Regional Community Advisory Committee (RCAC) - Region 2

L.A. Care Family Resource Center - Pacoima
10807 San Fernando Road
Pacoima, CA 91331

Monday, August 19, 2019
10:00 a.m. - 12:30 p.m.

Goals for Today’s Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Discuss the 2018-2019 RCAC Work Plan Project

Meeting Agenda

<table>
<thead>
<tr>
<th>I. Welcome &amp; Introductions</th>
<th>(10 min)</th>
<th>10:00 a.m. - 10:10 a.m.</th>
<th>Agenda Lead</th>
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| A. Review of Agenda        |          |                         | Estela Lara, Chair  
                              |          |                         | Kristina Chung, Field Specialist |

GOAL: *Get to know each other and review the goals for the meeting and agenda items*

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<tr>
<th>II. Business</th>
<th>(90 min)</th>
<th>10:10 a.m. - 11:40 a.m.</th>
<th>Agenda Lead</th>
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<tbody>
<tr>
<td>A. Approval of Agenda &amp; Summary (10 min)</td>
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<td>Estela Lara, Chair</td>
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<td>B. ECAC Report (2 min)</td>
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<td>Maria Ramos</td>
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<td>• July 2019 Report</td>
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<td>C. Board of Governors Report (2 min)</td>
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<td>Maricruz Alvarez</td>
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<td>• July 2019 Report</td>
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| D. CO&E Report (75 min) | | Torhon Barnes, Safety Net Initiative Program Manager  
                          | | Kristina Chung, Field Specialist |
|   • Presentation - American Red Cross (40 min) | | |
|   • Presentation - Stress Management (30 min) | | |
|   • ECAC Leadership Training | | |
|   • New Member Orientation | | |

**GOALS:**
- Approve today’s meeting agenda and June 2019 meeting minutes
- Receive updates from the ECAC and Board of Governors meetings
- Receive an update from the CO&E Department
### III. Get Up & Move/Break

**11:40 a.m. - 11:50 a.m.**

- An opportunity to stretch and move

**Agenda Lead**

Cindy Pozos, Liaison

### IV. Regional Issues

**11:50 a.m. – 12:05 p.m.**

**A. Community Member Issues/SPD Member Issues**

**GOAL:** *An opportunity to identify community issues affecting members in the region*

**Kristina Chung, Field Specialist**

### V. RCAC Community Work Projects

**12:05 p.m. - 12:15 p.m.**

**RCAC Work Plan**

- 2019 Colorectal Cancer Outreach
- 2019 Sponsorship Update

**Kristina Chung, Field Specialist**

**GOAL:** *Discuss the 2018-2019 RCAC Work Plan*

### VI. Future Agenda Items

**12:15 p.m. - 12:20 p.m.**

**Estela Lara, Chair**

### VII. Meeting Evaluations

**12:20 p.m. - 12:25 p.m.**

- Complete meeting evaluation forms

**Estela Lara, Chair**

### VIII. Public Comments

**12:25 p.m. - 12:30 p.m.**

- Each public member is given 2 minutes for comments

**Estela Lara, Chair**

### IX. Adjournment

**12:30 p.m.**

**Estela Lara, Chair**

- **Next Meeting Date:** Monday, October 21, 2019

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**PLEASE BE ON TIME****

**NOTE:** Members, your absence will be considered unexcused if you do not call Cindy Pozos at (213) 694-1250, Ext. 5197 to inform her that you will not be attending the meeting.

**Community Outreach & Engagement**

Toll Free Line 1-888-522-2732

L.A. Care’s Line of Business Phone Numbers:
888-839-9909 Medi-Cal
844-854-7272 PASC SEIU
855-270—2327 L.A. Care Covered
888-522-1298 CMC
TTY for all LOBs is 711
Toll Free Line 1-888-839-9909