

Introducing Our At-Home Diagnostic Program

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At L.A. Care Health Plan (L.A. Care), we are committed to partnering with providers to deliver the best possible care for our patients. We are thrilled to announce the launch of a new at-home diagnostics program to close care gaps for patients missing their colorectal cancer and/ or diabetes tests.

Beginning December 2023, we will be shipping kits to patients with FIT, HbA1c, and/or Urine Albumin-Creatinine Ratio (“uACR”)/Estimated Glomerular Filtration Rate (“eGFR”) care gaps. All outreach materials and kits are personalized and some include financial incentives to encourage patients to send their samples back to the lab.

The program designed in partnership with **Walgreens** and **ixlayer** focuses on inclusivity and patient-centricity to effectively reach patients where they are. Patients will have the option of using a secure digital portal to view instructions and results, or complete the entire process without needing to go online. Everything that a patient needs to complete the test will be included in the kit, including a prepaid return shipping envelope. Patients and providers will receive the results. Physicians can expect to receive results within two weeks of a patient collecting their sample. This allows you to gain critical insights into your patients' health conditions, enabling timely interventions and personalized treatment plans - all with the ultimate goal of improving patient outcomes.

If you have any questions about the above information shared, please email the Quality Improvement Department at Quality@lacare.org.



PROGRAM AT A GLANCE

- *L.A. Care via ixLayer will send out FIT, HbA1c and/or uACR/eGFR tests to Medicare and Covered California Members will start receiving Kits in December 2023*
- *Medi-Cal members will start receiving kits in 2024*
- *Members will have access to an online portal*
- *Participating Physician Groups (PPGs) will receive copies of the eligibility list*
- *Providers will receive all results*
- *Providers will still receive pay for performance incentives*

