Regional Community Advisory Committee (RCAC) - Region 11

L.A. Care Community Resource Center
696 W. Holt Ave, Pomona, CA 91768
(909) 620-1661
Thursday, March 19, 2020
10:00 a.m. - 12:30 p.m.
Goals for Today’s Meeting
DRAFT

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E).
2. Provide an opportunity to identify community issues affecting members in the region.
3. Connect with Member Advocates to address Individual and Global issues.

Meeting Agenda

<table>
<thead>
<tr>
<th>I. Welcome &amp; Introductions</th>
<th>9:30 a.m. - 9:40 a.m.</th>
<th>Agenda Lead</th>
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</thead>
<tbody>
<tr>
<td>A. Introduction to Meeting Goals, L.A. Care’s Mission and Meeting Ground Rules</td>
<td></td>
<td>Maria Angel Refugio, Chairperson</td>
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<tr>
<td>B. Review of Agenda</td>
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<td>Frank Meza, Field Specialist</td>
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GOAL: Get to know each other and review the goals for the meeting and agenda items.

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<thead>
<tr>
<th>II. Business</th>
<th>9:40 a.m. - 11:00 a.m.</th>
<th>Agenda Lead</th>
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<tbody>
<tr>
<td>A. Approval of Agenda &amp; Summary</td>
<td></td>
<td>Maria Angel Refugio, Chairperson</td>
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B. ECAC Report (10 min)
- February 12, 2020
- March 11, 2020

C. Board of Governors Report (10 min)
- February 6, 2020
- March 5, 2020 - Cancelled

D. CO&E Report (40 min)
- Code of Conduct & Standards of Behavior Review
- RCAC Member, Stipend Increase Motion Discussion
- Advocacy Day in Sacramento
- L.A. Care Board of Governors Elections - 2020 Candidate Application
- Board of Governors, Candidates for 2020 Elections
- RCAC Meeting Time

Board of Governors, Member Representatives
Layla Gonzalez-Delgado
L.A. Care Health Plan, Member Advocate

Hilda Perez
L.A. Care Health Plan, Member Representative
**GOAL:** Approve today’s meeting agenda and meeting minutes.
✓ Receive updates from the ECAC and Board of Governors meetings.
✓ Receive an update from the CO&E Department.

### III. Regional Issues (25 min.) 11:00 a.m. - 11:25 a.m. Agenda Lead

<table>
<thead>
<tr>
<th>A. Community Member Issues</th>
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<tr>
<td>B. Seniors and People with Disabilities (SPD) Member Issues</td>
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**Frank Meza, Field Specialist**

**GOAL:** An opportunity to identify community issues affecting members in the region

### IV. Get Up & Move/Break (10 min.) 11:25 a.m. - 11:35 a.m. Agenda Lead

- An opportunity to stretch and move

**Shavonne Caldwell, Hilda Herrera, Liaisons**

### V. RCAC Community Work Projects (10 min.) 11:35 a.m. - 11:45 a.m. Agenda Lead

| A. 2019/2020 - Breast Cancer Screening Outreach Project |
| B. Transportation Aid Partnership |

**Frank Meza, Field Specialist**

**GOAL:** Discuss the 2019-2020 RCAC Community Work Projects

### VI. Future Agenda Items (5 min.) 11:45 a.m. - 11:50 a.m. Agenda Lead

**Group**

### VII. Meeting Evaluations (5 min.) 11:50 a.m. - 11:55 a.m. Agenda Lead

- Complete meeting evaluation forms

**Group**

### VIII. Public Comments (5 min.) 11:55 a.m. - 12:00 p.m. Agenda Lead

- Each public member is given 2 minutes for comments

**Group**

**IX. Adjournment** 12:00 p.m. Agenda Lead

- Next Meeting Date: Thursday, May 21, 2020

**Maria Angel Refugio, Chairperson**

***** PLEASE BE ON TIME *****

**NOTE:** Members, your absence will be considered unexcused if you do not call Shavonne Caldwell at (213) 694-1250, Ext. 5136 to inform her that you will not be attending the meeting.

Community Outreach & Engagement
Toll Free Line 1-888-522-2732

L.A. Care’s Line of Business Phone Numbers
888-839-9909 Medi-Cal
844-854-7272 PASC SEIU
855-270—2327 L.A. Care Covered
888-522-1298 CMC
TTY for all LOBs is 711
Toll Free Line 1-888-839-9909