**Board of Governors**



Executive Community Advisory Committee

Meeting Minutes – July 8, 2015

L.A. Care Health Plan, 1055 West 7th Street, Los Angeles, CA 90017

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| **ECAC Members** | **RCAC Members/Public** | **L.A. Care Board of Governors/Staff** |
| María Adela Guadarrama, *RCAC 1 Chair*  Carlos Aguirre, *RCAC 2 Chair*  Lidia Parra, *RCAC 3 Chair*  Hercilia Salvatierra, *RCAC 4 Chair*  Romalda Meza, *RCAC 5 Chair*  Dove Savage Pinkney, *RCAC 6 Chair*  Dalia Cadena, *RCAC 7 Chair*  Ana Romo, *RCAC 8 Chair, ECAC Vice Chair \**  Cristina Deh- Lee, *RCAC 9 Chair*  Elsa Gervacio, *RCAC 10 Vice Chair \**  Elda Sevilla, *RCAC 11 Chair, ECAC Chair*  Silvia Poz*, At Large Member*  Demetria Saffore, *At Large Member*  *\** *Excused Absent \*\* Absent*  *\*\*\* Via teleconference* | Pedro Martinez, RCAC 1  Russel Mulher, *RCAC 1*  Teresa Trujillo*, RCAC 1*  Elizabeth Cooper*, CCI Area 2/RCAC 2*  Maricruz Álvarez*, RCAC 2*  Rosa Ureña, *RCAC 3*  Esther Rivas, *RCAC 4*  Maria Toscano, *RCAC 7*  Fátima Vásquez, *RCAC 7*  Norma Aguirre, *RCAC 8*  Bunly Buth, *RCAC 9*  Ana Flores, *RCAC 11*  Wilma Ballew, *CCI Area 2*  Francisca Marcos, *CCI Area 2*  Jean Walker, *CCI Area 3*  Patricia Aguirre*, Public*  Estela Lara, *Public*  Chrysta Wilson, *Public*  Laura Valles, *Public*  Kenneth B. Wells*, Public*  Bonen Chung, MD, *Public*  Eduardo Kogan, *Interpreter*  Eliana Deza, *Interpreter*  Sina New, *Interpreter*  Bo Uce, *Interpreter* | Hilda Pérez, *Member, Board of Governors*  Ozzie López, *Member Advocate, Board of Governors*  Jonathan Freedman, *Chief of Strategy, Regulatory and External Affairs and Interim Chief Operating Officer*  Maribel Ferrer, *Senior Director Member and Medi-Cal Services*  Diana Amaya*, Member Retention Unit, Member Services Department*  Heros Amerkhanian, *Intern*  Malou Balones, *Committee Liaison, Board Services*  Idalia Chitica*, Community Outreach Lead Field Specialist CO&E*  Kristina Chung*, Community Outreach Field Specialist, CO&E*  Auleria Eakins*, Community Outreach Manager, CO&E*  Jerry Edmond, *CCI Field Specialist, CO&E*  Victor Facio*, Member Retention Unit, Member Services Department*  Whitney Franz, *Project Manager, Quality Improvement*  Felicia Gray, *Community Outreach Liaison CO&E*  Hilda Herrera*, Community Outreach Liaison CO&E*  Judy Hsieh Bigman*, Resource Specialist, CO&E*  Devina Kuo Fan, *Health Promoter Program Manager*,  Susan Ma, *CCI Field Specialist, CO&E*  Linda Merkens, *Manager, Board Services*  Frank Meza, *Community Outreach Field Specialist, CO&E*  Jose Ricardo Rivas*, Community Outreach Liaison CO&E*  Barbara Skier, *Director, Appeals & Grievances*  Mike Shook, *Director, Quality and Improvement*  Prity Thanki, *Local Government Advisory, Government Affairs*  Paola Valdivia, *Special Projects Manager* |

| **AGENDA ITEM/PRESENTER** | **MOTIONS / MAJOR DISCUSSIONS** | **ACTION TAKEN** |
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| **CALL TO ORDER** | Elda Sevilla, *ECAC Chair,* asked for a moment of silence in memory of Ana Romo’s husband David Fernandez.  Ms. Sevilla called the meeting to order at 10:08 a.m. She announced the process for people to address the Committee. If a person wishes to provide public comment on any item on the Agenda, people are asked to complete a public comment form. Forms are available at the registration table and staff members are available to help people complete the form and get it to the Chairperson. ECAC members and members of the public are recognized by the Chair before commenting. Each person has a maximum of three minutes to speak. |  |
| **APPROVE**  **MEETING AGENDA** | Ms. Sevilla proposed to add the Board Report to the agenda, after the L.A. Care Senior Staff Report.  **The Agenda for today’s meeting was approved as amended.** | **Unanimously approved.**  **10 AYES (Aguirre, Cadena, Deh Lee, Guadarrama, Meza, Parra, Poz, Saffore, Salvatierra, and Sevilla).** |
