

ACCESSING PROVIDER OPPORTUNITY REPORTS/ GAPS IN CARE REPORTS



Text L.A. Care's Physician Pay-for-Performance (P4P) Program provides financial rewards for practices that provide high quality care for L.A. Care members, and is an opportunity to receive significant revenue above capitation. Eligible physicians/clinics can receive annual incentive payments for outstanding performance and improvement on multiple HEDIS measures.

To highlight Physician P4P and opportunities for optimizing incentive payment and capitation, here is the step by step guide to navigate the L.A. Care Provider Portal to obtain the Gaps In Care reports (GIC) and Provider Opportunity Reports (POR) which you can use for member outreach.

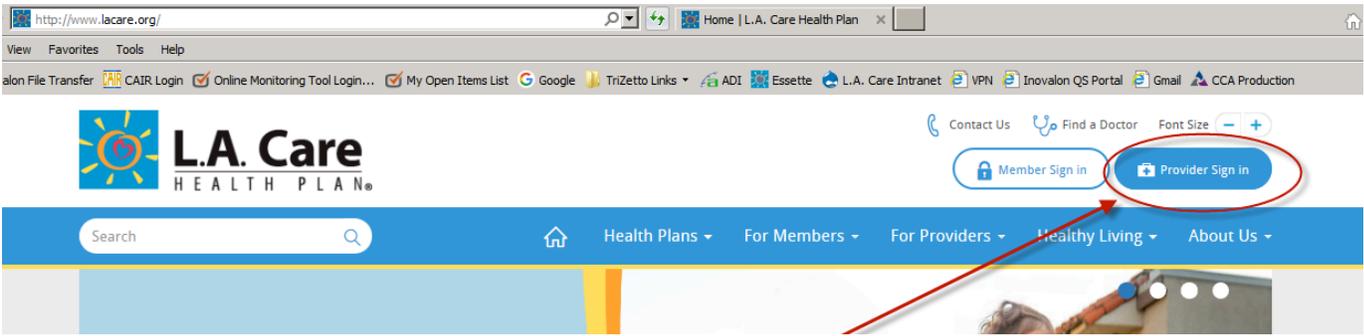
For more information, please refer to the Physician Pay-for-Performance Program- Program Manual, or contact Incentive_Ops@lacare.org.



In web browser type <http://www.lacare.org/>



Click on the **Provider Sign In**



Sign in using your **User Name** and **Password**.

Sign-In

Enter your ~~username and password~~ to login.

User Name:

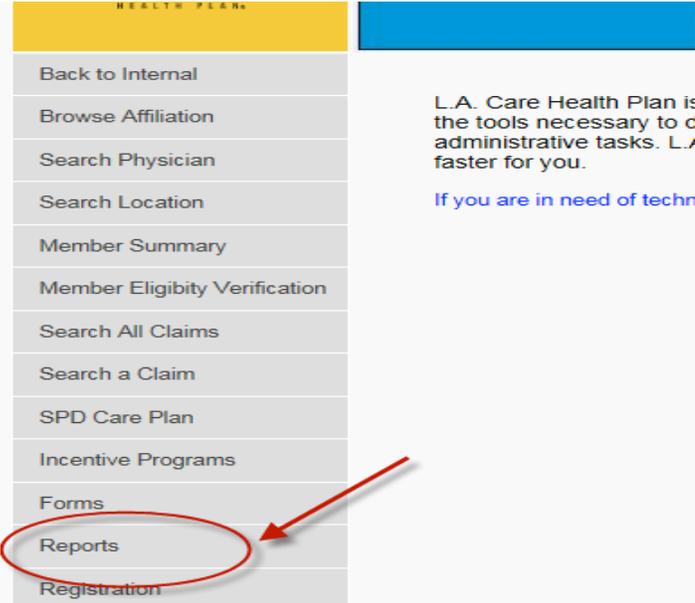
Password:



WARNING! This system is the property of **L. A. Care Health Plan** and may be accessed only by authorized users for Business purpose only. Unauthorized use of this system is strictly prohibited and may be subject to criminal prosecution. **L. A. Care Health Plan** may monitor any activity or communication on the system and retrieve any information stored within the system. By accessing and using this computer, you are consenting to such monitoring and information retrieval for law enforcement and other purposes. USE OF THIS SYSTEM BY ANY USER, AUTHORIZED CONSTITUTES CONSENT TO THE [Privacy Policy](#) and [Terms & Conditions](#) of **L. A. Care Health Plan**. Users who do not agree to the Privacy Policy and Terms & Conditions should immediately log-off from the system.

