All of L.A.

Thursday, March 21st, 2019

All participants are **muted** upon entry...
Please communicate via the **CHAT** feature

A screenshot of a meeting control bar. A red arrow points to the "Chat" button, which is highlighted. The bar includes buttons for "Participants", "Chat", "Recorder", and "Notes". Below the bar is a text input field with the placeholder text "Please type your question/comment here and click 'Send'." and a "Send" button.

Agenda

1. Introduction & Meeting Purpose

James Alvarez, Program Manager, Enterprise Quality Management

- a. Plan Partners – Contact Information

2. Contract Services Flagging

James Alvarez, Program Manager, Enterprise Quality Management

- a. Contract Services Flagging Updates
- b. Timeline for March Submission

3. Encounter Remediation

Greg White, Director, Healthcare Analytics

- a. Top Errors:
 - 1. L.A. Care Health Plan
 - 2. DHCS
 - 3. Claims System Extraction

4. Frequently Asked Questions (FAQ)

5. Questions & Answers (Q&A)

