Bronze 60 HMO AI-AN

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 01/01/2024 - 12/31/2024

Coverage for: Individual + Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-855-270-2327 or visit us at <u>lacare.org</u> for information. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, provider, or other underlined terms, see the Glossary. You can view the Glossary at <u>healthcare.gov/sbc-glossary</u> or call 1-855-270-2327 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$6,300 individual / \$12,600 family. Per calendar year	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of deductible expenses paid by all family members meets the overall family <u>deductible</u>
Are there services covered before you meet your deductible?	Yes. Family, physician, and specialist office visits, <u>preventive care</u> , and other services not subject to <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount, but a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this plan covers certain <u>preventive</u> <u>services</u> without cost sharing and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	\$500 individual / \$1,000 family for prescription drug coverage.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	\$9,100 individual / \$18,200 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums balance billing, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limits
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. See lacare.lacare.org or call 1-855-270-2327 (TTY 711) for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a participating <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>non-participating provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>participating provider</u> might use a <u>non-participating provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services
Do you need a referral to see a specialist?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u>

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All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

			What You Will Pay		
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) You will pay the least)	Non-IHCP Participating Provider (You will pay the least)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	No charge	\$60 <u>copay</u> / visit	Not covered	Subject to deductible after 1st 3 non-preventive visits
If you visit a health care provider's	Specialist visit	No charge	\$95 <u>copay</u> / visit	Not covered	Subject to <u>deductible</u> after 1st 3 non-preventive visits. Referral is required
office or clinic	Preventive care/screening/ immunization	No charge	No charge	Not covered	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.*
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No charge	\$40 <u>copay</u> / test for laboratory tests. 40% <u>coinsurance</u> / test for X-rays diagnostic imaging and ultrasounds.	Not covered	X-rays, diagnostic imaging, and ultrasounds are subject to deductible *
	Imaging (CT/PET scans, MRIs)	No charge	40% coinsurance	Not covered	Prior Authorization is Required Subject to deductible *
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at http://www.lacare.org/members/getting-care/pharmacy-services	Tier 1 - Most Generics	No charge	Retail - \$17 <u>copay</u> / script Mail Order - \$34 <u>copay</u> / script	Not covered	Up to 30-day supply for Retail Pharmacy Up to 90-day supply for Mail Service Pharmacy Prior Authorization is Required. Subject to pharmacy deductible *
	Tier 2 -Preferred brand drugs	No charge	Retail – 40% <u>coinsurance</u> per script Mail service – 40% <u>coinsurance</u> per script	Not covered	Up to 30-day supply for Retail Pharmacy Up to 90-day supply for Mail Service Pharmacy Subject to pharmacy deductible up to \$500 maximum per script *

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>lacare.org</u>.

		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) You will pay the least)	Non-IHCP Participating Provider (You will pay the least)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Tier 3 - Non-preferred brand drugs	No charge	Retail – 40% <u>coinsurance</u> per script Mail service – 40% <u>coinsurance</u> per script	Not covered	Up to 30-day supply for Retail Pharmacy Up to 90-day supply for Mail Service Pharmacy Subject to pharmacy <u>deductible</u> up to \$500 maximum per script *
	Tier 4 - <u>Specialty drugs</u>	No charge	40% <u>coinsurance</u> per script	Not covered	Prior Authorization is required. Not available through Mail Service. Subject to pharmacy deductible up to \$500 maximum per script *
If you have	Facility fee (e.g., ambulatory surgery center)	No charge	40% coinsurance	Not covered	Prior Authorization is Required. Subject to deductible *
outpatient surgery	Physician / surgeon fees Outpatient visit	No charge No charge	40% coinsurance 40% coinsurance	Not covered Not covered	Subject to <u>deductible</u> * Subject to <u>deductible*</u>
If you need	Emergency room care	No charge	40% <u>coinsurance</u> <u>Physician fee – no</u> <u>charge</u>	40% <u>coinsurance</u> Physician fee – no charge	Copay waived if admitted. Subject to deductible *
immediate medical attention	Emergency medical transportation	No charge	40% coinsurance	40% coinsurance	Subject to deductible *
utterition	<u>Urgent care</u>	No charge	\$60 copay / visit	\$60 / visit	Subject to <u>deductible</u> after 1st 3 non-preventive visits *
If you have a	Facility fee (e.g., hospital room)	No charge	40% coinsurance	Not covered	Prior Authorization is Required. Subject to deductible *
hospital stay	Physician/surgeon fees	No charge	40% coinsurance	Not covered	Subject to deductible *
If you need mental health, behavioral health, or	Outpatient services	No charge	\$60 copay / office visit 40% coinsurance up to \$60 copay for other outpatient services. *	Not covered	Prior Authorization is Required for Psychological Testing. *
substance abuse services	Inpatient services	No charge	40% coinsurance	Not covered	Prior Authorization is Required. Subject to deductible *