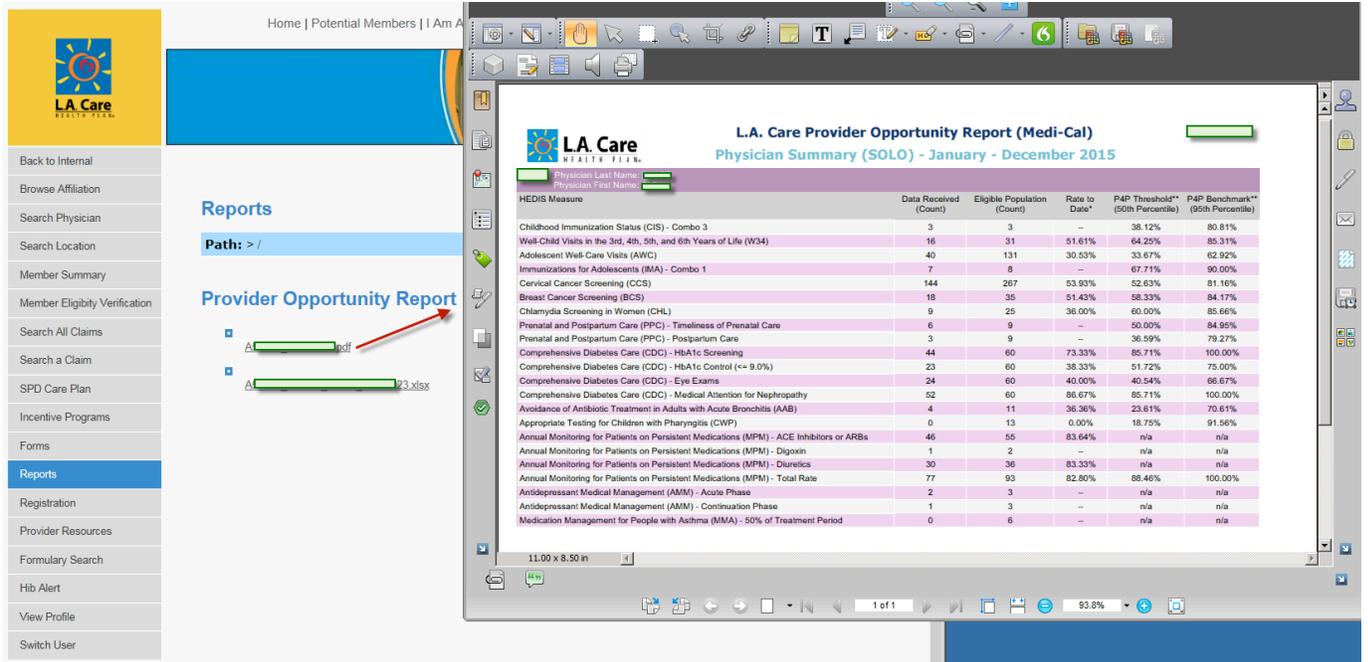
[Forgot your username or password?](#)

Once logged in, visit the “Reports” section



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The top will provide a summary of the POR.



