Regional Community Advisory Committee (RCAC) - Region 4

L.A. Care Health Plan
1055 W. 7th Street, Room 100, Los Angeles, CA 90017
Wednesday, March 18, 2020
9:30 AM – 12:00 PM
DRAFT

Goals for Today’s Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address Individual and Global issues
4. Discuss the 2019-2020 RCAC Work Plan Project

Meeting Agenda

I. Welcome & Introductions (10min) 9:30 a.m. - 9:40 a.m.  
A. Review of Agenda  
   SILVIA POZ, Chairperson  
   KRISTINA CHUNG, Field Specialist

GOAL: Get to know each other and review the goals for the meeting and agenda items.

II. Business (80 min) 9:40 a.m. - 11:00 a.m.  
A. Approval of Agenda & Summary  
   SILVIA POZ, Chairperson

B. ECAC Report (5 min)  
   • February 2020 Report  
   • March 2020 Report  
   SONIA CLAUDIO  
   PHYLLIS COTO

C. Board of Governors (BOG) Report (5 min)  
   • February 2020 Report  
   • March 2020 Report (canceled)  
   SCOTT CLAPSON  
   MARIA CASARRUBIAS

D. CO&E Report (70 min)  
   • Code of Conduct/Standards  
   • Discussion – Member Stipend Increase  
   • 2020 Advocacy Day in Sacramento  
   • 2020 Application for Board of Governors (BOG) Election Candidates  
   KRISTINA CHUNG, Field Specialist

GOAL:
✓ Approve today’s meeting agenda and meeting minutes  
✓ Receive updates from the ECAC and Board of Governors meetings  
✓ Receive an update from the CO&E Department
III. Get Up & Move/Break (10 min) 11:00 a.m. - 11:10 a.m.  
- An opportunity to stretch and move  
  Nicole Justo, Liaison  

IV. Regional Issues (20 min.) 11:10 a.m. - 11:30 a.m.  
A. Member/Senior & People with Disabilities Issues (SPD)  
  Group  

**GOAL:** An opportunity to identify community issues affecting members in the region  

V. RCAC Community Work Projects (15 min.) 11:30 a.m. - 11:45 a.m.  
A. 2020 Breast Cancer Outreach  
B. 2020 Community Partnership (Transportation)  
  Kristina Chung, Field Specialist  

**GOAL:** Discuss the 2019-2020 RCAC Community Work Projects  

VI. Future Agenda Items (5 min.) 11:45 a.m. - 11:50 a.m.  
  Silvia Poz, Chairperson  

VII. Meeting Evaluations (5 min.) 11:50 a.m. – 11:55 a.m.  
A. Complete meeting evaluation forms  
  Silvia Poz, Chairperson  

VIII. Public Comments (5 min.) 11:55 a.m. - 12:00 p.m.  
- Each public member is given time for comments  
  Group  

IX. Adjournment 12:00 p.m.  
A. Next Meeting Date: Wednesday, May 20, 2020  
  Silvia Poz, Chairperson  

*** PLEASE BE ON TIME ***  

**NOTE:** Members, your absence will be considered unexcused if you do not call Nicole Justo at (213) 694-1250, Ext. 4296 to inform her that you will not be attending the meeting.  

Community Outreach & Engagement (CO&E)  
Toll Free Line 1-888-522-2732  

L.A. Care’s Line of Business Phone Numbers  
- 888-839-9909 Medi-Cal  
- 844-854-7272 PASC SEIU  
- 855-270—2327 L.A. Care Covered  
- 888-522-1298 CMC  
- TTY for all LOBs is 711 Toll Free Line 1-888-839-9909