

RECOMMENDATIONS DURING COVID-19



PRENATAL AND POSTPARTUM CARE VISITS (PART 1)

Il pregnant women, including those with confirmed or suspected COVID-19 infections, have the right to high quality care before, during and after childbirth including mental health care.

- World Health Organization

A REMINDER OF RESOURCES FOR MCPs (PROVIDER FOCUSED)

Re-engineering Visits

Curbside Visits:

- Prenatal checks for BP, flu and Tdap immunizations, fetal heart rate and counseling.
- Postpartum checks for BP, wound checks, depression screening and reproductive counseling.

Multidisciplinary Approach:

- Use of <u>doulas and community health workers</u> as trusted communicators and part of case management teams.
- Use WIC partnership and referral assistance, accessing WIC foods.
- Home Prenatal BP Monitoring: Results and trend sharing with clinician/OB provider.

Practice Re-design

- Education: Use of short educational video snippets for members while waiting for provider in the exam room or <u>wall posters</u> on importance of immunizations in pregnancy.
- Share Stories/Testimonials: Use of real life stories or linking with influential peers to reinforce the importance of immunization in pregnancy.
- Practice Advisory during COVID 19: ACOG advisory on practices regarding management of pregnant women: <u>assessment algorithm</u>, and <u>FAQ for providers</u>. A webinar on <u>COVID-19</u> <u>Postnatal care</u>. Assure members that they can safely continue to receive vital services.



RECOMMENDATIONS DURING COVID-19



PRENATAL AND POSTPARTUM CARE VISITS (PART 2)

Il pregnant women, including those with confirmed or suspected COVID-19 infections, have the right to high quality care before, during and after childbirth including mental health care.

- World Health Organization

A REMINDER OF RESOURCES FOR MCPs (MEMBER FOCUSED)

Relevant Messaging

Strategic Outreach:

- Use data to identify high risk members for targeted messaging with prenatal/ postpartum wellness tips and immunization reminders.
- Use <u>video communication</u> to assure members they can safely continue to receive vital prenatal and postpartum OB services.
- Information Medium:
 - <u>Use of flyers</u> to provide importance of immunizations such as <u>flu and Tdap</u>.
 - Share resources: <u>self-care guide and activi-</u> <u>ties</u> for children to cope with COVID-19.

Member Education

- Virtual Learning:
 - Virtual prenatal classes and birthing classes
 - Lactation consultant via telehealth
- Share information from CDC:
 - Ways to <u>prevent illness</u> during pregnancy amid COVID 19
 - <u>Breastfeeding</u> if sick with COVID-19 and frequently asked questions after birth.
 - Use member portal for educational messaging or for members to submit questions and encourage continuous conversation.