

L.A. Care members can
get **free non-emergency**
medical transportation



LogistiCare®

LogistiCare is a Transportation Management Organization that has been contracted by L.A. Care to arrange non-emergency medical transportation services. LogistiCare's contract with L.A. Care covers Los Angeles County only.

How to request services:

LogistiCare accepts requests **24 hours a day**, seven days a week. It is recommended to contact LogistiCare at least 48 hours prior to the patient's appointment.

Services can be requested by calling **866-529-2141** and selecting one of the following transportation options:

Press 1 for Ambulatory/Wheelchair Reservations

Press 2 for Ambulatory/Wheelchair "Where is my ride?" (Scheduling a Return Ride)

Press 3 for Gurney/Ambulance

Press 8 for Information in Spanish or dial 866-529-2142

Please have the following information ready:

Patient Information: Name, identification number, date of birth and phone number

Patient Program: Medi-Cal, Medicare, Healthy Families, Healthy Kids or IHSS*

Primary Care Physician Information: Name, telephone and fax number

Appointment Information: Date, time, treatment or reason for appointment

Pick Up and Drop Off Information: Location name and address

Level of Service: Basic life support, advanced life support, critical care transport or specialty care

Transportation Type: Ambulance, Litter Van/Gurney, Wheelchair Van, Taxi, Sedan

***IHSS benefit:** transfer of a member from a hospital to another hospital or facility, or facility to home.

NOTE: Medi-Cal patients are required to have a certificate of medical necessity on file. If you have questions about completing the form or need a copy of the form, you may contact LogistiCare's Utilization Review Department at **866-666-8645**.