| **APPROVE**  **MEETING MINUTES** | Auleria Eakins*, Community Outreach Manager CO&E* asked if the Committee will consider a correction to the draft minutes of the June 11, 2015 meeting. On page 4 under the Board of Governors Report, a comment by Elizabeth Cooper, *RCAC 2* *Member*, will be corrected to:  “Mrs. Cooper commented that people with special needs should be made aware that they can request assistance from the RCAC Liaison. Ms. Cooper commented that she was not saying that the Board representatives should attend every meeting, but that when there is a motion that she is concerned about, she would like those representatives to be present to hear her comments. She urged the board representatives to attend meetings of the Coordinated Care Initiative Councils. She asked ECAC members to consider not just linguistic but cultural issues as well. She would like to see information about how L.A. Care addresses cultural issues. She asked the ECAC members and the two Board representatives to include the CCI Council in the vote and sitting at the table.  She asked that the record reflect she did not say just Ozzie Lopez.”  PUBLIC COMMENT  Mr. Cooper commented that she reads the minutes of the meetings and thanked staff for the clarification.  Silvia Poz*, ECAC At Large Member,* noted a correction to her report under the ECAC At Large Member Report. It should read:  “For the month of May, there have been ten interest cards submitted to the department coming from RCACs 6, 7, and 8. A total of 329 interest cards have been received to date. Not all interest cards are processed due to ineligibility. Specific product lines are considered when recruiting members to diversify membership.”  **The June 11, 2015 meeting minutes were approved as corrected.** | **Unanimously approved.**  **10 AYES** |
| **ECAC CHAIRPERSON REPORT**  Elda Sevilla, *Chair* | Chairperson Sevilla presented the following motion which was approved and subsequently amended to add Margaret Belton, RCAC 3 Consumer.  **Motion ECA 100.0715**  **To approve the following candidate(s) to the Regional Community Advisory Committees (RCAC), and Coordinated Care Initiative Councils (CCI) as reviewed by the Executive Community Advisory Committee (ECAC) during the July 8, 2015 ECAC meeting.**   |  |  |  | | --- | --- | --- | | **Name** | **RCAC/CCI #** | **Type of Member**  **(Agency, if applicable)** | | **Angela Molinar** | **CCI Area 1** | **Consumer** | | **Marilen A. Menor** | **CCI Area 1** | **Consumer** | | **Tessie Pimentel** | **CCI Area 1** | **Consumer** | | **Julio Rodriguez** | **CCI Area 2** | **Consumer** | | **Charles Keedie** | **CCI Area 3** | **Consumer** | | **Feliciano Barranda** | **CCI Area 4** | **Consumer** | | **Carmencita B. Fernandez** | **CCI Area 4** | **Consumer** | | **Bertha Poole** | **CCI Area 4** | **Consumer** | | **Steven Sample** | **CCI Area 4** | **Consumer** | | **Phalley Srey** | **CCI Area 4** | **Consumer** | | **Estela Lara** | **RCAC 2** | **Consumer** | | **Margaret Belton** | **RCAC 3** | **Consumer** | | **Unanimously approved.**  **10 AYES**  **Motion will be forwarded to the July 30 Board of Governors meeting.** |
| **L.A. CARE SENIOR STAFF REPORT** | Jonathan Freedman, *Chief of Strategy, Regulatory and External Affairs and Interim Chief Operating Officer*, reported:   * L.A. Care’s membership has increased 1,732,000 due to expansion of Medi-Cal and Cal MediConnect (CMC). * There are currently 16,208 members in CMC. CMC has experienced a high opt-out rate for members that were passively enrolled.   Covered California  L.A. Care has completed negotiations with Covered California for the 2016 L.A. Care Covered program, and all health plan rates will be publicly announced at the end of July.  L.A. Care Covered has enrolled 17,700 members; 82% are receiving subsidized premium assistance under the Affordable Care Act (ACA), and 71% are in the bronze tier, which is the lowest cost for basic coverage.   * L.A. Care is looking at improving its pricing to make the more comprehensive coverage in the silver tier more attractive for people motivated by the price. * Unlike Medi-Cal, enrollment in Covered California is open from November to January.   The monthly premium payment can be done through electronic payment or through L.A. Care’s new offering, “Pay near me”, where members can pay at their local retail establishments, including convenience stores.  