

## Actor Jaime Camil Joins L.A. Care to Promote COVID-19 Vaccinations and Wellness Care

While much of California is returning to some sense of normalcy after more than a year of battling COVID-19, it's important to know that the pandemic is not over. In fact, the number of cases and hospitalizations have risen since the state reopened in mid-June, with the Delta variant of the coronavirus spreading quickly.



In an effort to ensure members are getting vaccinated and returning to the routine wellness care that they may have put on hold during the pandemic, L.A. Care has teamed up with the award-winning actor Jaime Camil to spread the message.

*"I was honored to join in this critical effort," said Camil. "This is very important to me personally because COVID-19 has had an unequal impact on the Hispanic community. I want to help get the facts out and advance health equity for all communities to ensure we all get through this without further suffering."*

In trying to keep ourselves and our family healthy, many of us have put off important doctor visits for

more than a year now. Well-care visits can help us get back to good health. Please call your doctor today to schedule a well-care visit or annual check-up for important health screenings or vaccines, if needed. In fact, make appointments for everyone in the family – you, the kids, and even your parents or grandparents.

Camil shared, *"As a father, I understand that caring for yourself is one of the best ways you can care for your family and be there for them. That is why I chose to get the COVID-19 vaccine. It not only protects you, but it also protects your loved ones and your community"*.

Together, we can end this pandemic and get back to our normal lives. What's your reason for being vaccinated? Think about it and get vaccinated today!

*Continued on page 11*





# Ask the Doc: What Is Depression?



Depression is a health condition that affects your feelings, thoughts and ability to carry out your daily activities. It can be treated. People with depression may have difficulty getting up in the morning, and feel very tired during the day. They may also lose hope for the future. Often depressed people want to avoid others. Depression can make it hard to pay attention or to complete a task.

## Common Signs of Depression

- Sadness, feeling empty or hopeless most of the day, almost daily for two or more weeks
- Loss of interest in activities
- Sleeping too much or too little
- Weight loss or gain
- Feeling worthless
- Trouble concentrating
- Having negative thoughts that don't stop

## What Can You Do?

Talking to your doctor is the first step in getting help for depression. There are many medications to treat it. Your doctor may suggest you see a mental health specialist who will help you understand your thoughts and feelings. You can also learn actions and behaviors that can help improve your mood.

Therapy can help you change behaviors or thought patterns which contribute to depression. L.A. Care members can call **Beacon Health Options** at **1.877.344.2858** to connect with a mental health professional for therapy and other behavioral health services.

## Medication Treatment for Depression

It may take some time to find the right medication. Talk openly with your doctor about how you are feeling and doing.

- It may take up to three weeks for the medication to work.
- It may take six months or more to fully treat depression.
- Take your medication the way your doctor prescribed it.
- Don't stop taking your medication, even if you are feeling better.
- Be sure to refill your medication on time.

## Tell your Doctor:

- If you use home remedies or supplements.
- If you smoke or drink.
- If you use other drugs. This can affect how the antidepressant medicine works.



# Staying Healthy During the Holidays

Taking care of your health is important to be there for your family and enjoy the holidays. Physicals, or well-care visits, is one of the best ways to care for your health. Make sure you see your doctor once a year for a physical. These services are at no cost to you.

Having a physical can help your doctor catch issues early. You will learn if you need shots or tests. Your doctor can show you how to make healthy changes for better health. If you are a new member, please make an appointment to

see your doctor for your first visit within three months of joining L.A. Care.

To learn more about what health care services are right for you and your family, talk with your doctor. Take a look at our online tools to see what services you need by age. Visit [lacare.org](http://lacare.org) to find information under For Members, Getting Care, Routine Exams. In the Resource section on the right side of the page, are brochures for Children and Teens, Adults and Older Adults.

Stay healthy during the holidays by doing what's best to enjoy good health!



# Disability Services at L.A. Care



L.A. Care Health Plan ensures equal access to health care for people with disabilities. We deliver care that is respectful and responsive to the needs of people with disabilities.

Members under the age of 21, may be eligible to receive Behavioral Health Treatment (BHT). This includes services and treatment programs such as applied behavior analysis which is an evidence-based behavior intervention program. L.A. Care also covers specialty services such as Speech, Occupational and Physical therapy services when medically necessary.

