

# Private Hospital Directed Payment (PHDP) Phase II – Check-In Call



**L.A. Care**  
HEALTH PLAN®

*For All of L.A.*

Thursday, March 7<sup>th</sup>, 2019

# Agenda

## 1. Introduction & Meeting Purpose

*James Alvarez, Program Manager, Enterprise Quality Management*

- a. Plan Partners – Contact Information

## 2. Contract Services Flagging

*James Alvarez, Program Manager, Enterprise Quality Management*

- a. Contract Services Flagging Updates
- b. Timeline for March Submission

## 3. Encounter Remediation

*Greg White, Director, Healthcare Analytics*

- a. Encounter Submission Identifiers
- b. Error File Origination
- c. Submission Deadlines
- d. Claim and Encounter Correction