Healthy Kids  Health coverage for undocumented children is offered by Healthy Kids 0-5 is funded through First 5LA.  There are currently 400 members.  The program will end in June 2016, when those members will transition to a new Medi-Cal program.  Demetria Saffore, *ECAC At-Large Member*, asked about the high opt-out rate for CMC.  She commented that members are not referred to a specialist if their condition is not serious enough.  Ms. Saffore asked for a definition of the term, *medically necessary*.   Ms. Saffore added that it is not good for members with chronic diseases if their health condition gets out of control.  Mr. Freedman informed the Committee that L.A. Care has oversight processes to ensure awareness of and compliance with the specialist referral process, and L.A. Care staff could provide additional information for ECAC members.  Hilda Perez, *Member, Board of Governors,* askedfor clarification of the Healthy Kids program transition. Mr. Freedman informed the Committee that the program began with coverage for children up to age 18; the 6-18 children were enrolled in the *My Health LA* program, which provides primary health care for the uninsured ages 6 and older in LA County.  In response to Dove Pinkney, *RCAC 6 Chair*, regarding the newly opened Martin Luther King (MLK) Community Hospital, Mr. Freedman confirmed that the MLK facility is part of L.A. Care’s provider network, and members can receive services at MLK.  Hercilia Salvatierra, *RCAC 4 Chair*, asked about the cost of L.A. Care Covered silver tier. Mr. Freedman indicated that a majority of members in the Exchange are in the bronze and silver tiers of coverage.  The benefits are the same among plans in each tier. Differences between the tiers are in the cost for the member, in premiums or copayments for services: The programs were designed to provide greater premium assistance and lower out of pocket costs in the silver tier. Members with more complex health needs that are enrolled in bronze should probably be enrolled in the silver tier to get the most cost efficient care.  Mr. Freedman noted the need to educate members and how the community can help educate members on choosing the right plan.  Cristina Deh- Lee, *RCAC 9 Chair,* suggested that a printed list would help members discuss the choices with their families.  Mr. Freedman noted that L.A. Care is providing a printed list.  Dove Pinkney asked where people can sign up, and Mr. Freedman responded that members must enroll using the Covered California website.  In response to Ms. Saffore’s comments that L.A. Care must ensure that members with chronic illness are not neglected, Mr. Freedman informed the Committee that L.A. Care has disease management programs to reach out to members with chronic conditions.  L.A. Care staff can provide a presentation on disease management programs at a future ECAC meeting. |  |
| **BOARD OF GOVERNORS REPORT** | Hilda Perez, *Consumer Member, Board of Governors,* reported that the Board of Governors will meet on July 30. There is no Board meeting in August.  California Governor Brown recently announced state budget funding to expand Medi-Cal coverage to undocumented children in California under age 19, effective May 1, 2016.  First 5LA is recommending that its Board of Commissioners extend the Healthy Kids 0-5 program through June 30, 2016, to allow a successful transition in health coverage. Current funding will last through December 30, 2015.  First 5LA will also ask its Board for authority to extend Healthy Kids on a monthly basis for up to three months (until September 30, 2016) to make sure the transition is as easy as possible for Healthy Kids members.   The First 5LA Board will consider this at their meeting tomorrow, July 9.  Ozzie Lopez, *Advocate Member, Board of Governors,* informed that he and Ms. Perez will meet with Mr. Freedman and John Baackes, *Chief Executive Officer,* to discuss the ECAC budget and identify a process for member input. Mr. Lopez will report on the meeting at the next ECAC meeting.  Mr. Lopez added that ECAC and RCAC members are encouraged to reach out to him and to Ms. Perez to share concerns, ideas and strategies so that they can bring to the attention of the Board of Governors.  Ms. Perez informed Committee members that she will visit RCAC and CCI meetings in August. |  |
