



Managed Long Term Services and Supports (MLTSS) Referral Form



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Email: mltss@lacare.org (send via secured email only)

Referral Source: _____ **Date of Referral:** ____ - ____ - ____

Internal to L.A. Care:

- Case Management
- Utilization Management
- TOC
- Social Worker
- Disease Management
- Member Services
- Other (specify): _____

External:

- Member/Family/Caregiver
- Provider
- Hospital
- SNF
- Pharmacy
- PPG/IPA: _____
- Other (specify): _____

Referred by: _____ **Phone and extension:** _____

Member is currently: In a nursing facility under skilled care Acute hospital N/A

- Referral **MUST** be completely filled out or referral will be declined and returned to referral source
- If need is for LTC Nursing Facility, complete the Long-Term Care Authorization Request Form

SECTION I: Member information

Member Name: _____ Gender: M F D.O.B: ____ - ____ - ____ Age: ____

CIN: _____ Current Address: _____ Language: _____

LOB: _____ City: _____ Zip: _____ Phone: _____

Authorized Representative: _____ Consent to speak to AR: Yes No Phone: _____

SECTION II: Clinical information

Diagnosis: _____

Currently enrolled in internal CM or TOC program: Yes No **Case Manager:** _____ **Ext.** _____

Has member recently been admitted to:
 Emergency Room Hospital SNF Discharge Date: ____ - ____ - ____

Member's general condition (check all that apply):
 Ambulatory Ambulatory with assistance Maximum assist with all ADL's/IADL's Confined to bed
 Confined to wheelchair Incontinent Other (specify): _____

Current Social Supports (check all that apply):
 None Lives alone, but has outside support Lives with Partner/Spouse/Family
 Resides in group home/B&C/Assisted Living/Senior Living/Etc. Has unpaid caregiver assistance
 Receives IHSS Other (specify): _____

Summary of member issue(s), need(s), and concern(s): _____

SECTION III: Requested MLTSS Service(s)

LTC Nursing Facility Diversion

**Please check all that apply AND complete summary section on page 1*

Reason for LTC Diversion Referral:

- To reduce the risk of or prevent premature institutionalization
- Member is receiving short term skilled care in skilled nursing facility (SNF)
- Member qualifies for nursing home placement, but wants to stay home with additional services and supports
- Other (specify): _____

IHSS

**Please check all that apply AND complete summary section on page 1*

Member must:

- Be aged, blind or disabled
- Meet Medi-Cal eligibility criteria
- Have a disability that will last 12 months or longer
- Be a U.S. citizen or have a qualified alien immigration status
- Not live in a Board and Care, SNF or Assisted Living Facility

AND

- Unable to perform one or more ADL's independently at risk of placement in out-of-home care without services to assist with the ADL

Reason for IHSS Referral:

- Initial application
- Increase in hours
- Issues regarding time sheets
- Change in Provider/Caregiver
- Re-evaluation/Change in health status
- Denied services/Needs assistance with G&A process
- Other (specify): _____

MSSP

**Please check all that apply AND complete summary section on page 1*

Member must:

- Be 65 years of age or older
- Be currently eligible for Medi-Cal
- Be certified or certifiable for placement in a nursing facility

Reason for MSSP Referral:

- Initial application
- Change in service
- Denied services
- Other (specify): _____

Care Plan Options (CPO)

**Please check all that apply AND complete summary section on page 1*

Have community resources been accessed already?

- Yes No

Member must:

- Be enrolled in Cal MediConnect (CMC)
- Have a completed Health Risk Assessment (HRA)

CBAS

**Please check all that apply AND complete summary section on page 1*

Member must:

- Be 18 years or older / Have Medi-Cal/Requires assistance with 2 or more ADL's/IADL's

AND one or more of the following:

- At risk for nursing facility placement
- An organic, acquired or traumatic brain injury, and or chronic mental disorder
- Moderate to severe cognitive disorder
- Mild cognitive disorder such as dementia AND need assistance or supervision with two of the following: bathing, dressing, self-feeding, toileting, ambulation, transferring, medication, management, or hygiene

Reason for CBAS Referral:

- Initial request
- Increase in days
- Request to change CBAS site
- Other (specify): _____

PACE

**Please check all that apply AND complete summary section on page 1*

Member must:

- Be 55 years or older
- Be able to live independently in the community at time of enrollment
- Qualify for nursing home placement

SECTION III: Requested MLTSS Service(s) *Continued*

Home and Community-Based Services (HCBS)

**Please check all that apply AND complete summary on page 1*

- Housing
- Transportation
- Waiver Program
- Disabled and Senior Services
- Other (*specify*): _____

Complex Social Services (CSS)

**Please check all that apply AND complete summary on page 1*

Member Must:

- Be enrolled in Cal MediConnect (CMC)
- Have a completed Health Risk Assessment (HRA)

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LA1561 02/17