Regional Community Advisory Committee (RCAC)
Region 2 - Van Nuys, Pacoima, West Hills, North Hills, Arleta, Sepulveda
Committee Summary

L.A. Care Family Resource Center - Pacoima
10807 San Fernando Road, Pacoima, CA 91331

Monday, October 21, 2019
10:00am - 12:30pm

<table>
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<tr>
<th>MEMBERS</th>
<th>STAFF/MANAGEMENT</th>
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<tr>
<td>Maricruz Alvarez</td>
<td>P Maria G. Ramos</td>
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<tr>
<td>Elliot Bailiff</td>
<td>P Ana Rodriguez, <strong>Vice-Chair</strong></td>
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<td>Wilma Ballew</td>
<td>P Sócrates Rodriguez</td>
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<td>Elizabeth Cooper</td>
<td>P Jacqueline Session</td>
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<td>Maria Sara Monica Elias</td>
<td>P Gary Stein</td>
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<td>Mary Jo Fernando</td>
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<td>Janet Henderson</td>
<td>P</td>
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<td>Estela Lara, <strong>Chair</strong></td>
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<tr>
<td>Diana Leff</td>
<td>P <strong>COMMUNITY PARTNERS</strong></td>
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<tr>
<td>Channary Lim</td>
<td>P LAC DPH - SPA 2</td>
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<tr>
<td>Virginia Martinez</td>
<td>E AMPM Home Health Agency</td>
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<tr>
<td>Ismael Maldonado</td>
<td>E NEVHC – WIC</td>
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<tr>
<td>Sina Nhek</td>
<td>P</td>
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<tr>
<td><strong>PUBLIC</strong></td>
<td><strong>INTERPRETERS</strong></td>
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<td></td>
<td>Shelley Hash, <strong>Spanish Interpreter</strong></td>
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<td>Bo Uce, <strong>Khmer Interpreter</strong></td>
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<td>Eduardo Kogan, <strong>Spanish Interpreter</strong></td>
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<td>Sina New, <strong>Khmer Interpreter</strong></td>
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## MEETING SUMMARY, DISCUSSION AND FOLLOW UP

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<th>AGENDA ITEM</th>
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<td>I. WELCOME AND INTRODUCTIONS</td>
<td><strong>Estela Lara, Chair</strong></td>
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- Estela Lara, Chair, called the meeting to order at 10:04 a.m. and asked everyone to introduce themselves.
- Wilma Ballew read the Ground Rules.
- Kristina Chung, Field Specialist, reviewed the agenda with the members.

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<th>II. BUSINESS</th>
<th><strong>Kristina Chung, Field Specialist</strong></th>
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<td><strong>Estela Lara, Chair</strong></td>
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### Approval of Agenda & Summary
- Ms. Cooper expressed her concern that the agenda does not reflect items that she brought forward. Ms. Lara explained that future agenda items are not necessarily scheduled for the next meeting because of CO&E’s priority issues. Ms. Chung also explained that she will provide updates on future items under that section in the agenda. Regarding the request by Ms. Cooper to have a presentation on housing and eviction prevention, Ms. Chung reported that she has been in contact with Neighborhood Legal Services and are trying to schedule them for the December 2019 or February 2020 meeting.
- The agenda was motioned for approval by Maricruz Alvarez and seconded by Elliot Bailiff. The agenda was approved with 2 abstentions.
- Ms. Lara asked the committee to review the August 2019 meeting summary. She reminded members that they should review the agenda and summary before the meeting. This is a responsibility for all members.
  - Ms. Cooper stated on the page 3 of the summary under the emergency preparedness section, she brought forth a motion to the ECAC and not L.A. Care’s management regarding her request to have all RCAC members receive first aid kits.
  - Ms. Chung explained that since the purchase of first aid kits for members is an administrative issue, it was forwarded to management for review. It was forwarded to Legal for review.
  - Ms. Ballew stated that there is no guarantee that this request will be approved.
  - On page 3 under the Member Comments section, Francisco Qaxaca’s last name is misspelled.
  - On page 5 under the Public Comments section, the time for the Sepulveda Middle School fitness program should be corrected to 8:30 am – 9:30 am.
- The summary was motioned for approval by Mary Jo Fernando and seconded by Maria Ramos. The summary was approved with amendments.

### ECAC and Board of Governors (BOG) Reports
- Members received a copy of the ECAC report to review. Members who attended the ECAC and Board of Governors (BOG) meetings gave a report on the following:
**September 2019 ECAC Report (Elliot Bailiff)**
- Elliot Bailiff was unable to attend the ECAC meeting so there was no report.

**October 2019 ECAC Report (Elizabeth Cooper)**
- Ms. Cooper requested a microphone for future meetings.
- Public Charge was discussed as it affects L.A. Care members.
- Francisco Oaxaca reported that Mario Ramos, former L.A. Care Board member, will now be the Administrator for the Community Resource Center (CRC) in Pomona. Ms. Cooper that she expressed concerns over the diversity of the staff and that it should reflect all of the community. She would like L.A. Care’s Human Resources (HR) Dept. to come speak to RCAC 2 regarding this issue. Hilda Perez, *Boardmember*, said she will follow up with HR.
- The Board of Governors election for the member representative and advocate seats will take place in 2020. She stressed the importance of voting for candidates based on skills and not on popularity. All consumer RCAC members are eligible to run for the member representative seat.

**September 2019 ECAC Report (Jacqueline Session)**
- Dr. Ghaly, *Secretary of the Health and Human Services Agency*, spoke about the *Healthcare for All Commission* and its focus on a single payor health system in California.
- CalFresh and why seniors are not signing up was discussed.
- The Board thanked Ms. Cooper for bringing forth the issue of housing.