| **GOVERNMENT AFFAIRS UPDATE** | Prity Thanki, *Local Government Advisor,* reported (a *copy of the report can be requested by contacting the CO&E Department)*:  State Budget  Governor Jerry Brown signed a $167.6 billion state budget for fiscal year 2015-2016 that will take effect on July 1, 2015.   * Includes funding to enroll undocumented low-income children, under 19 years of age who would otherwise been eligible for Medi-Cal except for their legal status, in full scope Medi-Cal.  The program will start May 1, 2016, and will cover approximately 170,000 children.  The budget deal does not include Medi-Cal coverage for undocumented adults.  Senator Lara will continue to work on finding a way for adults to get health coverage through SB 4 (Health for All). * Removes a 7% cut in service hours for enrollees in the In-Home Supportive Service program (IHSS), effective July 1, 2015.  The budget delays implementation of overtime rules for IHSS workers until a federal court decision is announced.  If the court decides premium overtime pay is required, there will be funding for overtime for IHSS workers. * The budget does not restore full Medi-Cal dental benefits for adults.  Dental services for adults include routine exams, x-rays, cleanings, crowns and full dentures.  Extractions and root canals may be covered, depending on the circumstance.  Partial dentures and implants are not covered.  Comprehensive dental benefits for children were never cut and are still covered. * The budget does not restore other state benefits for adults that were removed in 2009, such as acupuncture, audiology (hearing services), chiropractic, incontinence creams and washes, optician and optical lab, podiatry (foot care), and speech therapy.  Although the state does not pay L.A. Care, L.A. Care has continued to provide important services such as speech therapy, podiatry, audiology, incontinence creams and washes, and annual optometry (eye) exam for diabetics.   The focus in Sacramento will shift to the special session called by Governor Brown on health care and ways to increase Medi-Cal funding.  SB 277 (Vaccination Bill)  On June 30, 2015, Governor Brown signed SB 277 requiring mandatory vaccinations for children and ending exemptions from state immunization laws based on religious or personal beliefs.  The bill will require children who enter school or day care to be vaccinated against diseases including measles and whooping cough. The bill was introduced because of an outbreak of measles at Disneyland that infected more than 150 people which raised concern about low vaccination rates in some communities.    Children with medical conditions confirmed by a doctor could still be exempted from immunization that might be dangerous to the child’s health.  Parents can also decline to vaccinate children in private home-based school or public independent studies off campus. |  |
| **HEALTH PROMOTER PROGRAM UPDATE** | Devina Fan, *Health Promoter Program Manager*, reported:    Health Promoters (HPs) continuing education meetings:   * April 10:  Coordinated Care Initiative (CCI) pilot training (California Senior Leaders Alliance) and Food is the Best Medicine (Kahinos Holistic Health) * April 24:  Your Relationship with Sugar (Kahinos Holistic Health), Preparations for RCAC Conference, and Year 1 evaluation (Harder+Company Community Research) * May 8:  CCI Outreach, Trailer for RARE Documentary on Albinism & HPs, and American Diabetes Association (ADA) Series 1: With All My Heart * May 22:  ADA Series 2 Healthy Mind, Healthy Body (Diabetes), and Harder+Co focus groups * June 5:  ADA Series 3 Power Over Diabetes, Screening of RARE, and Harder+Co focus groups   Upcoming meetings   * July 9:  East LA Women’s Center Conference on self-care * July 31: Mediation & communication skills training   HPs in Active Steps Program in RCAC 1  Active Steps Program participants in RCAC 1 finished at the end of May.  HPs are in the process of following up with participants 1-2 months post-program.  HPs in the community   * Groups A & B continue to give presentations in the community on health topics and participate in community events.  