



Regional Community Advisory Committee (RCAC) - Region 3

Robinson Park Recreation Center
1081 N Fair Oaks Ave, Pasadena, CA 91103

Tuesday, April 18, 2023

10:00 AM – 12:30 PM

Goals for Today's Meeting

1. Introduce L.A. Care's New Community Engagement Model.
2. Learn about L.A. Care business from the Community Outreach & Engagement Department (CO&E).
3. Provide an opportunity to identify community issues affecting members in the region.

Meeting Agenda

I. Welcome & Introductions	(5 min.)	10:00 a.m. - 10:05 a.m.	Agenda Lead
A. Review of Agenda			Cynthia Conteas-Wood, <i>Chair</i>
GOAL: <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
II. Business	(85 min.)	10:05 a.m. - 11:30 a.m.	Agenda Lead
A. Approval of Agenda and February Meeting minutes (10 min)			Cynthia Conteas-Wood, <i>Chair</i>
B. Introduce L.A. Care's New Community Engagement Model (75 min)			Hilda Herrera, <i>Field Specialist II</i> Tyonna Baker, <i>Field Specialist II</i>
GOALS: ✓ <i>Approve today's meeting agenda and February 2023 meeting minutes.</i> ✓ <i>Introduce L.A. Care's New Community Engagement Model and give RCAC members an opportunity to ask questions about the New Community Engagement Model.</i>			
III. Break	(5 min.)	11:30 a.m. -11:35 a.m.	Agenda Lead
<ul style="list-style-type: none">• An opportunity to take a 5-minute break.			Cynthia Conteas-Wood, <i>Chair</i>
IV. Business (Continue)	(30 min.)	11:35 a.m. – 12:05 p.m.	Agenda Lead
C. Board of Governors, Candidates for 2023 Elections (20 min)			BOG Candidates
D. Community Outreach & Engagement Business (10 min) <ul style="list-style-type: none">• Medi-Cal Redetermination• Board of Governors Election – Tuesday, June 20, 2023 from 10:00 a.m. to 12:30 p.m. at the Robinson Park Recreation Center• Other CO&E Department Updates			Hilda Herrera, <i>Field Specialist II</i> Tyonna Baker, <i>Field Specialist II</i>

GOAL: ✓ Give an opportunity for candidates who are running for the Board of Governors positions to introduce themselves and speak to RCAC members of why they are running for the position. ✓ Receive and update from the CO&E Department.			
V. Regional Issues	(10 min.)	12:05 p.m. - 12:15 p.m.	Agenda Lead
A. Community Member Issues B. SPD Member Issues			Cynthia Conteas-Wood, <i>Chair</i> Hilda Herrera, <i>Field Specialist II</i> Tyonna Baker, <i>Field Specialist II</i>
GOAL: An opportunity to identify community issues affecting members in the region.			
VI. Meeting Evaluations	(5 min.)	12:15 p.m. - 12:20 p.m.	Agenda Lead
• Complete meeting evaluation forms			Cynthia Conteas-Wood, <i>Chair</i>
VII. Public Comments	(10 min.)	12:20 p.m. -12:30 p.m.	Agenda Lead
• Public member will speak for up to 2 minutes.			Cynthia Conteas-Wood, <i>Chair</i>
VIII. Adjournment		12:30 p.m.	Agenda Lead
			Cynthia Conteas-Wood, <i>Chair</i>

*** PLEASE BE ON TIME ***

NOTE: Members, your absence will be **considered unexcused** if you do not call Frank Meza at (323) 541-7900 to inform him that you will not be attending the meeting.

AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION BEFORE THE MEETING at the Robinson Park Recreation Center at 1081 N Fair Oaks Ave, Pasadena, CA 91103 at the Reception Area in the Building Lobby.

Community Outreach & Engagement (CO&E)

Toll Free Line 1-888-522-2732

L.A. Care's Line of Business Phone Numbers

1.888.839.9909 Medi-Cal

1.844.854.7272 PASC SEIU

1.855.270.2327 L.A. Care Covered

1.888.522.1298 Cal-Medi-Connect (CMC)

TTY for all LOBs is 711