Members who are seniors and people with disabilities, may be eligible to receive services from: Managed Long-Term Services and Supports (MLTSS). This may include In-Home Supportive Services (IHSS), Community-Based Adult Services (CBAS), and Long-Term Care (LTC). Visit [lacare.org](https://www.lacare.org) for more information.

Talk to your doctor to discuss what services are best for the care that you need.

## Healthy Habits to Help Prevent Flu

There are many ways you can help prevent getting and spreading the flu. The first way is to make sure you get vaccinated each year. Other ways include:

1. **Avoiding close contact** with others who are sick.
2. **Staying home** when you are sick.
3. **Covering your mouth and nose** when coughing or sneezing.
4. **Keeping your hands clean** by washing with soap or using alcohol-based hand sanitizers.
5. **Avoiding touching your eyes, nose, or mouth.**
6. **Following local masking and social distancing guidelines due to the ongoing COVID pandemic.**



Getting a flu shot is easy and free for L.A. Care members. Just go to your doctor or local pharmacy and show your L.A. Care member ID card. To learn more visit [lacare.org/flu](https://www.lacare.org/flu).



## Need Help With Interpretation? We Are Here for You!

Do you need help talking to your doctor? If so, please call L.A. Care before your next appointment. We can help, call L.A. Care's **Member Services** at **1.888.522.1298** (TTY 711) to set up interpreter services, 24 hours a day, 7 days a week, including holidays.

An interpreter will go to your doctor's appointment with you for FREE and tell the doctor what you need in your language. Be sure you have the information of your next appointment: the date, time and where it is going to be.

If you are going to get Applied Behavior Analysis (ABA) services, an interpreter can also come to your home and help translate. Please contact **Beacon Health Options** at **1.877.344.2858** to schedule.

## Ready . . . Set . . . Quit!

Have you been thinking about quitting smoking? It is not easy, it takes time and a plan. A good start to the plan is the Great American Smokeout. The American Cancer Society sets one day each year for people who smoke to commit to healthy, smoke-free lives. This year, the Great American Smokeout is on **Thursday, November 18**.

Giving up smoking may be one of the hardest things you do. With the right plan and support your chances of success can be higher. Even if you have tried to quit more than once, just remember to take it one day at a time. You can quit whether you smoke cigarettes, vape or chew tobacco.

If you need support, call L.A. Care at **1.855.856.6943** to learn more about telephone counseling, online self-paced programs and resources. Talk to your doctor about medication to help you quit. You can also call the California Smoker's Helpline, a free phone-based counseling service, at **1.800.NO.BUTTS (1.800.662.8887)**.



# Fall Harvest

Fall is here! Squashes such as butternut, acorn, spaghetti and pumpkins are now in season. Try adding this healthy and delicious recipe to your table.

Spaghetti squash has a sweet, mellow flavor and a string like texture when cooked, making it a perfect substitute for pasta. It is low in calories, but high in fiber and vitamins A, B6, and C. It is also low in carbs, with only 10g carbs per cup when cooked, making it a diabetes-friendly food.



## Baked Spaghetti Squash with Tomato Sauce

### Ingredients:

- 1 (2-3 lb) spaghetti squash
- 1 tbsp olive oil
- 2 cups of your favorite tomato sauce
- 2 tbsp of chopped parsley
- 2 tbsp grated parmesan
- ¼ cup fresh mozzarella cheese
- Salt and black pepper to taste

### Instructions:

- Cut the squash in half, scrape out the seeds and strings.
- Steam for 20 minutes in large pot. Or place squash in a dish with ¼ cup water, cover it with a dampened paper towel and microwave for 10 minutes. Check with a fork. It is ready when the squash feels soft throughout. Add more cooking time if needed.
- Let it cool until you are able to touch it. Scoop out flesh with a large fork, it will come out in long strings and look like spaghetti. Place on a baking dish and toss with olive oil.
- Mix tomato sauce with fresh chopped parsley, pour over the spaghetti squash.
- Sprinkle parmesan cheese and black pepper, top with mozzarella cheese.
- Bake 25 minutes at 350°F, until bubbly and cheese is melted. Serve immediately. Perfect with a green salad.

If you have diabetes and want to learn more about self-care, please go to [lacare.org/diabetes](https://www.lacare.org/diabetes) or you can join a Diabetes Self-Management Education Class by calling L.A. Care's **Health Education Department** at **1.855.856.6943**.