HPs began teaching “How to Communicate with Your Doctor”. * Los Angeles Public Library’s Benjamin Franklin and Watts libraries will implement a new project, AARP Foundation Integrated Services for Older Adults, to address the determinants of aging including income, economic prosperity, health, social, physical, personal, and behavioral factors for adults over the age of 50. * Working with community-based and organizational partners to provide services such as health literacy, financial literacy, economic security activities, and health and wellness workshops. * HPs will teach a series of six workshops in Watts and Boyle Heights later this year.   Heros Amerkhanian, *Intern*, presented satisfaction survey results from the 33 HP monthly training sessions provided by L.A. Care from April 2014 through May 2015. The results showed participant satisfaction was high overall. |  |
| **AT-LARGE MEMBER UPDATE**  **(MEMBER RECRUITMENT/CCI)** | Demetria Saffore, *At-Large Member*, reported:   * CCI Consumer Council Area 1 (Antelope Valley) * The next meeting is scheduled on July 21, 2015 at the Chimbole Cultural Center in Palmdale. * All Home Care Management, LLC representative will speak about home care management services. * Announcement will be made about Chair and Vice Chair nominations and election. * CCI Consumer Council Area 2 (San Fernando Valley) * The next meeting is scheduled on July 22, 2015 at the Pacoima Family Resource Center in Pacoima. * Chair and Vice Chair nominations and election will be held at this meeting. * CCI Consumer Council Area 3 (South Los Angeles) * The next meeting is scheduled on August 26, 2015 in a new location at Rogers Park Community Center in Inglewood. * Chair and Vice Chair nominations and election will be held at this meeting. * CCI Consumer Council Area 4 (Long Beach) * The next meeting is on August 18, 2015 at the Mark Twain Branch Library in Long Beach.   There are 34 members in the CCI Consumer Council:  Area 1 11 members  Area 2 8 members  Area 3 10 members  Area 4 5 members  Ms. Poz reported there are two RCAC members for approval this month. There were no interest cards received in June. To date, 329 interest cards were received. Not all interest cards are processed due to ineligibility and the specific product lines needed in recruiting members to promote diversity. Since RCAC membership opened, 61 new members have been welcomed into the RCACs. |  |
| **COMMUNITY ENGAGEMENT** | No announcements were made during this section of the agenda. |  |
| **MEMBER ISSUES**   * **RCAC/CCI Member Issues** | Chairperson Sevilla reported that the June 2015 advisory member issues were included in the materials provided for this meeting. There were no questions or comments on the issues presented.  Ms. Poz commented that it takes one hour for transportation for a member to visit a health care provider. Members can receive free transportation only twice a month to go to a provider that is outside of the provider network geographic radius.  Maribel Ferrer, *Senior Director, Member and Medi-Cal Services,* clarified there is no limit for use of required transportation to go to providers outside of the network. She encouraged members to call with any grievance for this issue. L.A. Care will look into trends and process to improve services.  Ms. Ferrer noted that L.A. Care is tracking consumer feedback to improve member services. |  |
| * **Interdisciplinary Committee** | Mike Shook, *Director, Quality Improvement*, summarized the status of administrative and clinical issues received from the RCACs. *(A copy of the report may be requested by contacting CO&E.)*   * Mr. Shook informed Committee members that staff will request Provider Network Operations (PNO) staff to talk about provider specialist contracting at future ECAC meeting. * L.A. Care is aware of the issue on access to specialists and is working on developing its provider network in the Antelope Valley.   Ms. Rosa, *RCAC 3 member*, commented on availability of urgent care services in Pasadena. Huntington Park Memorial does not take Medi-Cal members.  