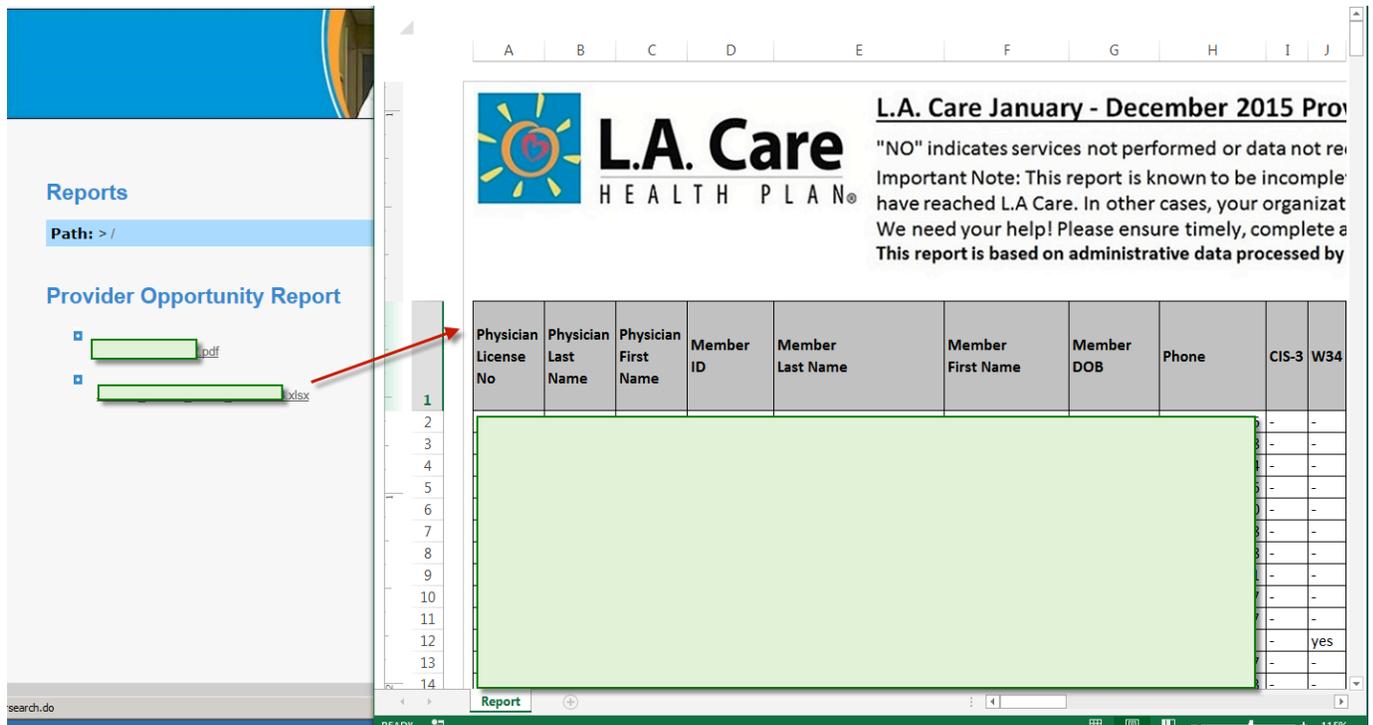
Home | Potential Members | I Am A

L.A. Care
HEALTH PLAN

L.A. Care Provider Opportunity Report (Medi-Cal)
Physician Summary (SOLO) - January - December 2015