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>lacare.org</u>.

			What You Will Pay		
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) You will pay the least)	Non-IHCP Participating Provider (You will pay the least)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Office visits	No charge	No charge	Not covered	For prenatal care and preconception visits
If you are pregnant	Childbirth/delivery professional services	No charge	40% coinsurance	Not covered	Subject to deductible *
	Childbirth/delivery facility services	No charge	40% coinsurance	Not covered	Subject to deductible *
If you need help	Home health care	No charge	40% coinsurance	Not covered	Up to a maximum of 100 visits per Calendar Year per Member by home health care agency providers. Prior Authorization is Required.* Subject to deductible *
recovering or have other special health needs	Rehabilitation services	No charge	\$60 <u>copay</u>	Not covered	Outpatient services Prior Authorization is Required.*
neath needs	Habilitation services	No charge	\$60 <u>copay</u>	Not covered	Outpatient services Prior Authorization is Required. *
	Skilled nursing care	No charge	40% coinsurance	Not covered	Up to a maximum of 100 days per Calendar Year per Member. Prior Authorization is Required. Deductible applies *
	Durable medical equipment	No charge	40% coinsurance	Not covered	Prior Authorization is Required. Subject to deductible *
	Hospice services	No charge	No charge	Not covered	Prior Authorization is Required. *
	Eye exam	No charge	No charge	Not covered	1 visit per calendar year
If your child needs dental or eye care	Glasses	No charge	No charge	Not covered	1 pair of glasses per year (or contact lenses in lieu of glasses).
	Dental check-up – Diagnostic and Preventive (includes oral exam, preventive cleaning and x-ray, sealants per tooth, topical fluoride application and space maintainers-fixed)	No charge	No Charge	Not covered	Oral exam and preventive cleaning limited to 1 every 6 months. See your plan document for additional information about services

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>lacare.org</u>.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Chiropractic care
- Cosmetic surgery
- Dental care (Adult)

Bariatric surgery

Hearing aids

- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture

• Medical necessary routine foot care

Services related to Abortion

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>lacare.org</u>.

Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Managed Health Care at 1 (888) HMO-2219 (1-888-466-2219) or hmohelp.ca.gov; U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov; Covered California at 1 (800) 300-1506 or coveredca.com; or contact L.A. Care Health Plan at 1- 855-270-2327. We are available 24 hours a day, 7 days a week, including holidays. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about contact your rights, this notice, or assistance, contact L.A. Care Customer Service at 1- 855-270-2327. We are available 24 hours a day, 7 days a week, including holidays. Additionally, you can contact the California DMHC at 1-888-466-2219 or visit dmhc.ca.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through Covered California or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through Covered California

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-270-2327.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-270-2327

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-270-2327

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1- 855-270-2327

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

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^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>lacare.org</u>.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$6,300
■ Specialist [cost sharing]	\$95
■ Hospital (facility) [cost sharing]	40%
■ Other [cost sharing]	40%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$6,300	
Copayments	\$500	
Coinsurance	\$2,000	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$8,860	

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$6,300
■ Specialist [cost sharing]	\$95
■ Hospital (facility) [cost sharing]	40%
■ Other [cost sharing]	40%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$2,100	
Copayments	\$200	
Coinsurance	\$1,200	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$3,520	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$6,300
■ Specialist [cost sharing]	\$95
■ Hospital (facility) [cost sharing]	40%
■ Other [cost sharing]	40%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
Cost Sharing	
<u>Deductibles</u>	\$2,400
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,400