Layla Gonzalez-Delgado L.A. Care Health Plan, Member Advocate

Fatima Vazauez L.A. Care Health Plan, Member Representative



Regional Community Advisory Committee (RCAC) - Region 1

Community Resource Center in Palmdale 2072 E. Palmdale Blvd., Palmdale, CA 93550 **Friday, April 19, 2024** 10:30 AM - 1:00 PM

If you are an individual with a disability and need a reasonable modification or accommodation pursuant to the Americans with Disabilities Act please contact the Community Outreach & Engagement staff prior to the meeting for assistance by calling out toll-free line at 1-888-522-2732 or by email to COEpubliccomments@lacare.org.

SB 1100 was signed by Governor in August 2022, and added a short section to the Brown Act as Govt. Code Section 54957.95 to supplement language already part of the Brown Act:

- (a) In addition to authority exercised pursuant to Sections 54954.3 and 54957.9, the presiding member of the legislative body conducting a meeting may remove an individual for disrupting the meeting.
- (b) As used in this section, "disrupting" means engaging in behavior during a meeting of a legislative body that actually disrupts, disturbs, impedes, or renders infeasible the orderly conduct of the meeting and includes, but is not limited to, both of the following:
 - (1) A failure to comply with reasonable and lawful regulations adopted by a legislative body pursuant to Section 54954.3 or 54957.9 or any other law.
- (2) Engaging in behavior that includes use of force or true threats of force. (54954.3 contains provisions related to public comment time restrictions, and 54957.9 allows the

presider to clear the room if the meeting can't continue.)

AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION BEFORE THE MEETING at the Community Resource Center in Palmdale located at 2072 E Palmdale Blvd, Palmdale, CA 7868 CA at the Reception Area in the Building Lobby.

Goals for Today's Meeting

- 1. Receive an update and have the opportunity to provide feedback on the Community Engagement Model.
- 2. Provide an opportunity to identify community issues affecting members in the region.

Meeting Agenda

I. Call to Order	(10 min.)	10:00 a.m 10:10 a.m.	Agenda Lead
A. Welcome and Introductions			Roger Rabaja, <i>Chair</i>
B. Review the Meeting Goals and Agenda			

GOAL: Introduce L.A. Care staff and committee members and review the goals for the meeting and agenda items.

II. Approval of Agenda	(10 min.)	10:10 a.m 10:20 a.m.	Agenda Lead		
A. Approval of Meeting Agenda	Roger Rabaja, <i>Chair</i>				
GOAL: Approve today's meeting agenda.					
III. Business	(60 min.)	10:20 a.m. – 11:20 a.m.	Agenda Lead		
A. Restructuring of Consumer Advisory Committees			Francisco Oaxaca, Chief of Communications and Community Relations		
GOAL: Receive an update and have the opportunity to discuss the Community Engagement Model.					
IV. Break	(10 min.)	11:20 a.m. – 11:30 a.m.	Group		
V. Regional Issues	(30 min.)	11:30 a.m 12:00 p.m.	Agenda Lead		
A. Community Member Issues B. SPD Member Issues			Group		
GOAL: An opportunity to identify community issues affecting members in the region.					
VI. Meeting Evaluations	(15 min.)	12:00 p.m 12:15 p.m.	Agenda Lead		
Complete meeting evaluation for	Group				
VII. Public Comments	(15 min.)	12:15 p.m12:30 p.m.	Agenda Lead		
Public member will speak for up to 3 minutes.			Group		
VIII. Adjournment		12:30 p.m.	Agenda Lead		
			Roger Rabaja, <i>Chair</i>		

*** PLEASE BE ON TIME ***

NOTE: Members, your absence will be <u>considered unexcused</u> if you do not call

Frank Meza at (323) 541-7900 or Ramon Garcia at (213) 359.0086 to inform them that you will not be attending the meeting.

Community Outreach & Engagement (CO&E)

Toll Free Line 1-888-522-2732

Community Outreach & Engagement E-mail Address: Coeadvisory@lacare.org

L.A. Care's Line of Business Phone Numbers

- 1.888.839.9909 Medi-Cal
- 1.844.854.7272 PASC SEIU
- 1.855.270.2327 L.A. Care Covered
- 1.888.522.1298 Cal-Medi-Connect (CMC)
 - TTY for all LOBs is 711