



L.A. Care
HEALTH PLAN®

For All of L.A.

L.A. Care Clinical Criteria Hierarchy that is used within Utilization Management and/or Delegated PPG/IPAs.

Medi-Cal (MCLA)

1. Member Handbook:
 - A. Covered Benefits
 - B. Non-Contracted Providers
2. World Professional Associate for Transgender Health (WPATH)
<https://www.wpath.org/publications/soc>
3. Medi-cal guidelines including Medi-Cal Provider Manual and guidance
4. California Code of Regulations, Title 22
https://www.dhcs.ca.gov/services/adp/Pages/CA_Code_Regulations.shtml.aspx
5. DHCS All-Plan Letters and Other DHCS Regulatory Guidance regarding UM
<https://www.dhcs.ca.gov/formsandpubs/Pages/AllPlanLetters.aspx>
6. DMHC Regulatory Guidance regarding UM <https://www.dmhc.ca.gov/LawsRegulations.aspx>
7. L.A. Care Clinical Practice Guidelines, including guidelines generated by delegated (PPGs) providers
8. MCG <https://www.mcg.com/>
9. Up To Date <https://www.uptodate.com/login>

D-SNP (Dual Special Needs Plan) Medicare Advantage

1. Member Handbook:
 - a. Covered Benefits
 - b. Non-Contracted Providers
2. World Professional Associate for Transgender Health (WPATH)
<https://www.wpath.org/publications/soc>
3. Centers for Medicare and Medicaid Services (CMS) Guidelines
 - a. National Coverage Determinations (NCD) <https://www.cms.gov/medicare-coverage-database/reports/national-coverage-ncd-report.aspx?chapter=all&sortBy=title>
 - b. Local Coverage Determinations (LCD) <https://www.cms.gov/medicare-coverage-database/reports/local-coverage-final-lcds-alphabetical-report.aspx?lcdStatus=all>
4. California Code of Regulations, Title 22
https://www.dhcs.ca.gov/services/adp/Pages/CA_Code_Regulations.shtml.aspx
5. DHCS All-Plan Letters and Other DHCS Regulatory Guidance regarding UM
<https://www.dhcs.ca.gov/formsandpubs/Pages/AllPlanLetters.aspx>
6. DMHC Regulatory Guidance regarding UM <https://www.dmhc.ca.gov/LawsRegulations.aspx>
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L.A. Covered California & PASC-SEIU

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2. World Professional Associate for Transgender Health (WPATH)
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3. DMHC Regulatory Guidance regarding UM
<https://www.dmhc.ca.gov/LawsRegulations.aspx>
4. L.A. Care Clinical Practice Guidelines, including guidelines generated by delegated (PPGs) providers*
5. MCG <https://www.mcg.com/>
6. Up to Date <https://www.uptodate.com/login>