## Gratitude Supports Well-Being...

– Lailah Gifty Akita



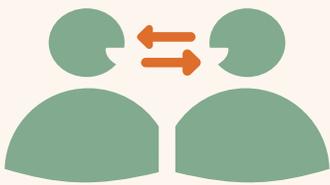
# Grow Your Attitude of Gratitude



The holidays usually means spending quality time with family and friends. It is even more special this year due to the pandemic, as you may have been unable to be with your family and friends last year. It is a time to reflect and be thankful. Gratitude is important every day and a time to notice the positive things in our life. Practicing gratitude is also a great way to promote physical and mental health. Being grateful helps us to deal better with stress and trauma. It can boost feelings of connection.

One simple way to practice gratitude is to count your blessings. Daily or weekly, think of or write down a few things for which you are grateful. Perhaps you appreciate good health, a delicious meal or a having your needs met.

Pause to enjoy the things that you are grateful for. Stop and savor the feeling of the sun on your skin, children at play, family, or the way your co-worker makes you laugh.



Do something to show your gratitude. Thank people who do something nice for you. Tell people in your life what they mean to you. Take the time to do something nice for someone else. Then possibly *they* will have reason to be grateful, too.

## Prescription Drugs Listed on the L.A. Care Website

To find out more about L.A. Care's list of covered drugs called the Formulary, and monthly updates, visit the L.A. Care website at [lacare.org](http://lacare.org). You will also find information about limits or quotas, generic and brand medications, restrictions, on medication coverage, the medication request process, drug preferences and procedures on how to use the Formulary.





## Community Resource Center

# Community Resource Centers Distribute Nearly 25,000 Free Backpacks

With many students returning to in-person classes, the L.A. Care and Blue Shield Promise Community Resource Centers were busy over the summer helping families in Los Angeles County prepare for the new school year.

The Resource Centers held nine back-to-school events where they gave away nearly 25,000 free backpacks filled with school supplies to children ages four and older. The drive-thru and walk-up events took place from July 16 to August 14.

The health plans understand that while the economy has started to improve, many families are still recovering from financial troubles due to the COVID-19 pandemic – and that preparing for the school year may be difficult.

“Every year, many families come to our backpack and school supply events, which shows there is real need for this type of help,”

said John Baackes, L.A. Care CEO. “And the Community Resource Centers are here for this reason – to support the social needs of our communities. Health care should be more than just an ID card in your wallet.”

As part of their ongoing efforts to address food insecurity, the Resource Centers also gave away free bags of groceries at a number of the back-to-school events.

The L.A. Care and Blue Shield Promise Community Resource Centers offer a variety of free classes, programs and services that aim to make our communities healthier.



## Get a **FREE** Smartphone and **FREE** Text/Talk!

Did you know you could qualify for a free cell phone and low cost phone plan? This program is called Lifeline Assistance. There are five Lifeline cell phone providers in California, but only one, Safelink Wireless, offers **FREE** smart phones, unlimited talk and text with 3GB of data each month at no charge. You do not need to sign a contract. You will never get a bill.

To learn more or to see if you qualify, call SafeLink at 1.800.723.3546 or go to [SafeLink.com/LACARE](https://www.SafeLink.com/LACARE).

# How Long Should I Wait for My Appointment?

Did you know L.A. Care has rules about how long you should wait to get a doctor appointment? Appointments must be offered within the timeframes listed below\*:

## Primary Care Doctors

- Routine appointment (non-urgent): 10 business days
- Urgent appointment (no authorization required): 48 hours