HEDIS Measure	Data Received (Count)	Eligible Population (Count)	Rate to Date*	P4P Threshold** (50th Percentile)	P4P Benchmark** (95th Percentile)
Childhood Immunization Status (CIS) - Combo 3	3	3	-	38.12%	80.81%
Well-Child Visits in the 3rd, 4th, 5th, and 6th Years of Life (W34)	16	31	51.61%	64.25%	85.31%
Adolescent Well-Care Visits (AWC)	40	131	30.53%	33.67%	62.92%
Immunizations for Adolescents (MA) - Combo 1	7	8	-	67.71%	90.00%
Cervical Cancer Screening (CCS)	144	287	50.17%	52.83%	81.16%
Breast Cancer Screening (BCS)	18	35	51.43%	58.33%	84.17%
Chlamydia Screening in Women (CHL)	9	25	36.00%	60.00%	85.66%
Prenatal and Postpartum Care (PPC) - Timeliness of Prenatal Care	6	9	-	50.00%	84.95%
Prenatal and Postpartum Care (PPC) - Postpartum Care	3	9	-	36.59%	79.27%
Comprehensive Diabetes Care (CDC) - HbA1c Screening	44	60	73.33%	85.71%	100.00%
Comprehensive Diabetes Care (CDC) - HbA1c Control (<= 9.0%)	23	60	38.33%	51.72%	75.00%
Comprehensive Diabetes Care (CDC) - Eye Exams	24	60	40.00%	40.54%	66.67%
Comprehensive Diabetes Care (CDC) - Medical Attention for Nephropathy	52	60	86.67%	85.71%	100.00%
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (AAB)	4	11	36.36%	23.61%	70.61%
Appropriate Testing for Children with Pharyngitis (CWP)	0	13	0.00%	18.75%	91.56%
Annual Monitoring for Patients on Persistent Medications (MPM) - ACE Inhibitors or ARBs	46	55	83.64%	n/a	n/a
Annual Monitoring for Patients on Persistent Medications (MPM) - Digoxin	1	2	-	n/a	n/a
Annual Monitoring for Patients on Persistent Medications (MPM) - Diuretics	30	36	83.33%	n/a	n/a
Annual Monitoring for Patients on Persistent Medications (MPM) - Total Rate	77	93	82.80%	88.46%	100.00%
Antidepressant Medical Management (AMM) - Acute Phase	1	3	-	n/a	n/a
Antidepressant Medical Management (AMM) - Continuation Phase	1	3	-	n/a	n/a
Medication Management for People with Asthma (MMA) - 50% of Treatment Period	0	6	-	n/a	n/a

The bottom will provide member and measure specific services reported.



L.A. Care
HEALTH PLAN

L.A. Care January - December 2015 Provider Opportunity Report

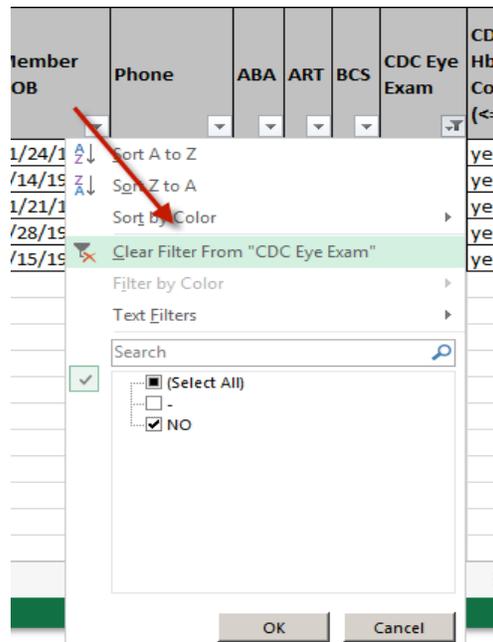
"NO" indicates services not performed or data not reported. Important Note: This report is known to be incomplete. We need your help! Please ensure timely, complete data. This report is based on administrative data processed by L.A. Care.

Physician License No	Physician Last Name	Physician First Name	Member ID	Member Last Name	Member First Name	Member DOB	Phone	CIS-3	W34
									yes

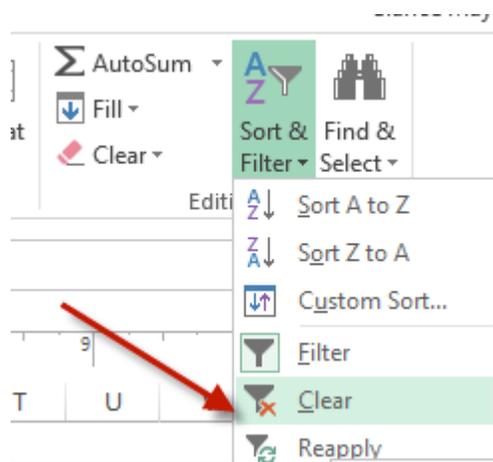
After applying a filter, you may want to remove—or **clear**—it from your worksheet so you'll be able to filter content in different ways.

1. Click the **drop-down arrow** for the filter you want to clear.
2. The **Filter menu** will appear.
3. Choose **Clear Filter From [COLUMN NAME]** from the Filter menu

The filter will be cleared from the column. The previously hidden data will be displayed.



Clearing options can also be accessed from the **Sort & Filter** command on the **Home** tab.



All filters will be cleared from the columns. The previously hidden data will be displayed.