Mr. Shook informed that Crown City is in the contracting process with L.A. Care. There was no PNO staff available at this meeting to provide an update on the status of the process.  In response to a question from Estela Lara, *public*, whether clinics get reprimanded or sanctioned for behavior of their staff. Mr. Shook informed the Committee that this is a credentialing issue.  Whitney Franz, *Quality Improvement Project Manager,* explainedthe process (as outlined below), for handling administrative and clinical issues received from the RCACs.    Ms. Saffore commented that she has not seen improvement in L.A. Care’s services to members. When asked to describe a specific issue, Ms. Saffore informed that she has not been able to get a referral to a local specialist (within 20 miles of her home). Some members are referred to specialists that are 35-60 miles away. Mr. Shook responded that L.A. Care is aware of an access issue in the Antelope Valley, and he will check on the preferred provider group in the Antelope Valley.  Mr. Lopez commented that the flow chart should have been translated into Spanish.  Ms. Perez informed Ms. Saffore that she will try to have a response within three months. She added that this is the reason why she attends the ECAC meetings, to understand members concern. Many members do not know how to file grievances.  Ms. Deh- Lee suggested that since interpreters are provided to members, why not provide free transportation? Ms. Ferrer clarified that transportation to medical appointments with specialists is provided. |  |
| * **Appeals and Grievance Presentation** | Barbara Skier, *Grievance & Appeals Clinical Director*, gave a presentation on Appeals and Grievances. *(A copy of the presentation may be requested by contacting CO&E.)*   * L.A. Care has received 5,014 Appeals & Grievances from January to May 2015. * She presented statistics on the reasons for appeals and grievances received for Cal MediConnect, Health Kids, L.A. Care Covered, PASC-SEIU, Medi-Cal. * A grievance is defined as any complaint or dispute expressing dissatisfaction with the manner in which the health plan or delegated entity provides health care services. Members can file a grievance if they have a concern about the quality of care or other services they get from a health care provider. * She explained that a member can file an appeal if they have a complaint about a plan's refusal to cover a service, supply, or prescription. * A grievance or appeal can be filed in person, over the phone, through L.A. Care website, submitted in writing by fax or by mail.   L.A. Care’s contact information:  Phone: (888) 839-9909  Fax: (213) 438-5748  L.A. Care website: [www.lacare.org](http://www.lacare.org/)  Member Services Department: 1055 West 7th St. 10th floor, Los Angeles, CA 90017  A grievance form can be filled out at the doctor’s office. A member can ask for a State Fair Hearing before, during, or after filing a grievance with a health plan.   * When L.A. Care receives a member complaint, an acknowledgement letter is sent within five calendar days. Within 30 calendar days of receiving a member grievance, L.A. Care will send a letter explaining how the grievance was resolved. * She reminded the Committee that L.A. Care is dedicated to providing access to quality health care for all its members. Filing a grievance or requesting a State Hearing does not affect member medical benefits.   Ms. Perez thanked Ms. Skier for the educational presentation. Ms. Perez asked if there is a way for RCAC members to get information on appeals and grievances. Ms. Skier responded that staff can come to RCAC meetings. |  |
| **NEW BUSINESS** |  |  |