## Specialists

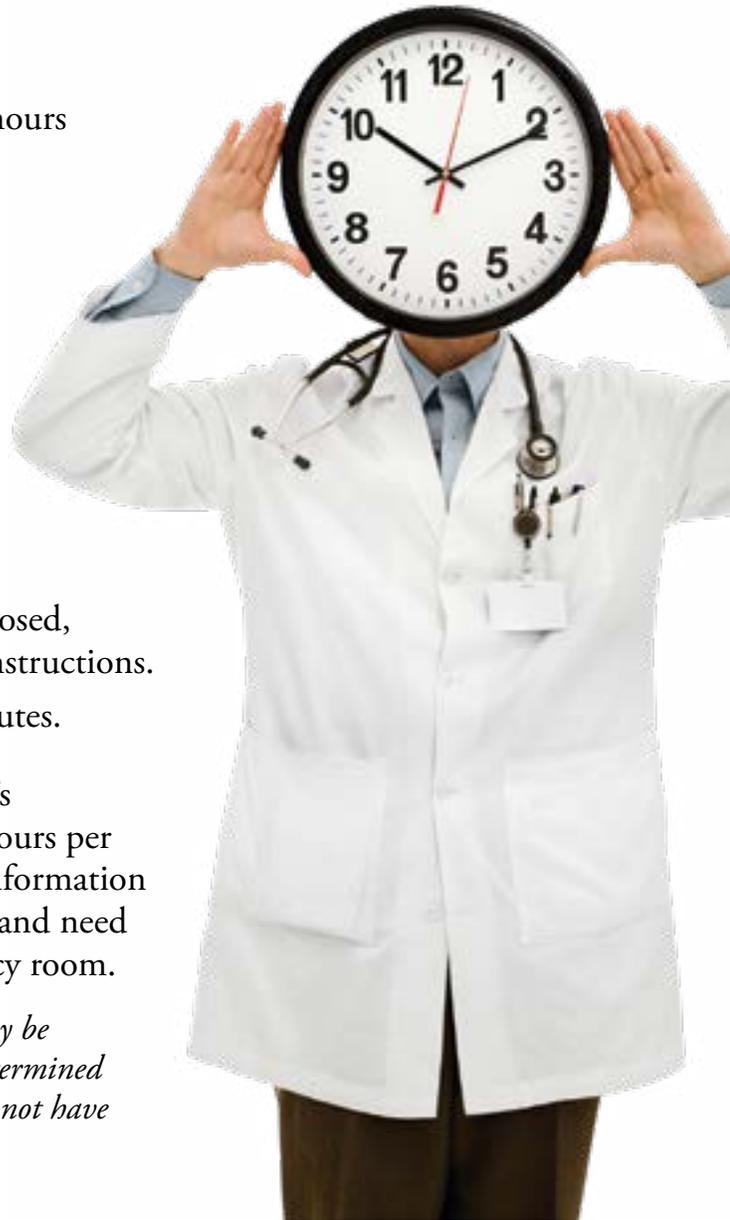
- Routine appointment (non-urgent): 15 business days
- Urgent appointment (requiring prior authorization): 96 hours

Did you know you can get health advice when your doctor's office is closed and on weekends or holidays?

- L.A. Care doctors must be available, or have someone available, to help you at all times.
- If you need to talk to your doctor when the office is closed, call your doctor's office phone number. Follow their instructions.
- A doctor or nurse should call you back within 30 minutes.

If you have trouble reaching your doctor, call L.A. Care's **Nurse Advice Line** at **1.800.249.3619** (TTY 711) 24 hours per day, 7 days per week. A nurse will give you the health information you need. Remember, if you have a medical emergency and need help right away, dial **911** or go to your nearest emergency room.

*\* The applicable waiting time for a particular appointment may be extended if the referring or treating health care provider has determined and noted in the patient record that a longer waiting time will not have a detrimental effect on the health of the member.*



## Go Green and Get *Live Well* Electronically!

Would you like to get *Live Well* by email? Please sign up on our website at [lacare.org/live-well](https://lacare.org/live-well) to receive it by email. Be sure to like us on Facebook, Instagram, Twitter and LinkedIn.

# Nurse Advice Line Can Help You



Do you have questions about your health? Need medical advice fast? The **Nurse Advice Line** is available 24 hours a day, 7 days a week. Registered nurses will answer your health questions and help you take care of your family. Get tips on avoiding the flu, treating the common cold and so much more.

Use the audio library to listen to recorded messages on many different health topics. Call the L.A. Care **Nurse Advice Line** at **1.800.249.3619** (TTY 711) or chat with a nurse online free. To access the nurse chat function, go to **lacare.org** and click on "Member Sign In" to log on.

# L.A. Care Works for You

At L.A. Care, we inform, educate, and engage our members. We want to empower YOU to be well and happy with your health care. We reach more than 2 million members through mail, email, phone, websites, newsletters, and even through your doctor!