**October 2019 BOG Report**
- The meeting was cancelled so there is no report.

**ECAC Meeting Attendance**
- Maria Sara Monica Elias will attend the November 13, 2019 ECAC meeting at L.A. Care Health Plan.
- Janet Henderson will attend the December 11, 2019 ECAC meeting at L.A. Care Health Plan. In case Janet cannot attend, Diana Leff will be the back up.

**Board of Governors (BOG) Meeting Attendance**
- Mary Jo Fernando will attend the BOG meeting on November 7, 2019 at L.A. Care Health Plan.
- Wilma Bellew will attend the December 5, 2019 BOG meeting at L.A. Care Health Plan.
- Ms. Cooper requested that the Board needs to have its meeting in the San Fernando Valley. Hilda Perez explained that her request is noted and that the Board has its meeting onsite once a year.
CO&E REPORT

Public Charge
- Ms. Chung reviewed the Public Charge letter and documents that L.A. Care mailed out on behalf of John Baackes, Chief Executive Officer of L.A. Care.
  - President Trump proposed changes to the “Public Charge” Rule. Starting October 15, 2019, immigration officials will not only use cash assistance and long term medical care as determining factors in denying a green card but will also consider Medi-Cal, CalFresh or housing assistance.
  - The new rule does not impact U.S. citizens, current green card holders or other immigrant groups.
  - There has been opposition to this change from community groups so the new rule has not taken into effect and is being discussed at the federal level.

Board of Governors – Election Process
- Ms. Chung reviewed the motion to approve the Board election process for 2020.
- The motion will be presented to ECAC during their December meeting but RCAC members can provide input on the motion.
- The motion is requesting two changes to the current process. The first change is an eligibility check through the Office of the Inspector General and General Services Administration, as required by law. The second change includes a provision that an electronic voting process may be used.

Holiday Potluck
- For the December RCAC 1, members decided to have a holiday potluck. This is voluntary and a signup sheet was passed around.

Presentation - Health Care Workforce Development
Ozzie Lopez was not available to present so he will be asked to come back at a later date.

III. GET UP & MOVE/BREAK Group
- Members took a 10-minute stretch break.

IV. REGIONAL ISSUES Group
- Ms. Cooper expressed her concern regarding the $25 gift card for completion of the work plan project. She stated that in the past, there was no requirement to complete the work plan project to receive a gift card.
- Diana Leff requested the Fire Department to present on emergency preparedness. Ana Rodriguez stated that the Fire Dept. provides this type of training through the CERT Program. Ms. Chung will mail out the presentation that the American Red Cross provided to Ms. Leff.
**V. RCAC/COMMUNITY WORK PLAN**  
**Kristina Chung, Field Specialist**

### 2019 Community Outreach – Colorectal Cancer
- Members were reminded that the last day to turn in their tally sheets is October 31st.

### 2019 Sponsorship
- Meet Each Need with Dignity (MEND) received the $5,000 sponsorship from RCAC 2. The sponsorship supported the grand opening of their farmer’s market on September 14, 2019.

Janet Henderson questioned why members don’t have any say in how the RCAC budget is used. Idalia De La Torre explained that members can provide input and recommendations for the work plan but the work plan priorities are set by Management.

### VI. FUTURE AGENDA ITEMS

#### Group
- Ms. Chung provided an update on the CBD presentation. She left a message for Janet Henderson’s contact. The challenge has been finding a company that will not be promoting or selling CBD products. Ms. Chung said that she found a group called CDB Project, which is a nonprofit based in California, and will be reaching out to them.
- The Neighborhood Legal Services has been contacted to present on housing and eviction. An update will be provided at the next meeting.
- Ms. Cooper requested that L.A. Care’s Human Resources (HR) Dept. be invited to speak about staff diversity and hiring. Idalia De La Torre, Supervisor, explained that HR is an internal department and that RCACs do not play a role in staffing. If Ms. Cooper has an issue with staff, she can contact either Idalia, Auleria Eakins or Francisco Oaxaca. Hilda Perez will follow up with HR on behalf of Ms. Cooper.
- Ms. Chung provided an update on the first aid kits. After referring this request to the LA Care’s Legal Department and according the Operating Rules, RCAC members are representing all of the L.A. Care membership. The RCAC budget cannot be used for RCAC members and should be used to benefit the community at large.

### VII. MEETING EVALUATIONS

#### Group
- Members were reminded to complete and turn in the meeting evaluation included in their packets.

### VIII. PUBLIC COMMENTS

#### Group
- Care Harbor will be taking place on November 16 – 17, 2019 at The Reef (1933 South Broadway, Los Angeles). You must have a wristband to enter. Wristbands are free and will be given out at the following locations and dates:
  - November 9, 2019 (Saturday)  
    - Ted Watkins Park Fieldhouse – 1335 E. 103rd Street, Los Angeles, CA (9am – 3pm)
  - November 10, 2019 (Sunday)
- Ms. Cooper stressed the importance of being sensitive to all members.
- Hilda Perez spoke about the importance of recruiting diverse and engaged members.
- Elliot Bailiff informed the RCAC that when he called the Nurse Advice Line, they were not aware of the RCACs.

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Submitted by: Kristina Chung, *Field Specialist*

Approved by: Estela Lara *RCAC 2 Chair*
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Submitted by: [Signature]  
Kristina Chung, Field Specialist

Approved by: [Signature]  
Estela Lara RCAC 2 Chair