| **UCLA Center for Behavioral Health Excellence** | Kenneth B. Wells and Bonen Chung, MD, from UCLA Center for Behavioral Health Excellence talked about the significance of racial, ethnic and socioeconomic disparities in mental health, including depression. They proposed a pragmatic trial study that builds on the Community Partners in Care (CPIC) study, which showed in two Los Angeles communities that Community Engagement and Planning (CEP), compared to standard technical assistance to individual agencies for quality improvement of depression care, improved outcomes for low-income, ethnic minority adults with depression.  The next step is to expand within other communities, and to effectively support patients coping with depression. The areas of focus are Hollywood, Long Beach, Antelope Valley and Crenshaw District. They are working with L.A. Care’s Behavioral Department to identify patients who are interested.  They are collecting letters to support this project. If anybody is interested, contact [bchung@mednet.ucla.edu](mailto:bchung@mednet.ucla.edu).  PUBLIC COMMENT:  Mrs. Cooper commented that one of the biggest factors of depression is racism, culture insensitivity and people not being able to voice their issues. |  |
| **Literacy & Leadership Support Survey** | Ms. Eakins announced that staff is looking at how to effectively support the ECAC/RCAC members. A Literacy and Leadership Survey form will be distributed at the end of this meeting, to get ideas from ECAC members as to the level of literacy and if materials provided are helpful.  Staff is also working with Cultural and Linguistic Department to see how CO&E can adopt more visual materials. |  |
| **Ad hoc Committee for Fall Advisory Member Conference** | Ms. Eakins announced that a RCAC Conference will be held on September 23 at the Conference Center of the Cathedral of Our Lady of the Angels. Detailed information will be provided in the future.  Staff suggested that a group of ECAC members be formed to provide feedback for conference planning. ECAC Members Hercilia Salvatierra, *RCAC 4 Chair,* Romalda Meza, *RCAC 5 Chair*, Cristina Deh, and Elda Sevilla, *RCAC 11 Chair, ECAC Chair* volunteered to be part of this group. Ms. Chitica will contact them to set up the meeting. |  |
| **OLD BUSINESS** |  |  |
| **RCAC Chair/Vice Chair Elections / Training Process** | At the June 8, 2015, ECAC meeting, Ms. Poz suggested that elected RCAC Vice Chairs should be trained to report at ECAC and RCAC meetings.  Ms. Chitica informed that it is up to the ECAC to establish a subcommittee to discuss this process for the 2016 RCAC election process.  **By consensus, the Committee agreed to have an ad hoc subcommittee to look into the process for RCAC Vice Chair training.**  Ms. Chitica added that this ad hoc subcommittee will meet after the RCAC Conference subcommittee has completed their task. She encouraged ECAC members who are interested in being on the training ad hoc committee to submit their name. This will be added to the September 9, 2015 ECAC meeting Agenda.  PUBLIC COMMENT:  Mrs. Cooper commented that there are no CCI members participating on the ECAC ad hoc committees. Ms. Sevilla responded that Ms. Saffore and Ms. Poz are part of the CCI. |  |
| **ECAC Ad hoc Committee – Board Representative Elections** | Ms. Chiticaannounced that the ECAC ad hoc committee for Board Election will meet right after this ECAC meeting at 1:30 pm. She invited the public to attend. |  |
| **PUBLIC COMMENTS** |  |  |
|  | Mrs. Cooper requested a moment of silence for the church members that were killed in Charleston, South Carolina on June 17, 2015.  Norma Aguirre commented about bronze or silver tier enrollment California Covered. Ms. Aguirre noted that it is difficult to fill out the form on the internet. People do not know what benefits are being offered for each metal tier. For lack of knowledge, she chose a tier with a blind eye. She received the information in the mail. Lots of people have dropped out because it is difficult to pay the premium.  Dalia Cadena commented that all RCAC Vice Chairs should attend every ECAC meeting in order to learn how reports are done.  Ms. Sevilla announced that there will be a three day free clinic at 110 W. McKinley in Pomona on July 10-12. Wristbands will be distributed starting at 3 am. It is expected that 2,500 people will show up. |  |
| **ADJOURNMENT** |  |  |
|  | Chairperson Sevilla adjourned the meeting at 1:20 p.m. in memory of those killed in Charleston, South Carolina on June 17, 2015. |  |

**RESPECTFULLY SUBMITTED BY: APPROVED BY:**

Malou Balones, *Committee Liaison, Board Services*  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Linda Merkens, *Manager, Board Services* Elda Sevilla, *ECAC Chair*

Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_