Let us help you with your health care when and how you need it. Call us at **1.888.522.1298** (TTY 711) 24 hours a day, 7 days a week and holidays. Also, visit our website and member portal at **lacare.org**.



# Looking for L.A. Care Members to Join the Community Advisory Committees

Do you want to learn how the health care system works? Would you like to share your thoughts on how L.A. Care can improve their services? L.A. Care is looking for people to join the **Community Advisory Committees (CACs)**. As a CAC member, you can help L.A. Care meet the needs of the neighborhoods we serve. Your voice can really make a difference in improving the health care for the over 2 million L.A. Care members in L.A. County!

For more information, please call the **Community Outreach & Engagement Department** at **1.888.522.2732** (TTY 711), Monday – Friday, 8 a.m. – 5 p.m.





# Important Numbers

Do you have questions about your benefits? Please see the contact information below to get help and answers.



## L.A. CARE HEALTH PLAN

**L.A. Care Medi-Cal Plan**  
**1.888.839.9909** (TTY 711)

**L.A. Care PASC-SEIU Health Plan**  
**1.844.854.7272** (TTY 711)  
24 hours a day, 7 days a week and holidays

**L.A. Care Cal MediConnect**  
**1.888.522.1298** (TTY 711)  
24 hours a day, 7 days a week and holidays

**L.A. Care Family Resource Centers**  
(Your Centers for Health and Wellness)  
**1.877.287.6290** (TTY 711)

**L.A. Care Covered™**  
**1.855.270.2327** (TTY 711)

**L.A. Care Compliance Helpline**  
(to report fraud or abuse)  
**1.800.400.4889** (TTY 711)  
24 hours a day, 7 days a week and holidays

**L.A. Care Language/Interpreter Services**  
**1.888.839.9909** (TTY 711)  
24 hours a day, 7 days a week and holidays

**L.A. Care's Nurse Advice Line**  
(for non-emergency medical advice)  
**1.800.249.3619** (TTY 711)  
24 hours a day, 7 days a week and holidays

## OTHERS

**Transportation Services**  
(No Cost Medi-Ride to the Doctor)  
**1.888.839.9909** (TTY 711)  
24 hours a day, 7 days a week

**Beacon Health Options**  
(Behavioral Health Care)  
**1.877.344.2858** (TTY **1.800.735.2929**)  
**beaconhs.com**  
24 hours a day, 7 days a week

**TelaDoc®**  
**1.800.835.2362**  
(Talk to a doctor for urgent care needs)

**IN CASE OF EMERGENCY, CALL 911**

*Continued from cover page*

## Actor Jaime Camil Joins L.A. Care to Promote COVID-19 Vaccinations and Wellness Care

L.A. Care recommends that everyone who is eligible get the COVID-19 vaccine. All of the vaccines authorized by the FDA – Moderna, Pfizer and Johnson & Johnson, are effective in preventing hospitalization and death. They do not infect you with the COVID-19 virus and side effects are generally mild, while the benefit of the vaccine is great.

Many sites throughout L.A. County are now offering vaccines without an appointment, and have expanded hours to include evenings and weekends. There is no cost to L.A. Care members to receive the vaccine.



Visit [myturn.ca.gov](https://myturn.ca.gov) to find a vaccination location near you, and visit [lacare.org/vaccine](https://lacare.org/vaccine) for the latest information on COVID-19 vaccines.



