# 

***Board of Governors, Member Representatives***

***Layla Gonzalez-Delgado***

***L.A. Care, Member Advocate***

***Hilda Perez***

***L.A. Care, Member Representative***

# 

**Regional Community Advisory Committee - Region 5**

**Veterans Memorial Building**

**4117 Overland Avenue**

**Culver City, CA 90230**

**Monday, April 17, 2017**

**2:00 p.m. - 4:30 p.m.**

**Goals for Today’s Meeting**

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. 2017 work plan Update

**Meeting Agenda**

|  |  |  |  |
| --- | --- | --- | --- |
| **Time** | **Agenda Item** | **Agenda Lead** | **Goal/Result** |
| 2:00 p.m.-2:05 p.m. | **I. Welcome & Introductions** (5 min)  **A.** Review of Agenda | Maria Sanchez, *Chair* | **G**et to know each other and review the goals for the meeting and agenda items/ present the L.A. Care’s Mission, RCAC and CO&E three pillars. |
| 2:05 p.m.-2:50 p.m. | **II. Business (45 min)**   1. Approval of Agenda & Summary 2. ECAC Report (Chair)    * ECAC Report (RCAC Members) March and April 3. CO&E Report 4. Information on HIPPA and PHI 5. CO&E Toll Free 6. “Revision to Consumer Advisory Committee Member Operating Rules” | Maria Sanchez  Carmelo Salas,  Pascuala Rosales *RCAC5 members*  Martin Vicente, *Field Specialist* | **R**eceived update for the ECAC meeting and from CO&E.  **R**CAC members who attended ECAC will have an opportunity to report on their experience at the ECAC meeting for March and April.  **A** presentation about HIPPA (Health Insurance Portability and Accountability Act) and PHI (Private Health Information).  **A** brief introduction to the CO&E toll free line.  **R**evisions to the Consumer Advisory Committee Member Operating Rules was mailed and will be reviewed at the RCAC for member feedback. |
| 2:50 p.m.-3:15 p.m. | **III. Regional Issues (25 min)**   1. Global Member Issues | Group | **A**n opportunity to identify community issues affecting members in the region.  **A**n opportunity to turn in your member issue form or present it to the committee if there are any issues. |
| 3:15 p.m.-3:25 p.m. | **IV. Get Up & Move (10 min)** | Group | **A**n opportunity to stretch and move |
| 3:25 p.m.-3:35 p.m. | **V. Community Affairs (10 min)**   1. Health Topic “ Stress Management” | Felicia Gray | **A**n opportunity to learn about a specific health topic |
| 3:35 p.m.-4:00 p.m. | **VI. RCAC Community Work-Plan**  **(25 min)**   1. “Increasing Access to Dental Health” | Group | **A** chance for members to review the work plan action steps |
| 4:00p.m.-4:10 p.m. | **VII. Future Agenda Items (10 min)** | Group | **D**ecide agenda items that may be added to a future meeting |
| 4:10 p.m.  4:20 p.m. | **VIII. Meeting Evaluation (10 minutes)** | Martin Vicente | **T**ime to complete meeting evaluation |
| 4:20 p.m.-4:30 p.m. | **IX. Public Comments (10 min)** | Group | **E**ach public member is given 2 minutes to share a comment with the RCAC |
| 4:30 p.m. | **X. Adjournment**   1. **Next Meeting Date:**   June 19, 2017 | Maria Sanchez | **L**earn when the next RCAC meeting will take place |

**\*\*\*\*\* PLEASE BE ON TIME \*\*\*\*\***

**Note: Members, your absence will be considered unexcused if you do not call**

**Felicia Gray at (213) 694-1250, Ext. 4163 to inform him that you will not be attending the meeting**

**Community Outreach & Engagement Toll Free Line 1-(888) 522-2732**