**L.A. Care**  
HEALTH PLAN®

**SALES & MARKETING DEPARTMENT**

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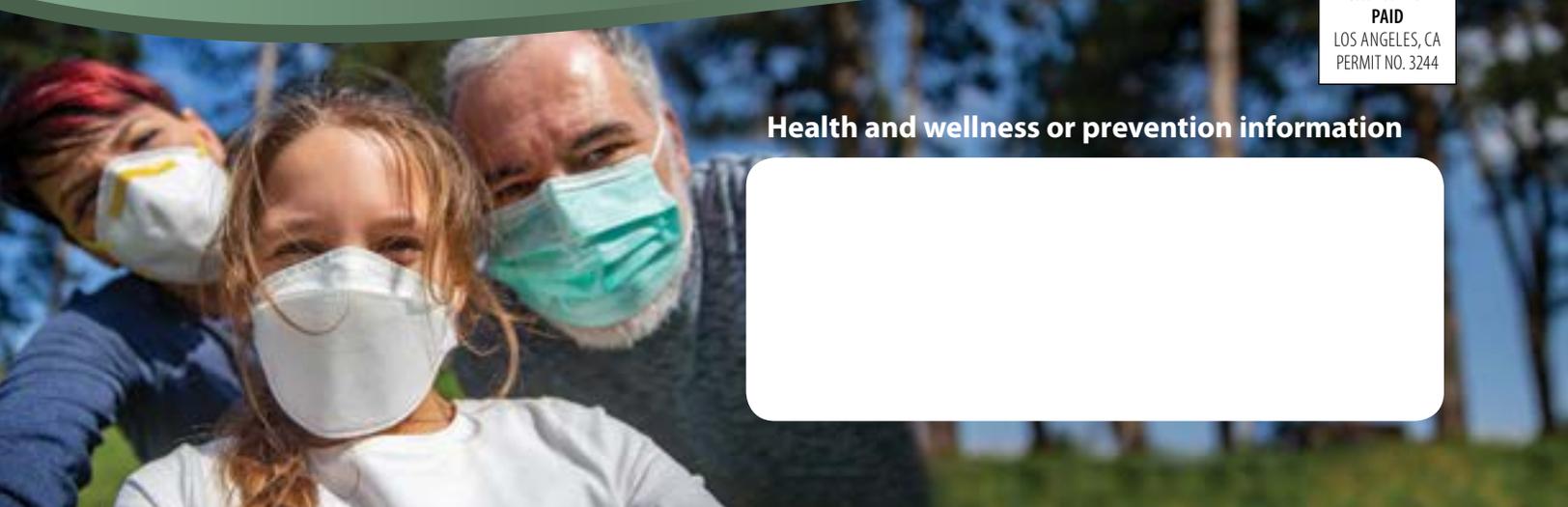
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FALL 2021

# live well

A Publication for L.A. Care's Seniors and Members with Special Needs

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**Health and wellness or prevention information**



**English** Free language assistance services are available. You can request interpreting or translation services, information in your language or in another format, or auxiliary aids and services. Call L.A. Care at **1.888.839.9909 (TTY 711)**, 24 hours a day, 7 days a week, including holidays. The call is free.

**Spanish** Los servicios de asistencia de idiomas están disponibles de forma gratuita. Puede solicitar servicios de traducción e interpretación, información en su idioma o en otro formato, o servicios o dispositivos auxiliares. Llame a L.A. Care al **1.888.839.9909 (TTY 711)**, las 24 horas del día, los 7 días de la semana, incluso los días festivos. La llamada es gratuita.

**Arabic** خدمات المساعدة اللغوية متاحة مجانًا. يمكنك طلب خدمات الترجمة الفورية أو الترجمة التحريرية أو معلومات بلغتك أو بالتنسيق آخر أو مساعدات وخدمات إضافية. اتصل بـ L.A. Care على الرقم **1.888.839.9909 (TTY 711)** على مدار الساعة وطوال أيام الأسبوع، بما في ذلك أيام العطلات. المكالمات مجانية.

**Armenian** Տրամադրվելի են լեզվական օգնության անվճար ծառայություններ: Կարող եք խնդրել բանավոր թարգմանչական կամ թարգմանչական ծառայություններ, ձեր լեզվով կամ տարբեր ձևաչափով տեղեկություն, կամ օժանդակ օգնություններ և ծառայություններ: Ձևագրվածքը L.A. Care **1.888.839.9909** համարով (TTY 711), օրը 24 ժամ, շաբաթը 7 օր, ներառյալ տոնական օրերը: Այս հեռախոսազանգն անվճար է:

**Chinese** 提供免費語言協助服務。您可申請口譯或翻譯服務，您使用之語言版本或其他格式的資訊，或輔助援助和服務。請致電 L.A. Care 電話 **1.888.839.9909 (TTY 711)**，服務時間為每週 7 天，每天 24 小時（包含假日）。上述電話均為免費。

**Farsi** خدمات رایگان امداد زبانی موجود می باشد. می توانید برای خدمات ترجمه شفاهی یا کتبی، اطلاعات به زبان خودتان یا فرمت دیگر، یا امدادها و خدمات اضافی درخواست کنید. با L.A. Care در **1.888.839.9909 (TTY 711)** در 24 ساعت شبانه روز و 7 روز هفته شامل روزهای تعطیل تماس بگیرید. این تماس رایگان است.

**Hindi** मुफ्त भाषा सहायता सेवाएं उपलब्ध हैं। आप दुभाषिया या अनुवाद सेवाओं, आपकी भाषा या किसी अन्य प्रारूप में जानकारी, या सहायक उपकरणों और सेवाओं के लिए अनुरोध कर सकते हैं। आप L.A. Care को **1.888.839.9909 (TTY 711)** नंबर पर फोन करें, दिन में 24 घंटे, सप्ताह में 7 दिन, छुट्टियों सहित। कॉल मुफ्त है।

**Hmong** Muaj kev pab txhais lus pub dawb rau koj. Koj tuaj yeem thov kom muab cov ntaub ntawv txhais ua lus lossis txhais ua ntawv rau koj lossis muab txhais ua lwm yam lossis muab khoom pab thiab lwm yam kev pab cuam. Hu rau L.A. Care ntawm tus xov tooj **1.888.839.9909 (TTY 711)**, tuaj yeem hu tau txhua txhua 24 teev hauv ib hnub, 7 hnub hauv ib vij thiab suab nrog cov hnub so tib si, tus xov tooj no hu dawb xwb.

**Japanese** 言語支援サービスを無料でご利用いただけます。通訳・翻訳サービス、日本語や他の形式での情報、補助具・サービスをリクエストすることができます。L.A. Careまでフリーダイヤル **1.888.839.9909 (TTY 711)** にご連絡ください。祝日を含め毎日24時間、年中無休で受け付けています。

**Khmer** សេវាជំនួយខាងភាសា គឺមានជាយុត្តិធម៌។ អ្នកអាចស្នើសុំសេវាបំភ្លឺផ្តល់ព័ត៌មាន ឬការបំភ្លឺ ឬស្នើសុំព័ត៌មាន ជាភាសាខ្មែរ ឬជាទម្រង់ផ្សេងទៀត ប្រសិនបើអ្នកមិនយល់ ឬមិនស្គាល់។ សូមទូរស័ព្ទ L.A. Care តាមលេខ **1.888.839.9909 (TTY 711)** បាន 24 ម៉ោងមួយថ្ងៃ 7 ថ្ងៃ មួយអាទិត្យ រួមទាំងថ្ងៃបុណ្យផង។ ការបំភ្លឺនេះគឺឥតគិតថ្លៃឡើយ។

**Korean** 무료 언어 지원 서비스를 이용하실 수 있습니다. 귀하는 통역 또는 번역 서비스, 귀하가 사용하는 언어 또는 기타 다른 형식으로 된 정보 또는 보조 지원 및 서비스 등을 요청하실 수 있습니다. 공휴일을 포함해 주 7일, 하루 24시간 동안 L.A. Care, **1.888.839.9909 (TTY 711)**번으로 문의하십시오. 이 전화는 무료로 이용하실 수 있습니다.

**Lao** ພາສາອັງກິດ, ມີບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາໂດຍບໍ່ເສຍຄ່າ. ທ່ານສາມາດຂໍບໍລິການນາຍພາສາ ຫຼື ຕຳລາພາສາໄດ້, ສຳລັບຂໍ້ມູນໃນພາສາຂອງທ່ານ ຫຼື ໃນຮູບແບບອື່ນ, ຫຼື ເຄື່ອງມືຊ່ວຍເຫຼືອ ຕາມ ບໍລິການເສີມ. ໃຫ້ໂທຫາ L.A. Care ໄດ້ທີ່ **1.888.839.9909 (TTY 711)**, 24 ຊົ່ວໂມງຕໍ່ມື້, 7 ມື້ຕໍ່ອາທິດ, ວວມເຖິງວັນເຜັດຕ່າງໆ. ການໂທແມ່ນບໍ່ເສຍຄ່າ.

**Punjabi** ਪੰਜਾਬੀ: ਮੁਫਤ ਸੇਵਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਉਪਲਬਧ ਹਨ। ਆਪ ਦੁਆਰਾ ਆਪਣੀ ਭਾਸ਼ਾ ਜਾਂ ਕਿਸੇ ਹੋਰ ਢੰਗ ਵਿੱਚ ਜਾਣਕਾਰੀ, ਸਹਾਇਕ ਉਪਕਰਨਾਂ ਅਤੇ ਸੇਵਾਵਾਂ ਲਈ ਅਨੁਰੋਧ ਕਰ ਸਕਦੇ ਹੋ। L.A. Care ਨੂੰ **1.888.839.9909 (TTY 711)** ਨੰਬਰ ਉੱਤੇ ਕਾਲ ਕਰੋ, ਦਿਨ ਵਿੱਚ 24 ਘੰਟੇ, ਹਫ਼ਤੇ ਵਿੱਚ 7 ਦਿਨ, ਛੁੱਟੀਆਂ ਸਮੇਤ। ਕਾਲ ਮੁਫਤ ਹੈ।

**Russian** Мы предоставляем бесплатные услуги перевода. У вас есть возможность подать запрос о предоставлении устных и письменных услуг перевода, информации на Вашем языке или в другом формате, а также вспомогательных средств и услуг. Звоните в L.A. Care по телефону **1.888.839.9909 (TTY 711)** 24 часа в сутки, 7 дней в неделю, включая праздничные дни. Этот звонок является бесплатным.

**Tagalog** Available ang mga libreng serbisyo ng tulong sa wika. Maaari kang humiling ng mga serbisyo ng pag-interpret o pagsasalang-wika, impormasyon na nasa iyong wika o nasa ibang format, o mga karagdagang tulong at serbisyo. Tawagan ang L.A. Care sa **1.888.839.9909 (TTY 711)**, 24 na oras sa isang araw, 7 araw sa isang linggo, kabilang ang mga holiday. Libre ang tawag.

**Thai** มีบริการช่วยเหลือภาษาฟรี คุณสามารถขอรับบริการการแปลหรือล่าม ข้อมูลในภาษาของคุณหรือในรูปแบบอื่น หรือความช่วยเหลือและบริการเสริมต่าง ๆ ได้ โทร L.A. Care ที่ **1.888.839.9909 (TTY 711)** ตลอด 24 ชั่วโมง 7 วันต่อสัปดาห์รวมทั้งวันหยุด โทรฟรี

**Vietnamese** Có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Quý vị có thể yêu cầu dịch vụ biên dịch hoặc phiên dịch, thông tin bằng ngôn ngữ của quý vị hoặc bằng các định dạng khác, hay các dịch vụ và thiết bị hỗ trợ ngôn ngữ. Xin vui lòng gọi L.A. Care tại **1.888.839.9909 (TTY 711)**, 24 giờ một ngày, 7 ngày một tuần, kể cả ngày lễ. Cuộc gọi này miễn phí.

This is not a complete list. The benefit information is a brief summary, not a complete description of benefits. For more information, contact the plan or read the Member Handbook. Limitations, co-pays, and restrictions may apply. For more information, call L.A. Care Cal MediConnect **Member Services** or read the L.A. Care Cal MediConnect Member Handbook. Benefits and/or co-payments may change on January 1 of each year. To learn more, please call L.A. Care **Member Services** Department at **1.888.522.1298 (TTY 711)**, 24 hours a day, 7 days a week, and holidays.

"The List of Covered Drugs and/or pharmacy and provider networks may change throughout the year. We will send you a notice before we make a change that affects you." *Live Well* is a member news publication by L.A. Care for L.A. Care's Senior and Special Needs Members. L.A. Care Health Plan is a health plan that contracts with both Medicare and Medi-Cal to provide benefits of both programs to enrollees. You can get this information for free in other languages. Call **1.888.522.1298 (TTY 711)**. The call is free. L.A. Care **Member Services** is open 24 hours a day, 7 days a week and holidays.

Esta información está disponible de forma gratuita en otros idiomas. Comuníquese con Servicios para los Miembros al número **1.888.522.1298** para más información. Los usuarios que utilizan TTY deben llamar al **711**. El servicio está disponible las 24 horas del día, los 7 días de la semana, incluso los días festivos.

**Nondiscrimination and Accessibility Statement**  
L.A. Care complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

**Language Assistance Services in Your Language**  
ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call **1.888.522.1298 (TTY 711)**.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1.888.522.1298 (TTY 711)**.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電**1.888.522.1298 (TTY 711)**。



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